



# PUBLIC ATTITUDES IN GEORGIA

RESULTS OF JULY 2021 TELEPHONE SURVEY

CARRIED OUT FOR NDI BY CRRC GEORGIA

Research is funded by the United Kingdom of Great Britain and Northern Ireland through the Foreign, Commonwealth and Development Office's Good Governance Fund.

# RESEARCH GOALS



**To foster the development of more responsive policies and governance;**

**To help stakeholders diagnose and address issues of public concern.**

- Leaders from across the political spectrum have reported that polls are important to their work and encourage continued polling;
- Inclusive process: the polling instrument was developed in consultation with the stakeholders.

## ABOUT THE POLL

- ❖ Fieldwork dates: July 13-25, 2021
- ❖ 2,016 completed interviews (23% response rate, according to AAPOR standards)
- ❖ The average margin of error is +/- 1.3%
- ❖ **Note: the margin of error is different for every response**
- ❖ **Shift from face-to-face to telephone method might affect a change on historical slides.**

## SAMPLE

- ❖ All interviews were conducted via **mobile phone interview** method
- ❖ Simple random sampling method was used. Respondents were selected using the **random-digit-dial method**
- ❖ Interviews were conducted in Georgian, Azerbaijani, Armenian and Russian languages
- ❖ The poll is representative of entire Georgian population (excluding the occupied territories)
- ❖ In addition, the poll is representative of the capital, urban and rural settlements

### Quality control

- ❖ All interviewers receive special training
- ❖ CRRC central office coordinators conduct quality control interviews

# DIFFERENCES BETWEEN FACE TO FACE AND TELEPHONE SURVEYS

## Face to face survey



- Ability to ask more questions (60-80);
- Interviews take longer (30-60 min);
- You can ask longer questions, provide definitions;
- You can show cards with answer options.

## Telephone survey



- Number of questions limited (20-30);
- Shorter duration (10-20 min);
- Questions are shorter and simpler, than during face to face interviews;
- You can't use show cards with answer options. This means that answer options should be shorter, or interviewer should correspond answers.



# DIFFERENCES BETWEEN FACE TO FACE AND TELEPHONE SURVEYS

## Face to face survey



- Interviewer sees respondent and can observe respondent's non-verbal behavior, whether he/she understand the question or not;
- Interviewer is in the same space with respondent and can better manage the situation;
- Certain group of busy people are harder to reach this way;
- Due to the sampling method, margin of error is higher than during telephone surveys;
- More expensive;
- Longer fieldwork.

## Telephone survey



- Chances are higher that respondent can't understand the question and interviewer won't notice it;
- Interviewer has no way of knowing in what kind of environment the respondent is;
- Easier to approach some respondents, e.g. men or people who are often out of home;
- Due to the sampling method, margin of error is lower than during face to face interviews;
- Cheaper;
- Shorter fieldwork.



# RESEARCH GOALS

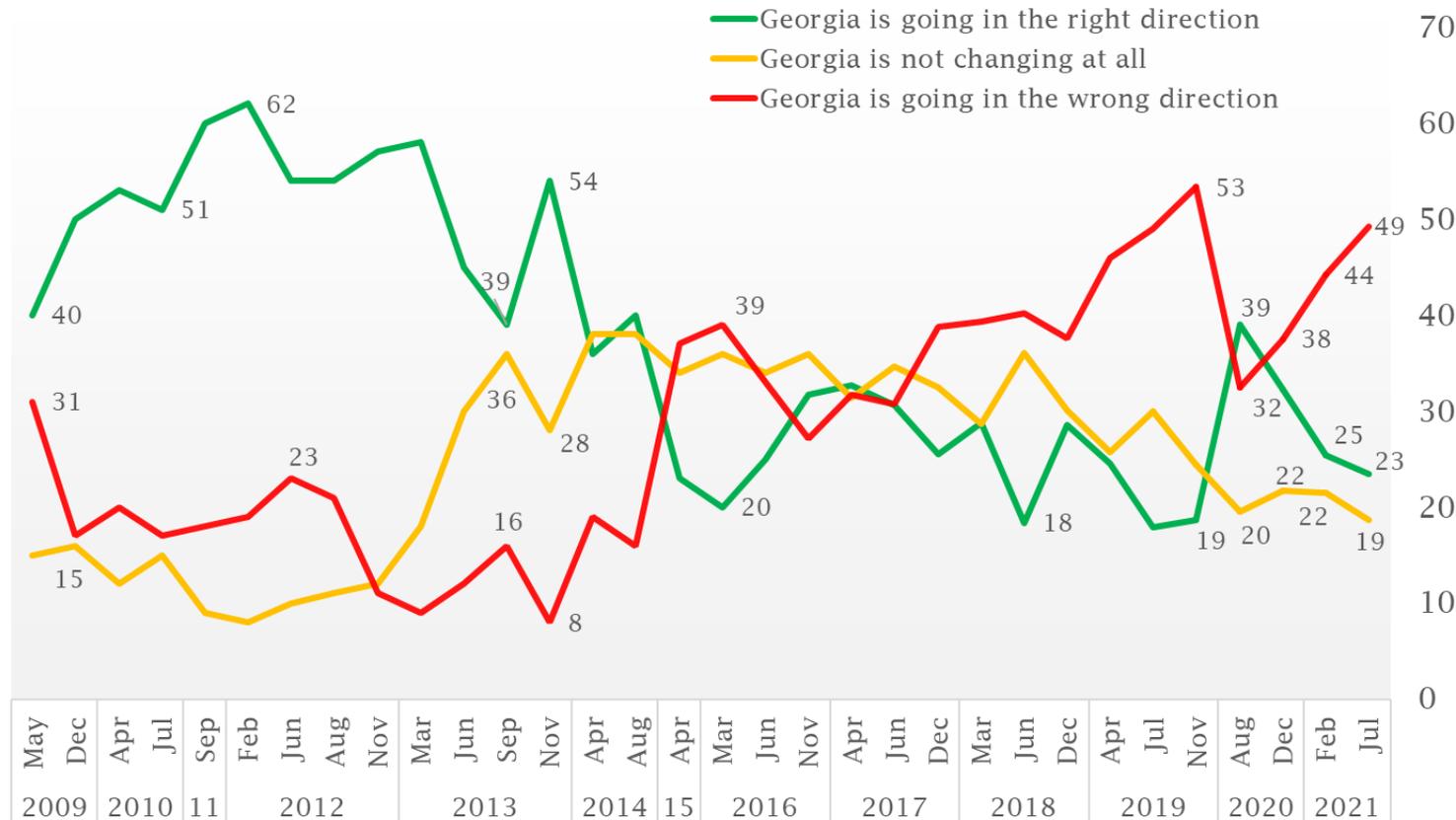
- To help stakeholders better understand public attitudes towards the top national issues: economy and healthcare;
- To help the newly elected Parliament diagnose and address expectations towards the new convocation;
- To help stakeholders understand attitudes and challenges around Covid-19 and upcoming vaccination, including reasons for vaccine support and hesitancy.

## CHAPTER I

# COUNTRY DIRECTION, STATE OF DEMOCRACY

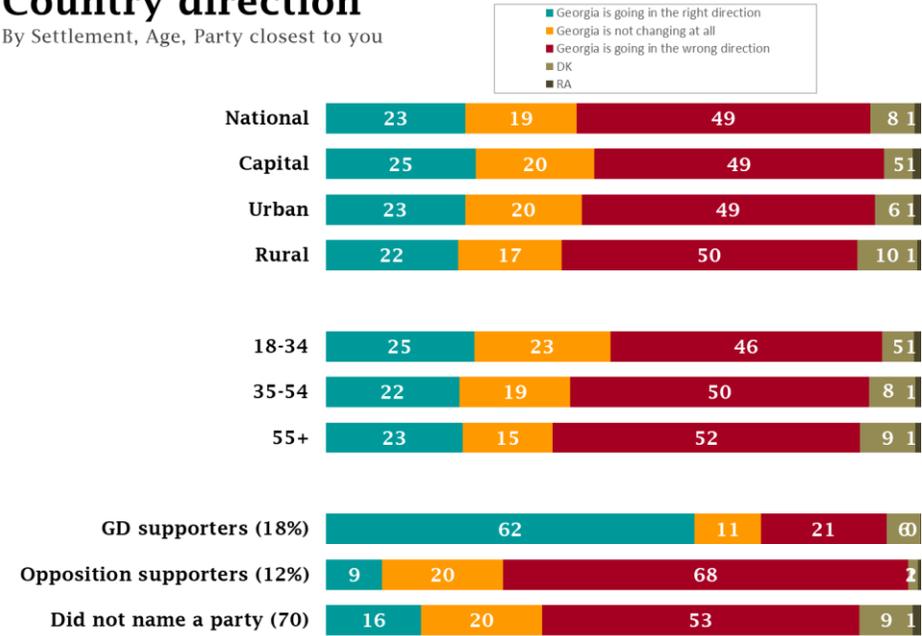
# Country direction

There are different opinions regarding the direction in which Georgia is going. Which one do you agree with? (q4)



## Country direction

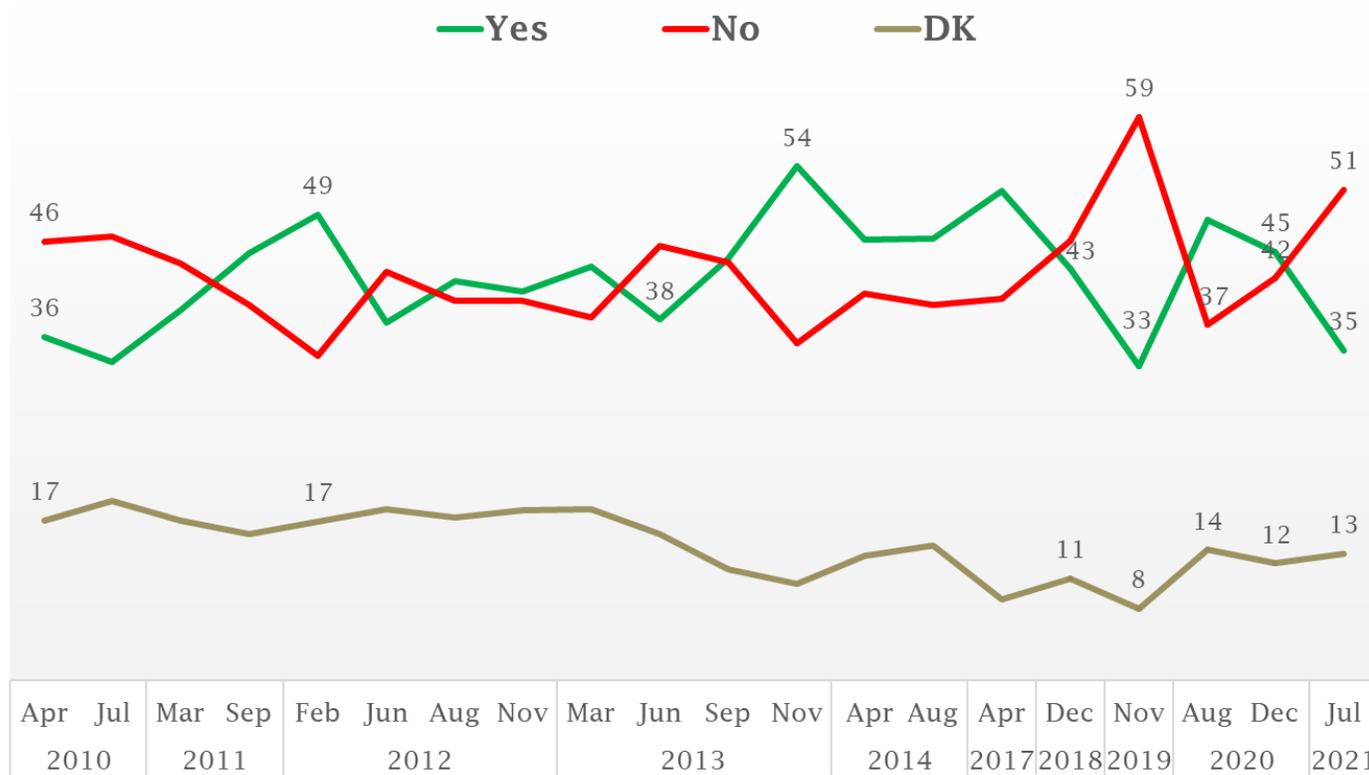
By Settlement, Age, Party closest to you



In 2020-2021 survey method changed from face-to-face to telephone.

# Democracy

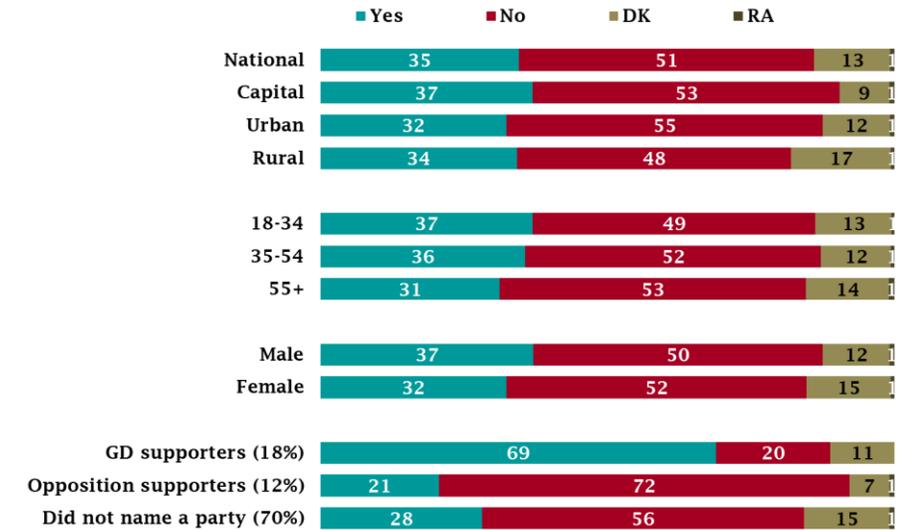
In your opinion, is Georgia a democracy now? (q5)



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## Democracy

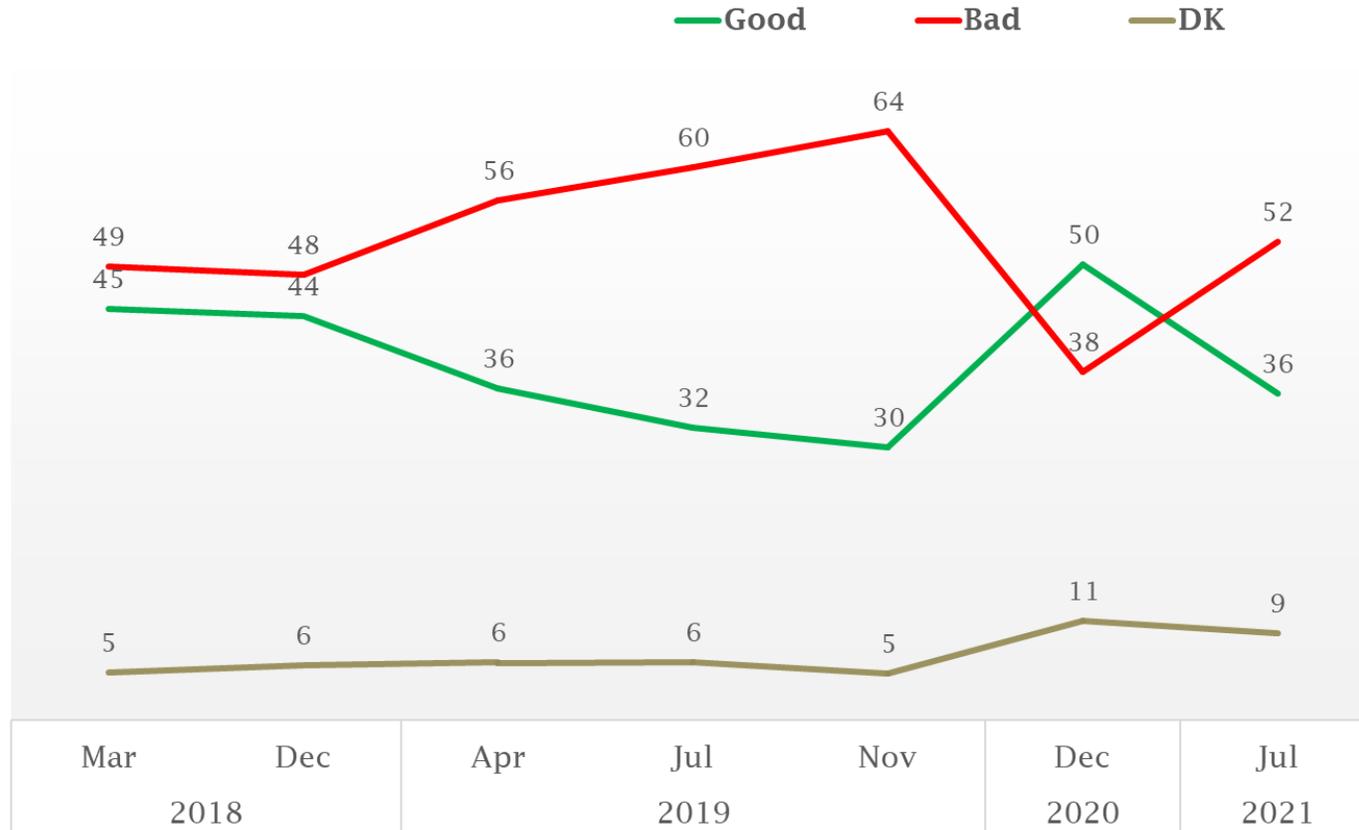
In your opinion, is Georgia a democracy now? (q5 X Settlement, Age, Gender, Party closest to you)



In 2020-2021 survey method changed from face-to-face to telephone.

# Government's performance

Please, tell me, how would you rate the performance of the current government? (q6)

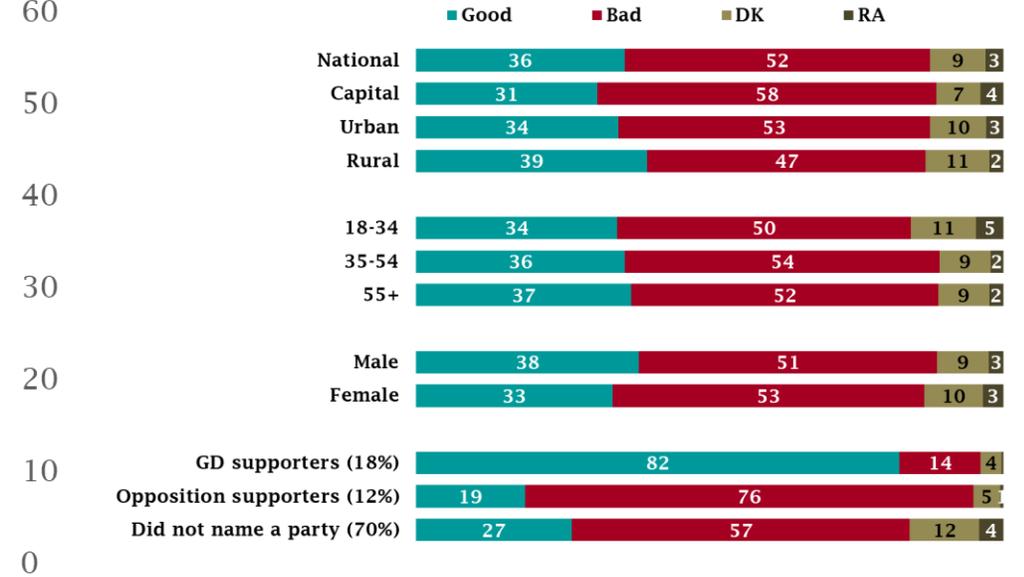


In 2020-2021 survey method changed from face-to-face to telephone.

80

## Government's performance

Please, tell me, how would you rate the performance of the current government? (q6 X Settlement, Age, Gender, Party closest to you)



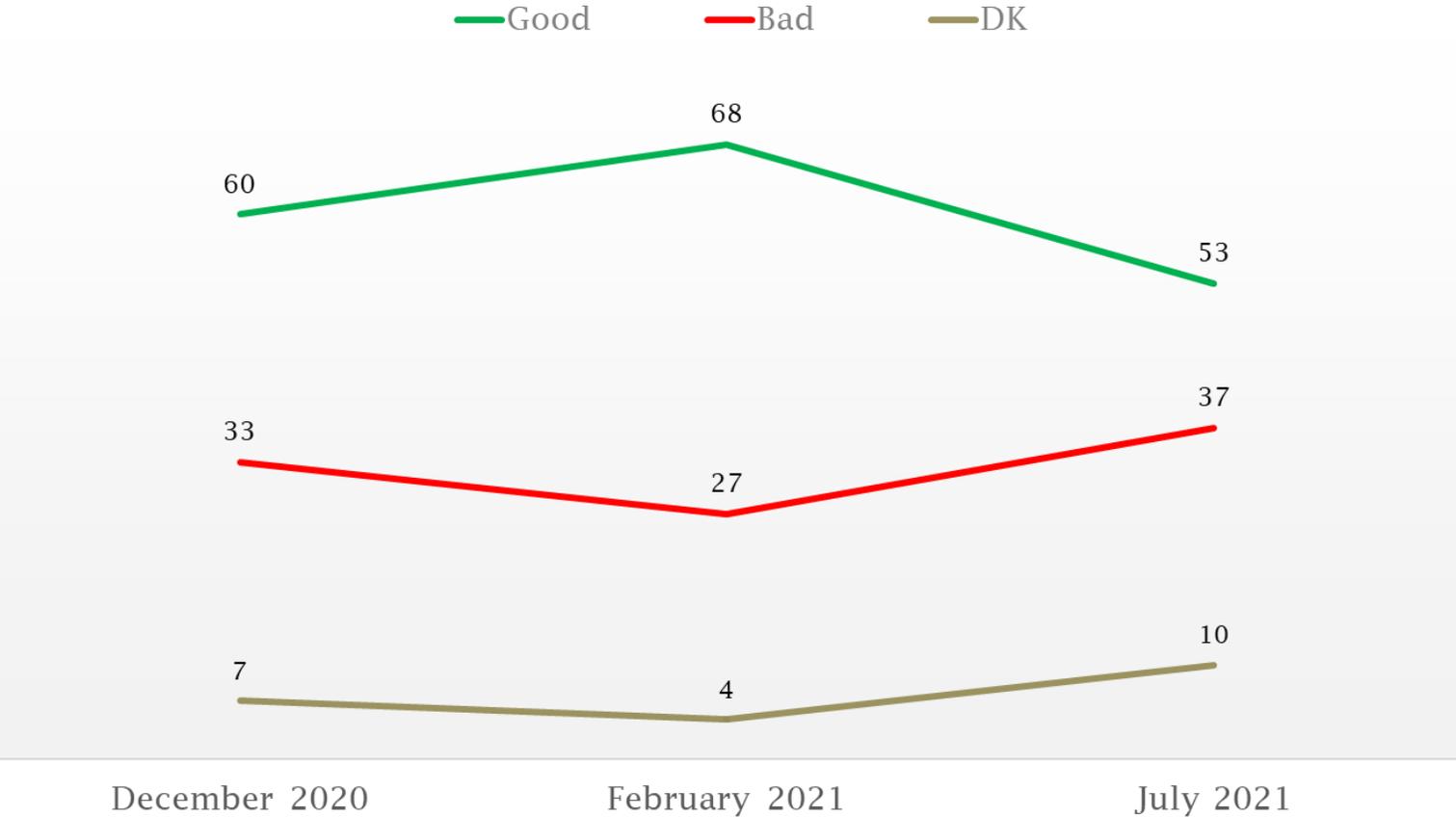
## CHAPTER II

# STATE OF THE PANDEMIC



# Management of Covid-19 pandemic

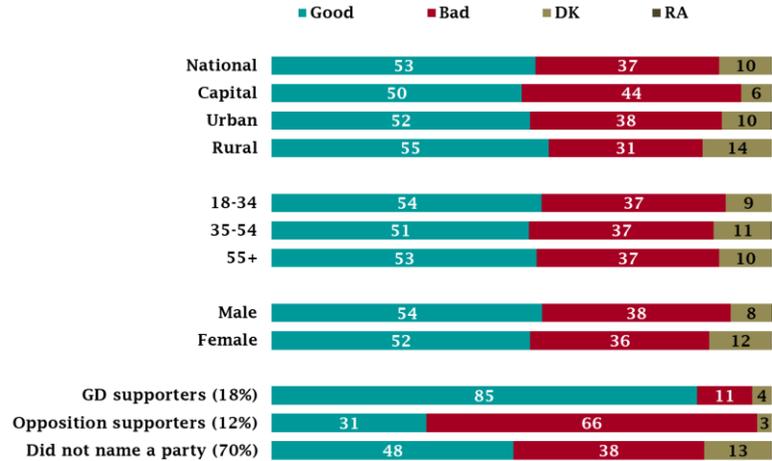
Overall, how would you rate the government's handling of Covid-19 pandemic? (q16)



90  
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70  
60  
50  
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## Management of Covid-19 pandemic

Overall, how would you rate the government's handling of Covid-19 pandemic? (q16 X Settlement, Age, Gender, Party closest to you)



# Vaccination process

45%

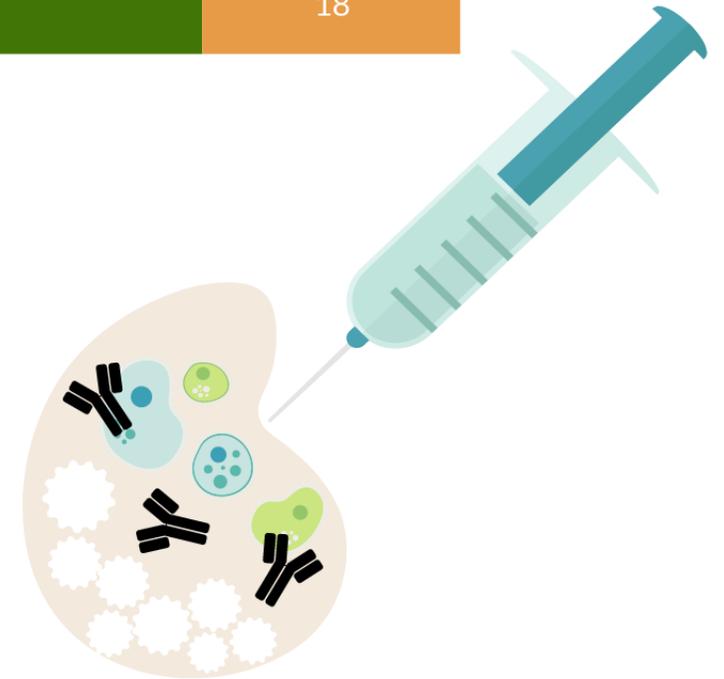
Taking everything into account, how is vaccination process going in Georgia?



■ Bad ■ Good ■ DK

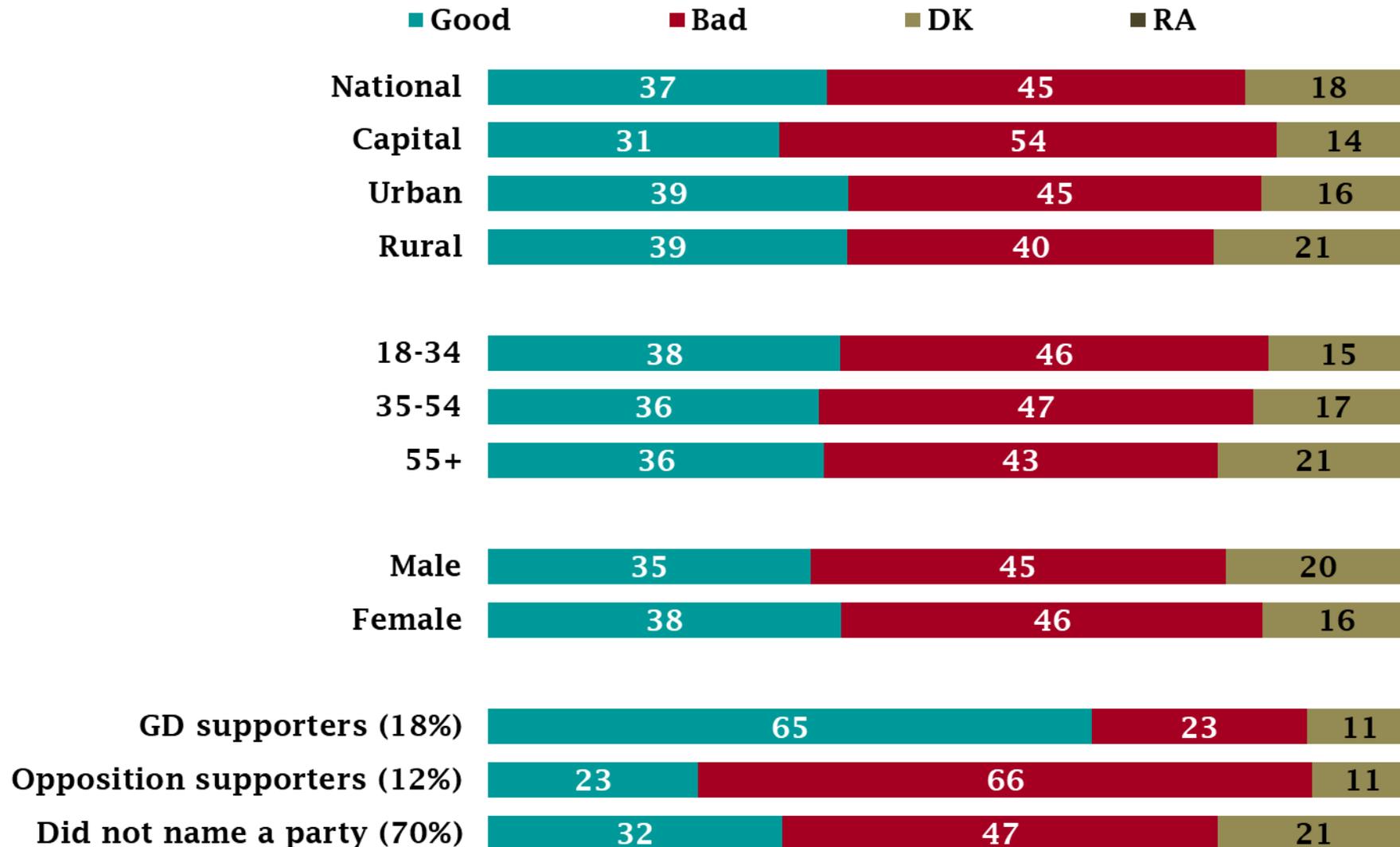
**Says vaccination process is going **badly**.**

Residents of Tbilisi are most critical about the process.



# Assessment of vaccination process

Taking everything into account, how do you think the COVID-19 vaccination process is going in Georgia? (q18 X Settlement, Age, Gender, Party closest to you)



# Vaccination process

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42%

Do you feel you have enough information about the vaccination process?



■ No ■ Yes ■ DK

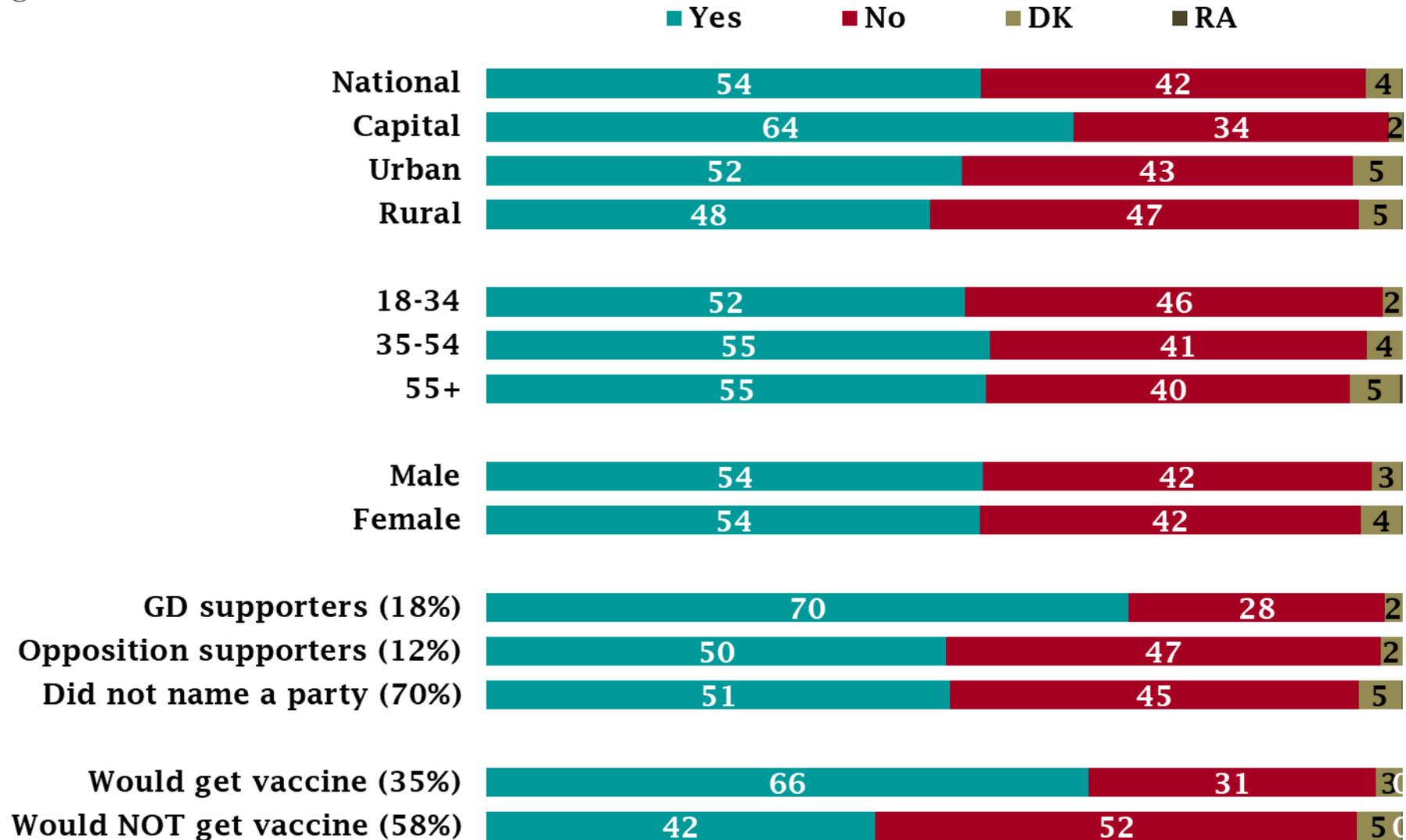
Says they **don't** have enough information about the vaccination process.

Residents of Tbilisi are more informed than other settlements.



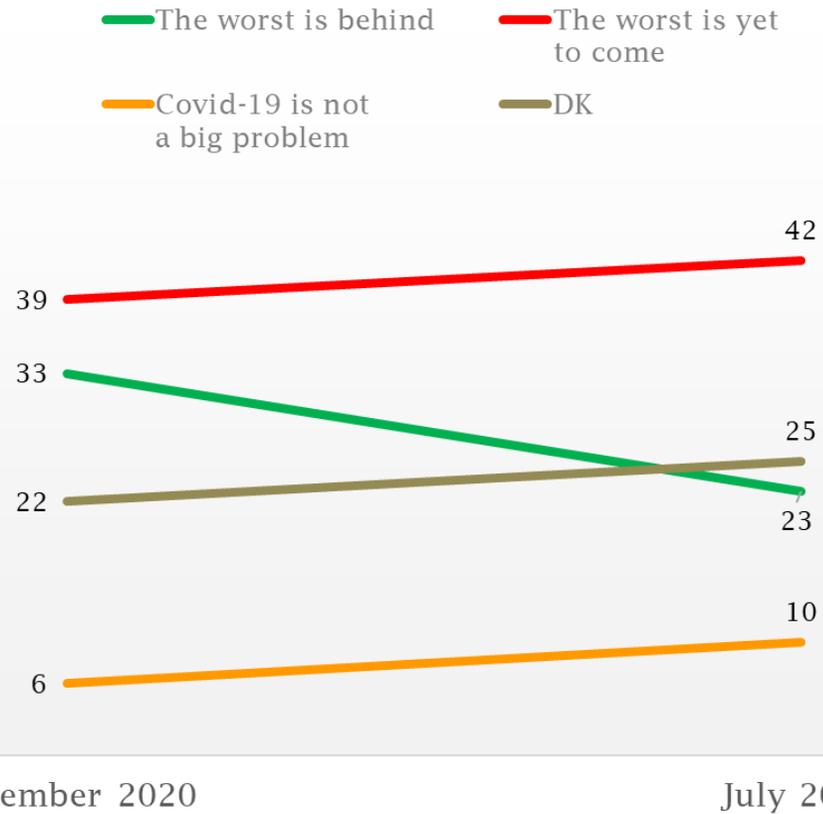
# Information on vaccination process

Do you feel you have enough information about the COVID-19 vaccination process? (q17 X Settlement, Age, Gender, Party closest to you, Would you get vaccinated?)



# Expectations around Covid-19 pandemic

Which of the following best describes your feelings about Covid-19 pandemic in Georgia? (q19)



70

60

50

40

30

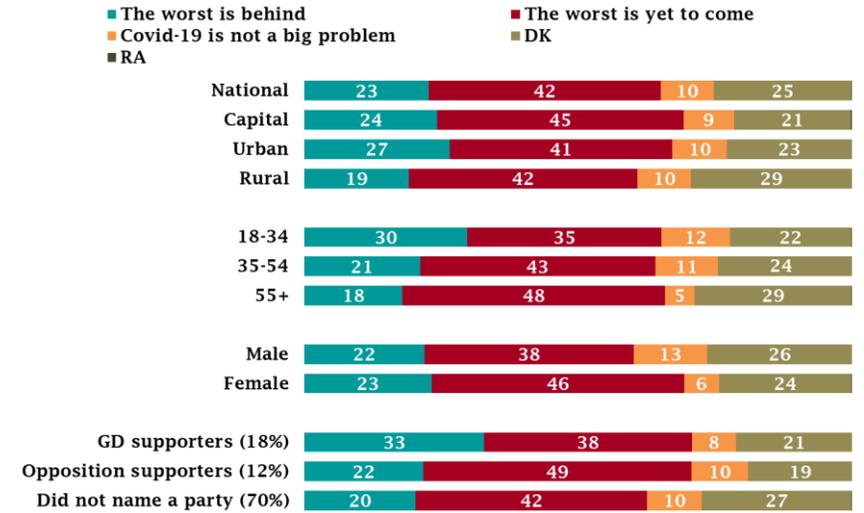
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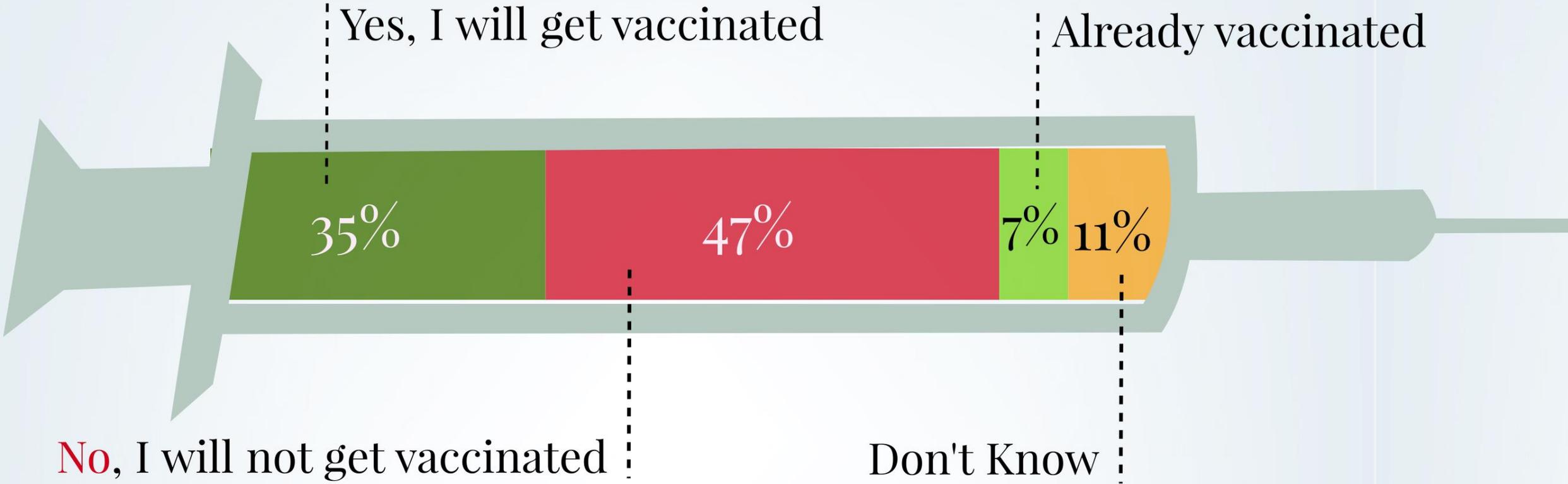
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## Expectations around Covid-19 pandemic

Which of the following best describes your feelings about Covid-19 pandemic in Georgia? (q19 X Settlement, Age, Gender, Party closest to you)

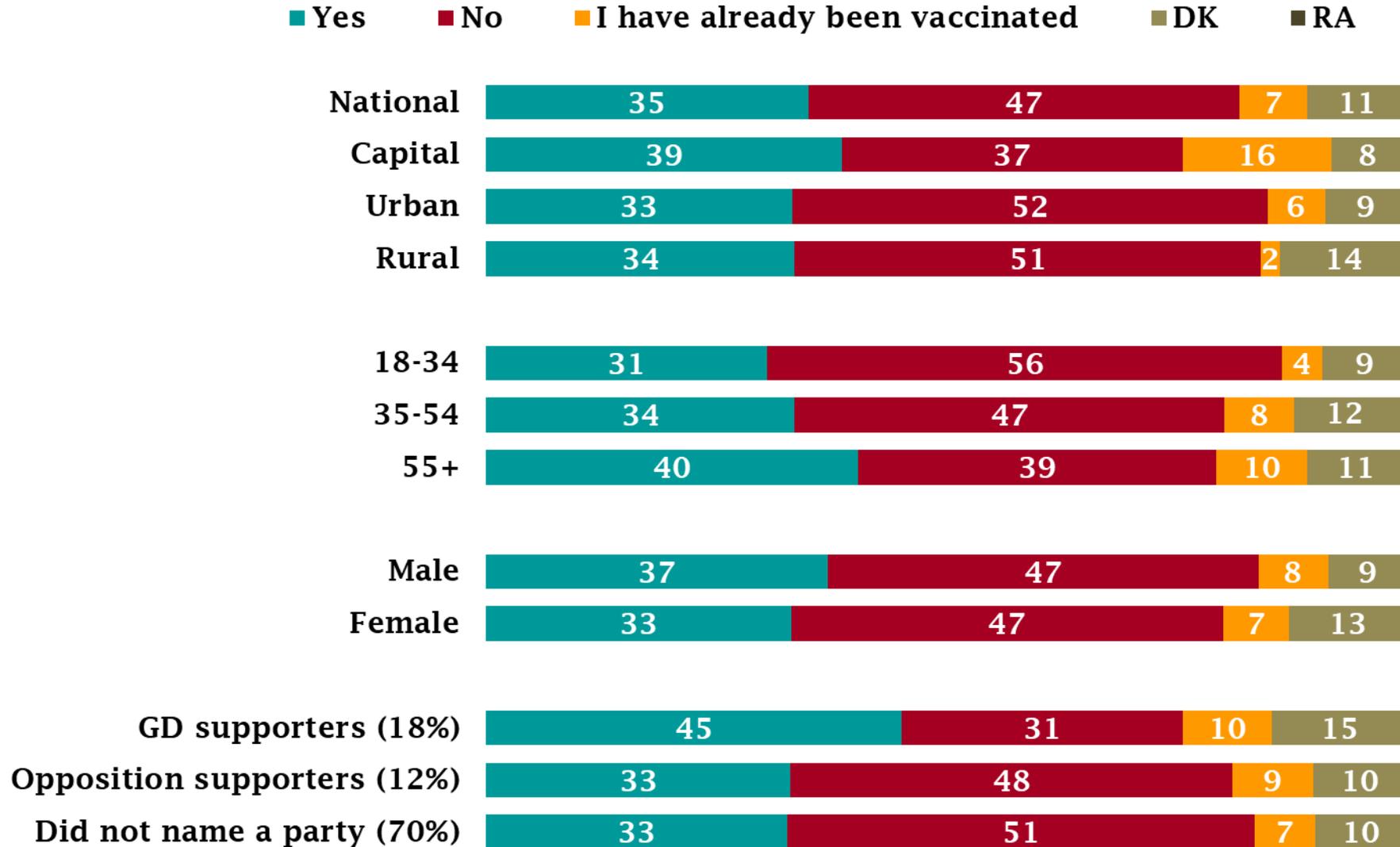


# WILL YOU GET VACCINATED?



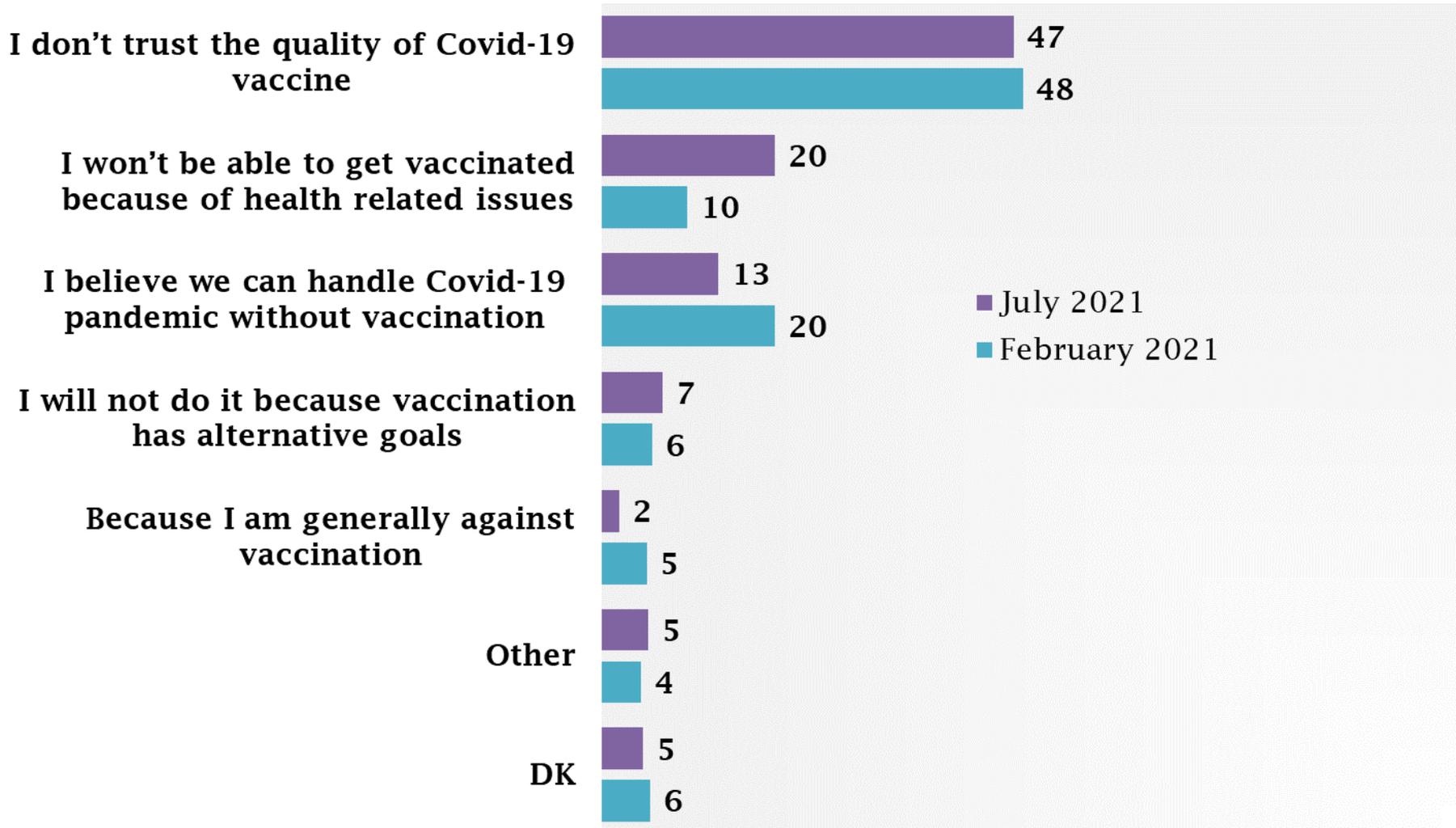
# Vaccination willingness

Would you or would you not get vaccinated against Covid-19?  
(q20 X Settlement, Age, Gender, Party closest to you)



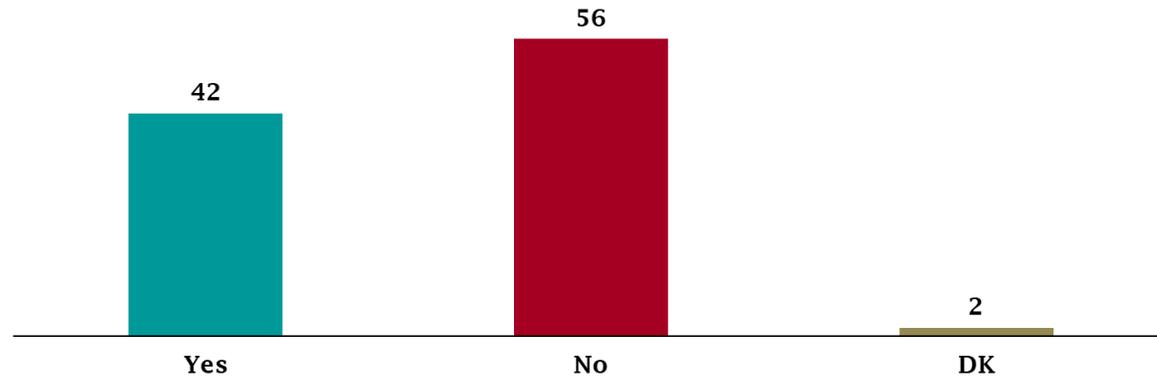
# Why against vaccination?

If not, why would not you get vaccinated? (q21) - of 58%, who did not say they would get vaccinated



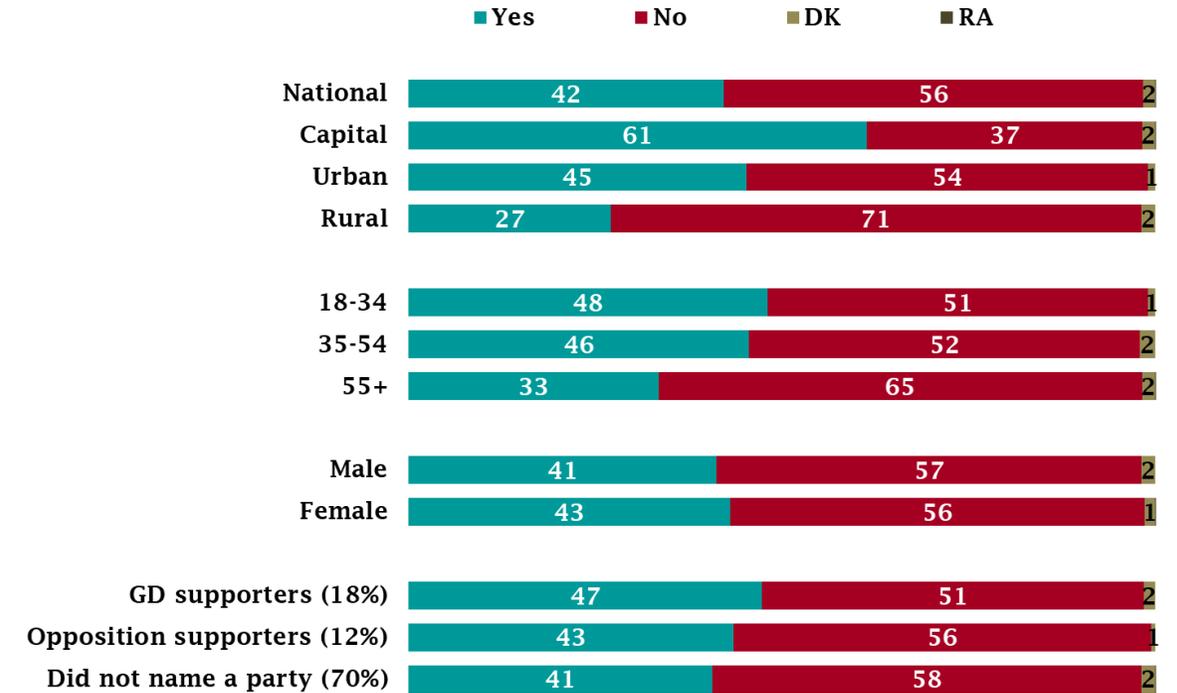
## Information on vaccination registration

If you had the need, do you know or not how to register on the online platform for COVID-19 vaccination? (q22)



## Information on vaccination registration

If you had the need, do you know or not how to register on the online platform for COVID-19 vaccination? (q22 X Settlement, Age, Gender, Party closest to you)



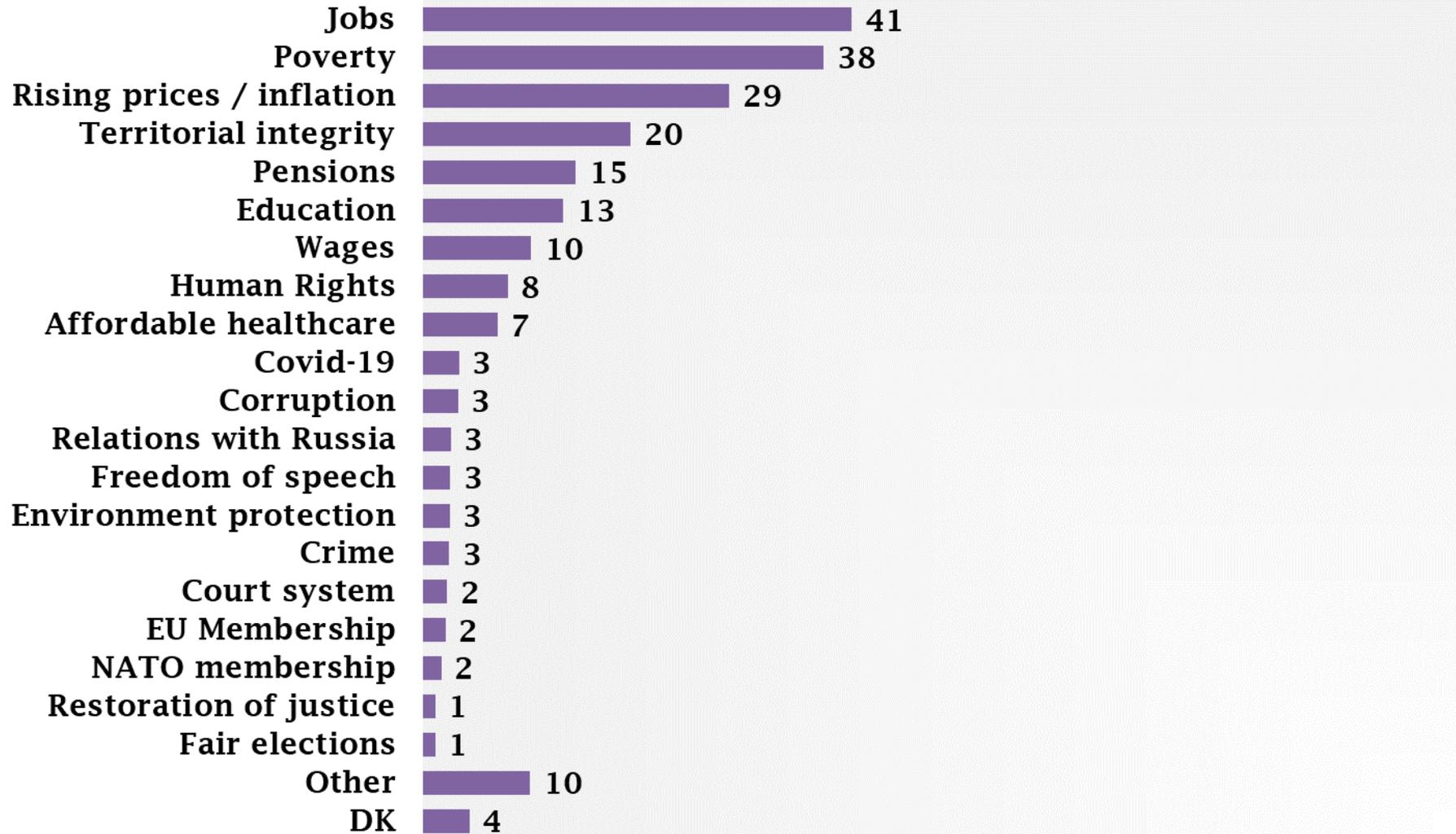
## CHAPTER III

# NATIONAL AND LOCAL ISSUES



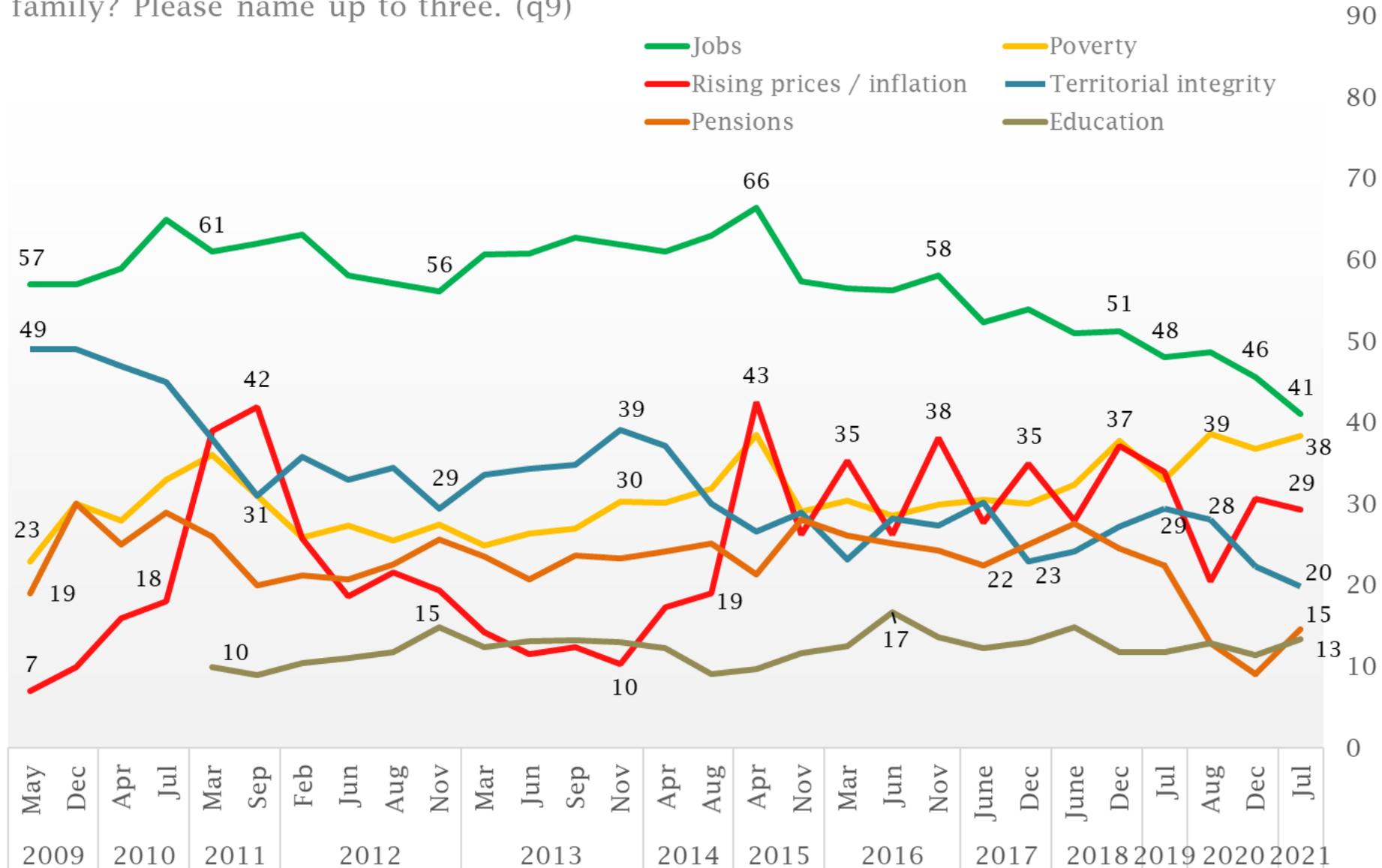
# National issues

What are the most important national level issues facing you and your family? Please name up to three. (q9) Open question



# National issues

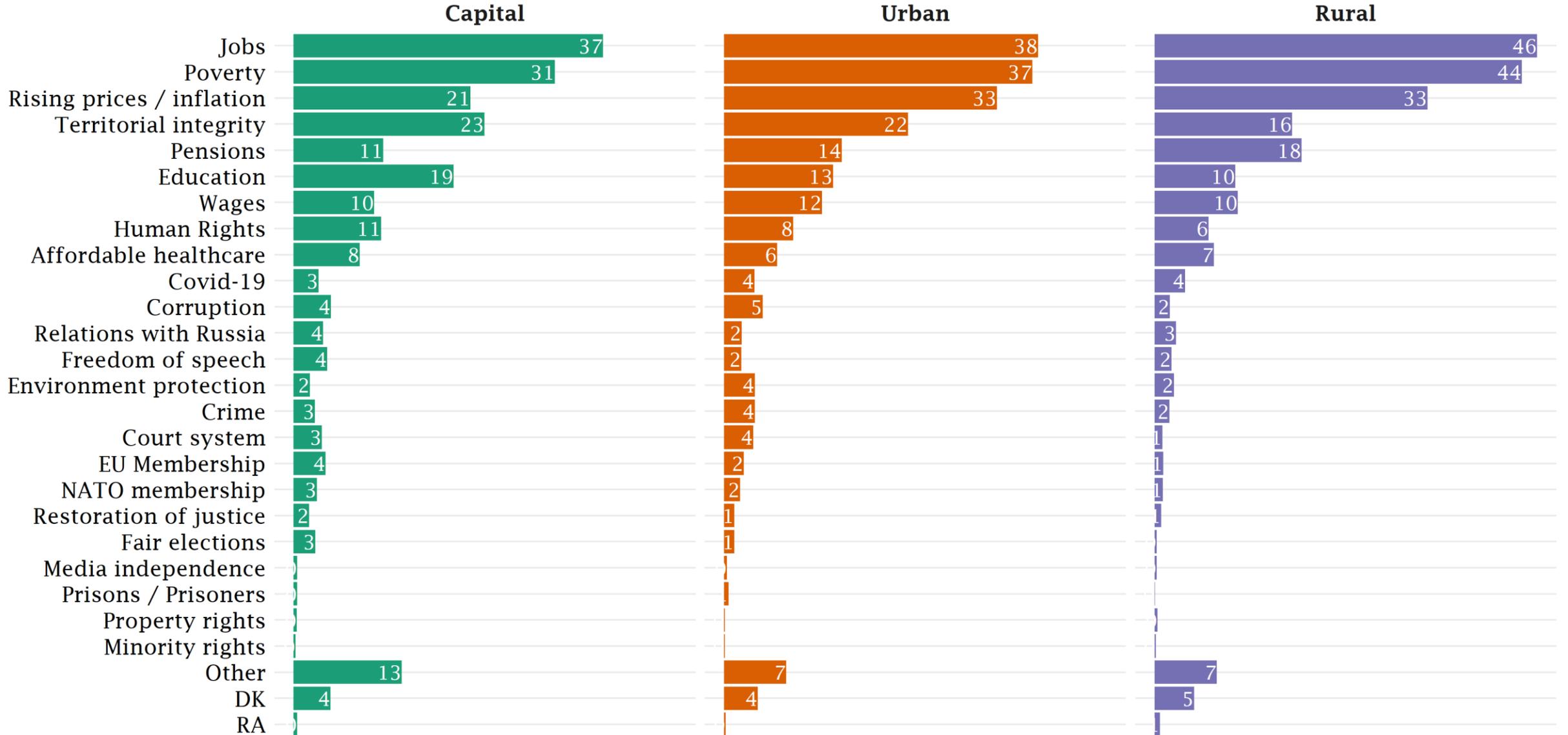
What are the most important national level issues facing you and your family? Please name up to three. (q9)



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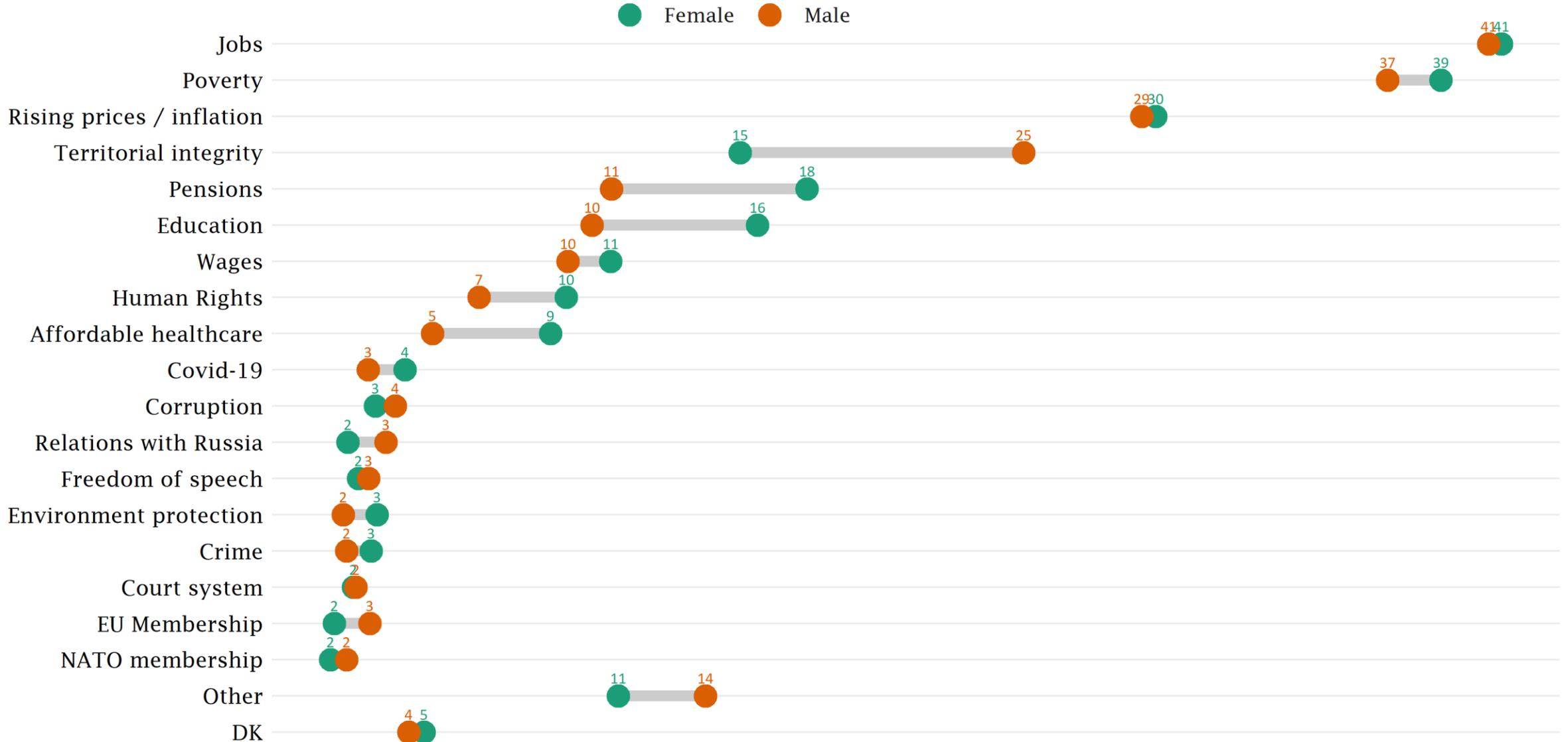
# National issues

What are the most important national level issues facing you and your family? Please name up to three. (q9 X Settlement) Open question



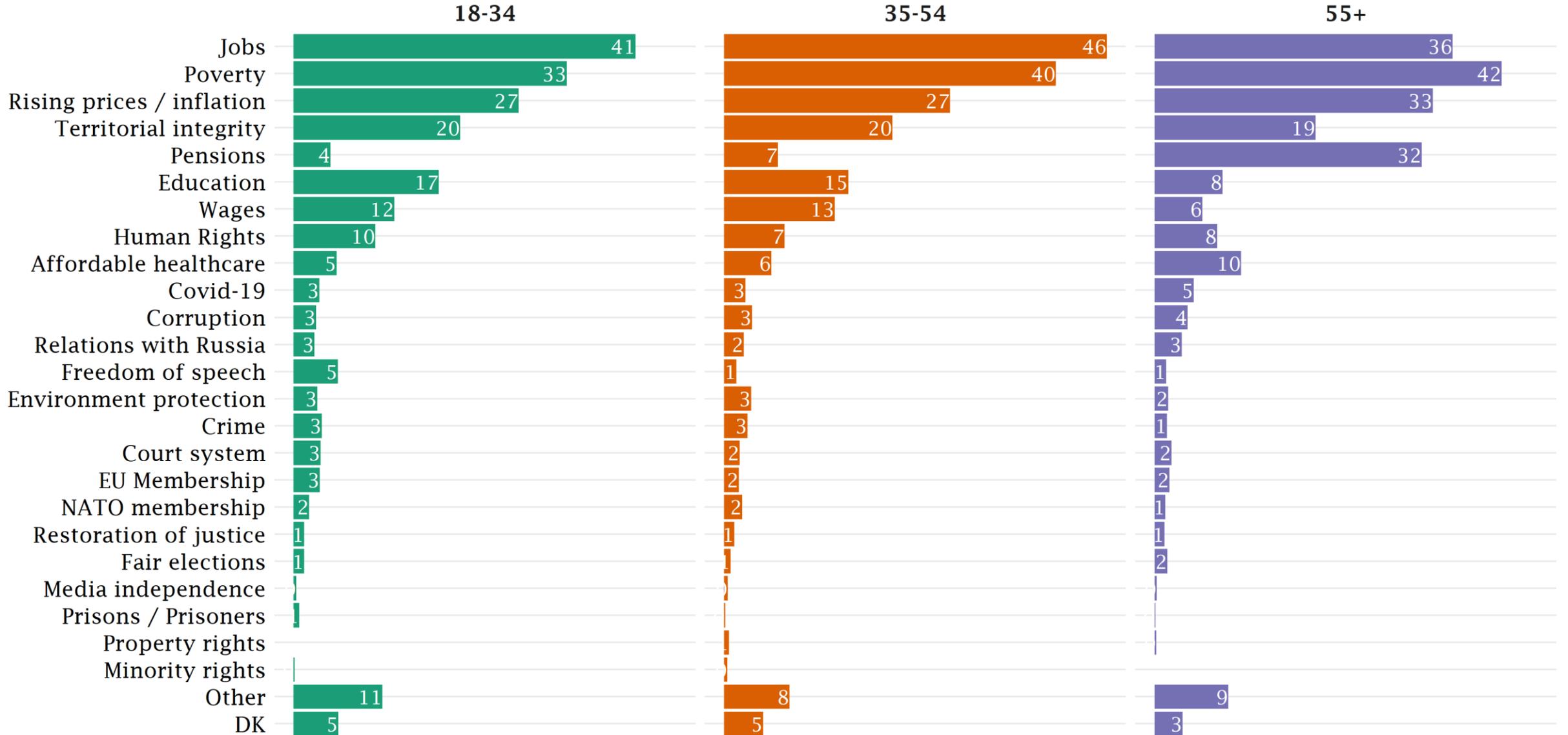
# National issues

What are the most important national level issues facing you and your family? Please name up to three. (q9 X Gender) Open question



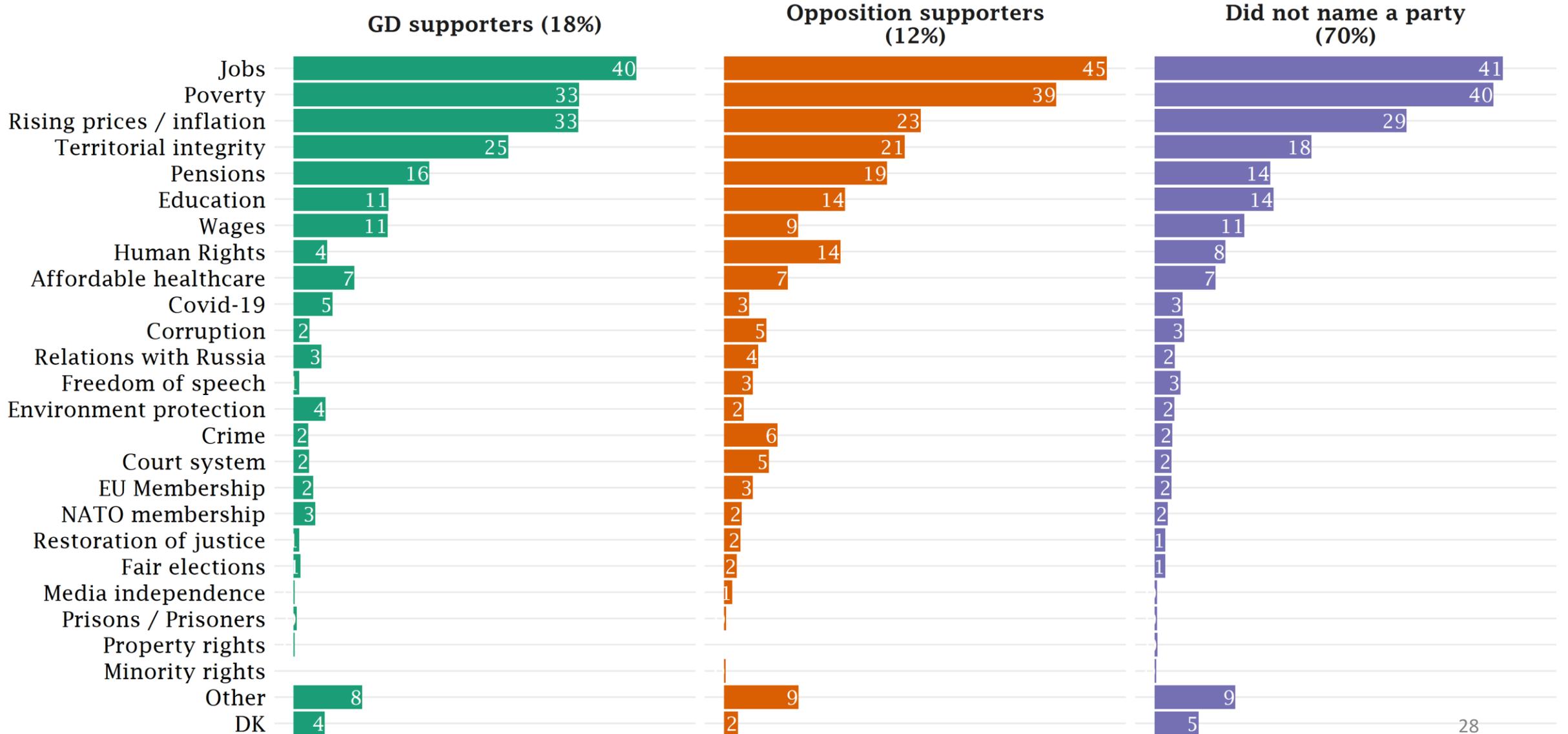
# National issues

What are the most important national level issues facing you and your family? Please name up to three. (q9 X Age) Open question



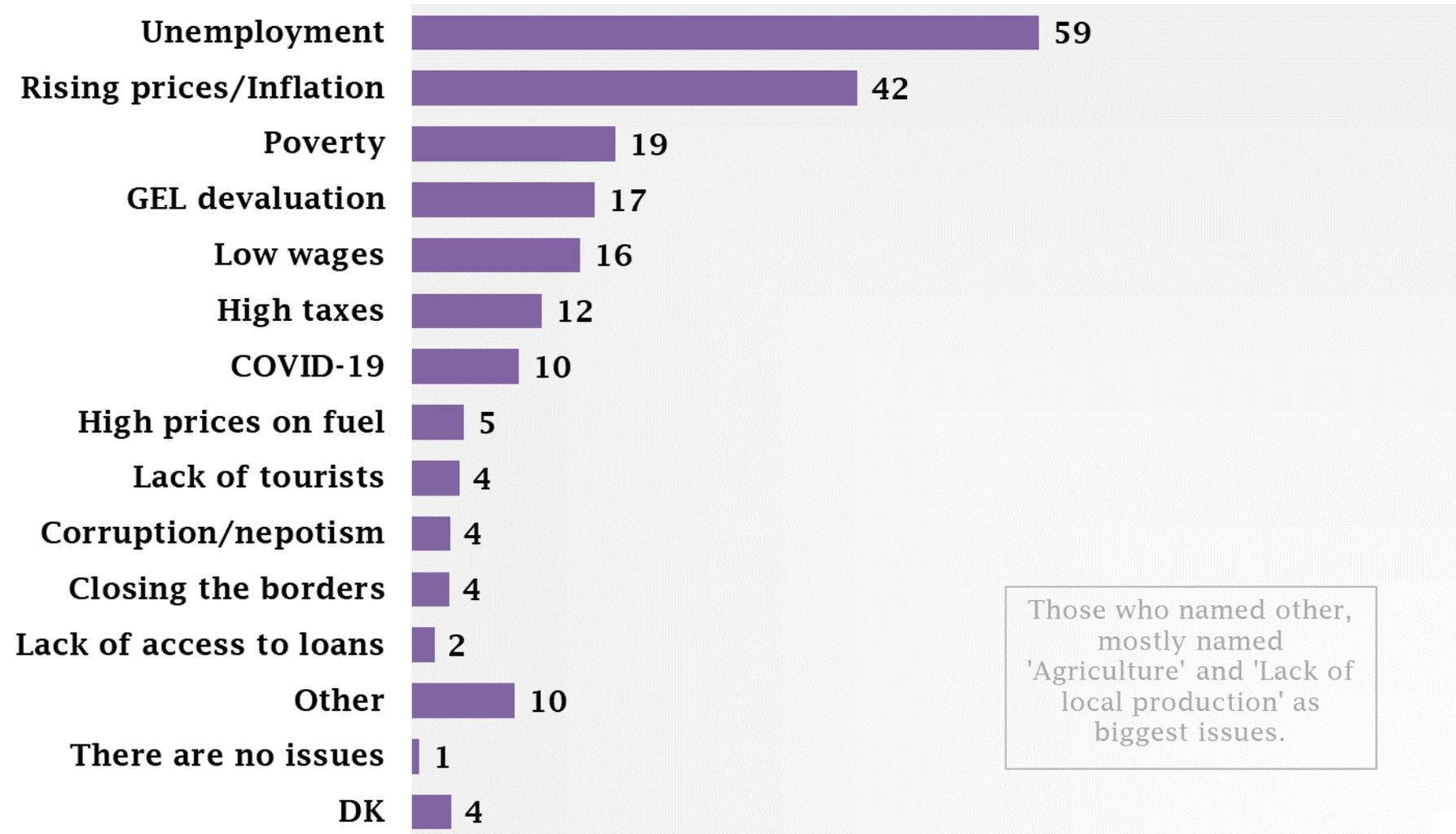
# National issues

What are the most important national level issues facing you and your family? Please name up to three. (q9 X Party closest to you) Open question



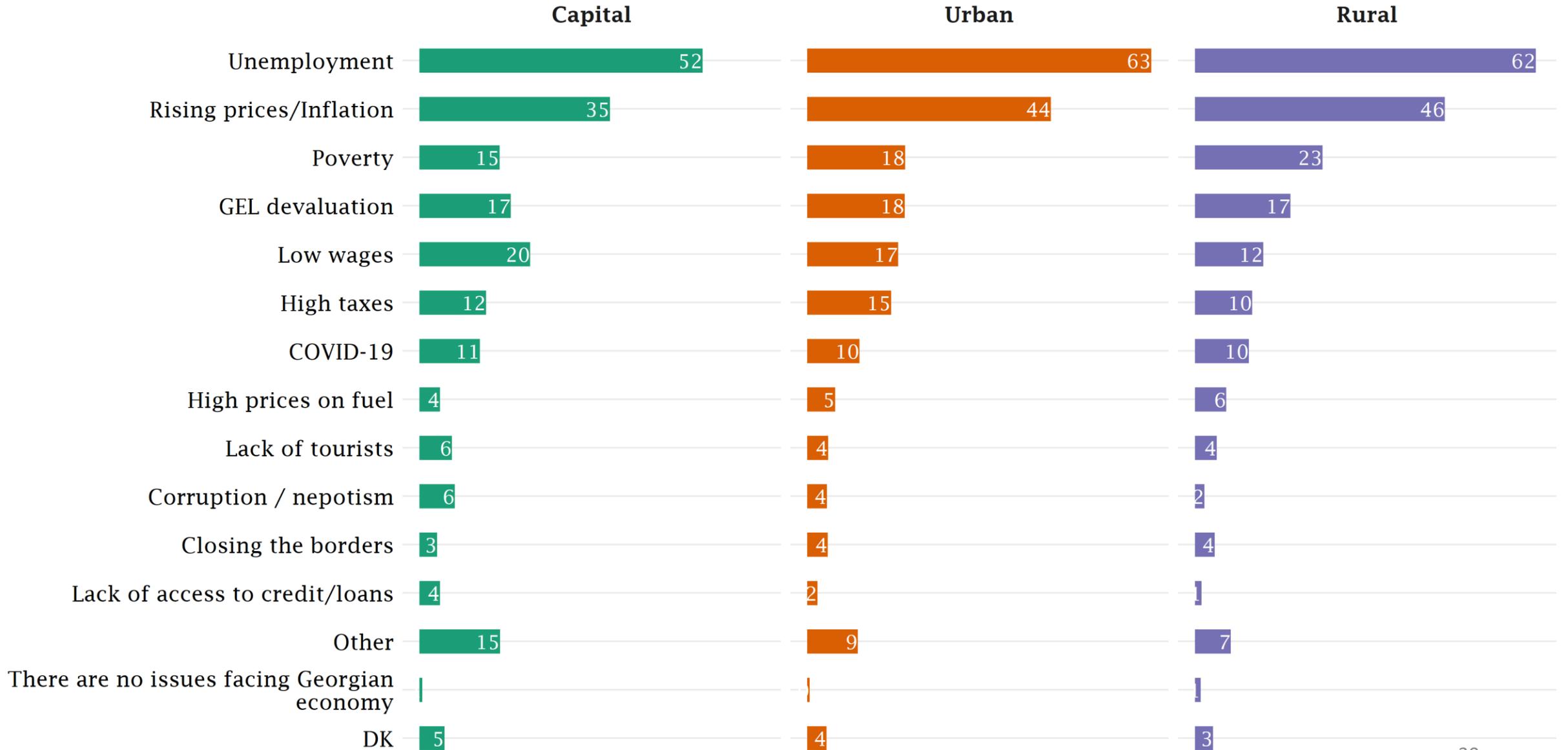
# Economic issues

What is the biggest issue facing the Georgian economy today? Up to three answers (q14) Open question



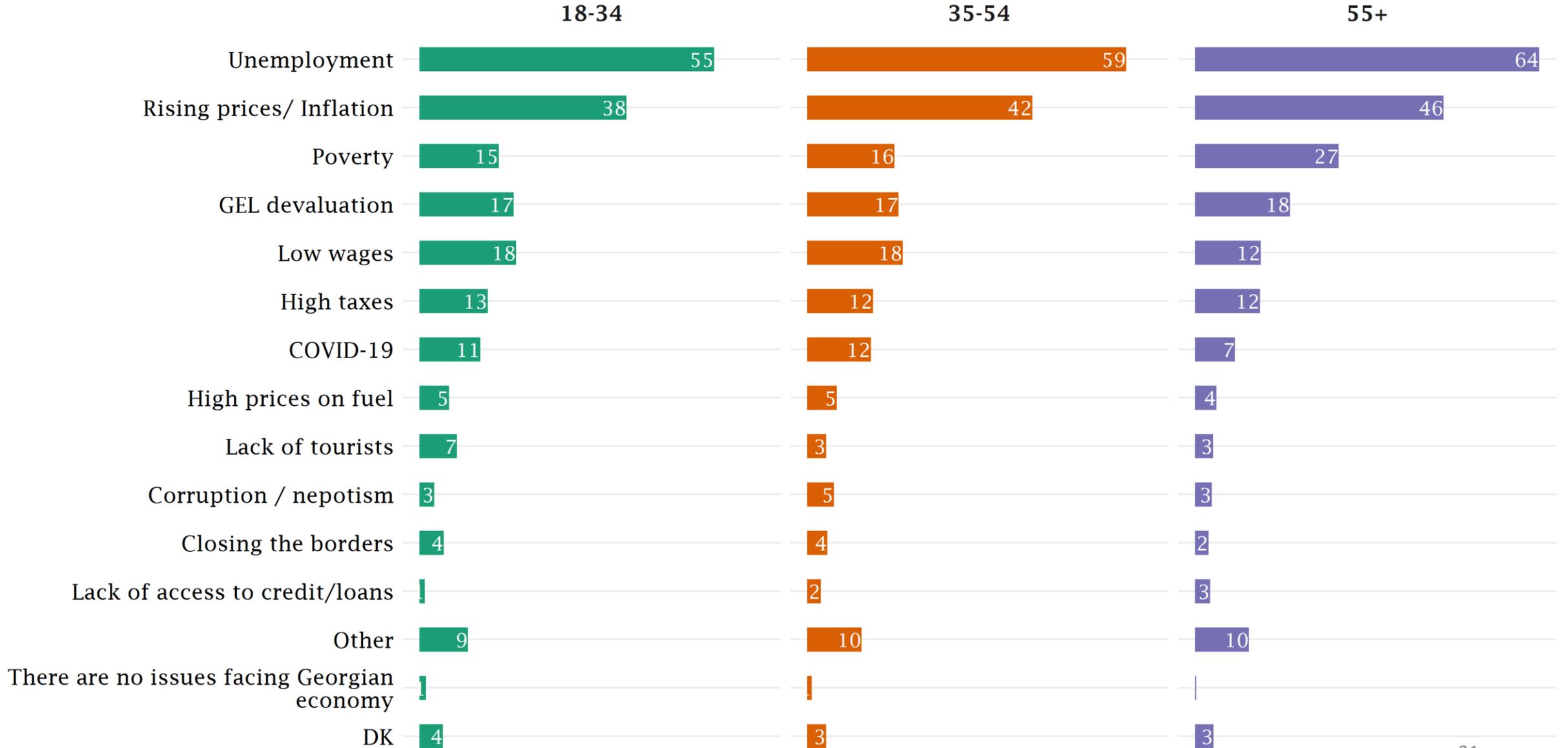
# Economic issues

What is the biggest issue facing the Georgian economy today? (q14 X Settlement) Open question



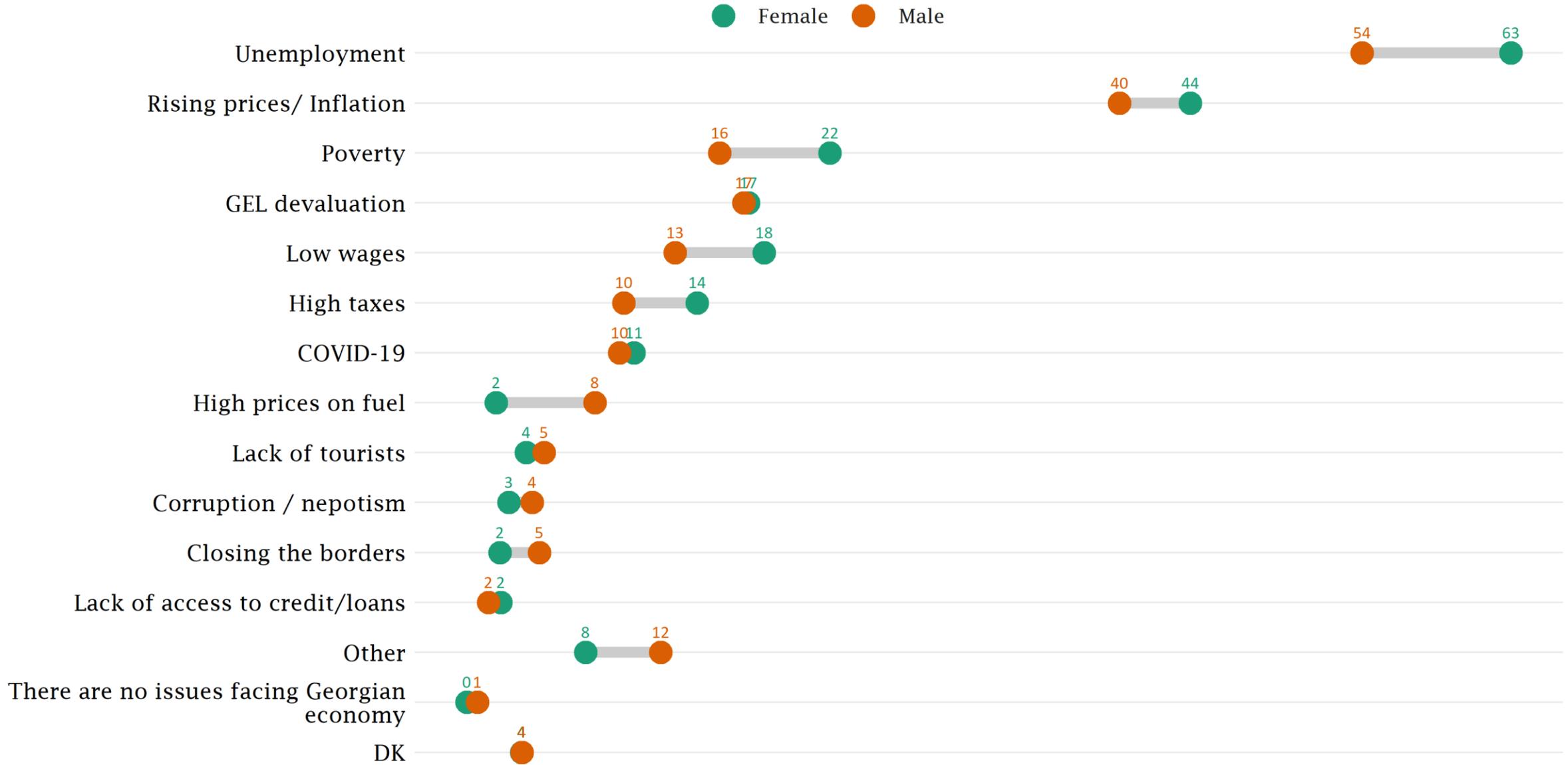
# Economic issues

What is the biggest issue facing the Georgian economy today? (q14 X Age) Open question



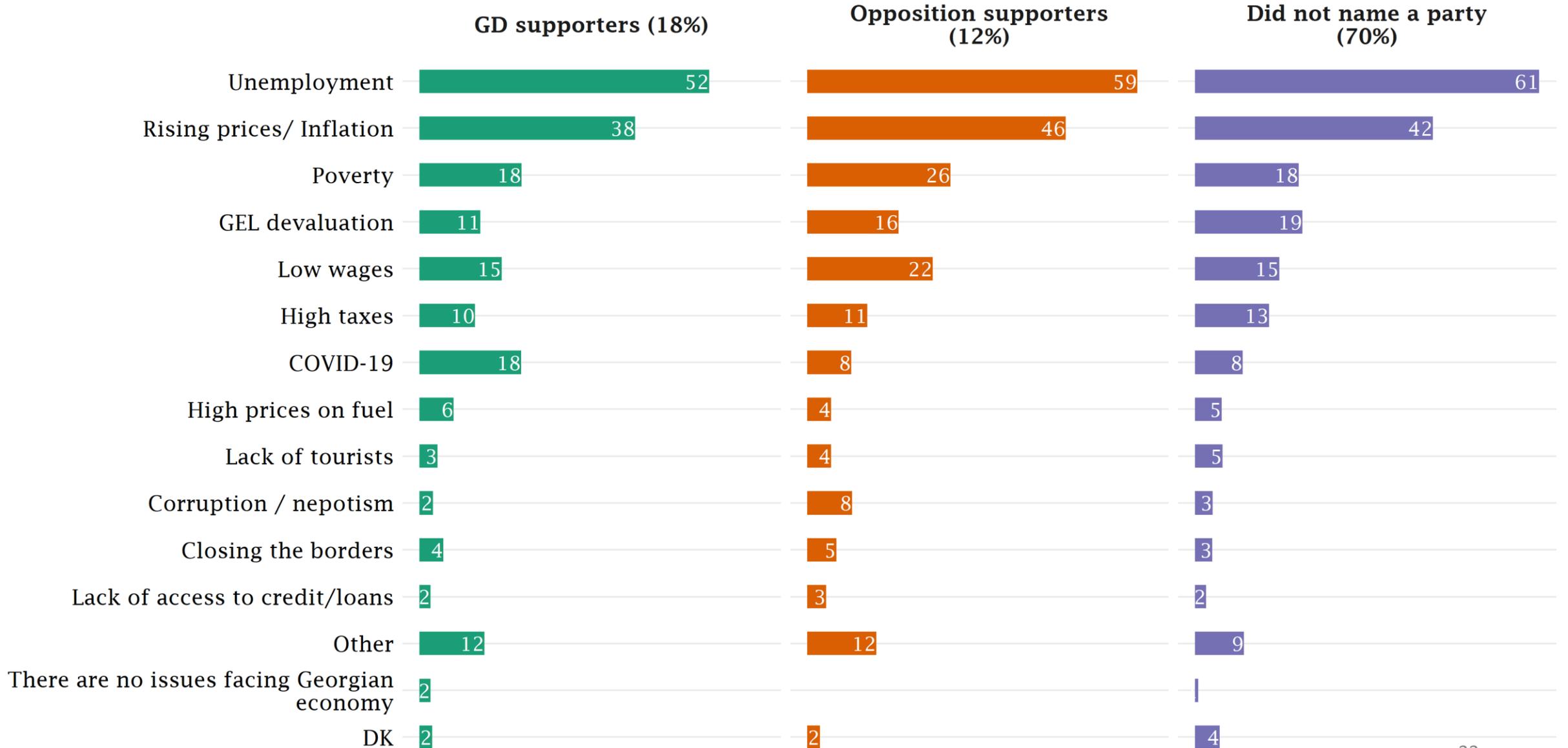
# Economic issues

What is the biggest issue facing the Georgian economy today? (q14 X Gender) Open question



# Economic issues

What is the biggest issue facing the Georgian economy today? (q14 X Party closest to you) Open question



# Employment

Which of the following best describes your situation? Please tell me about the activity that you consider to be primary. (q3)

- Housewife: 13%
- Student: 2%
- Person with disabilities: 1%

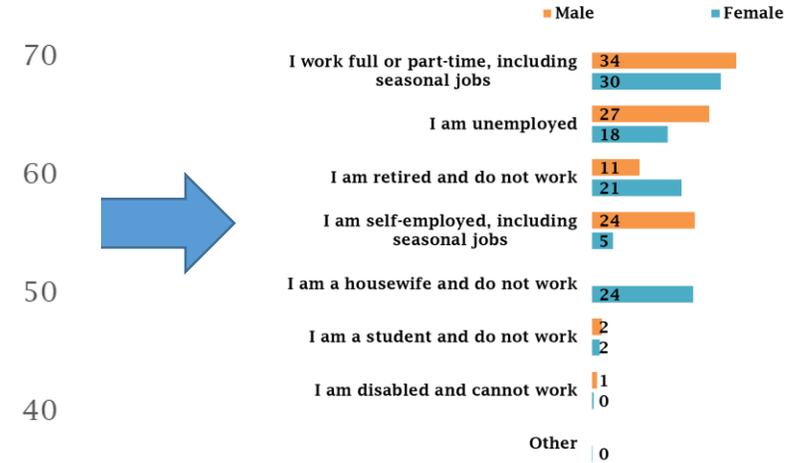
- I work full or part-time, including seasonal jobs
- I am unemployed
- I am retired and do not work
- I am self-employed, including seasonal jobs



In 2020-2021 survey method changed from face-to-face to telephone.

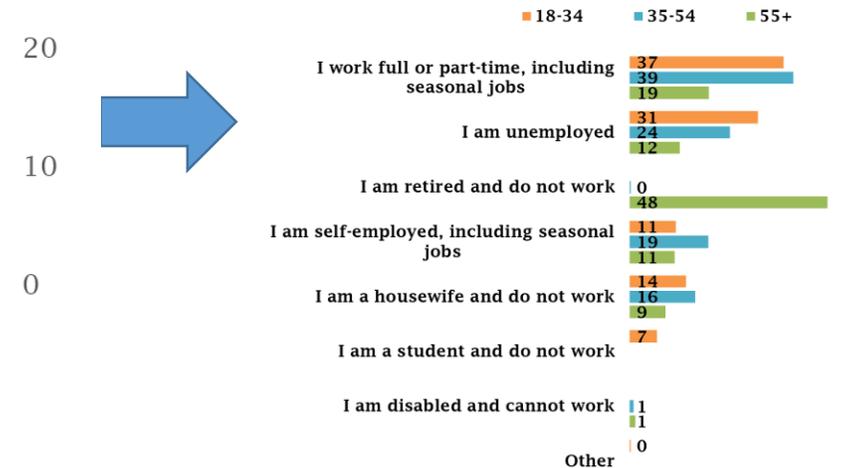
## Employment

Which of the following best describes your situation? Please tell me about the activity that you consider to be primary. (q3 X Gender)



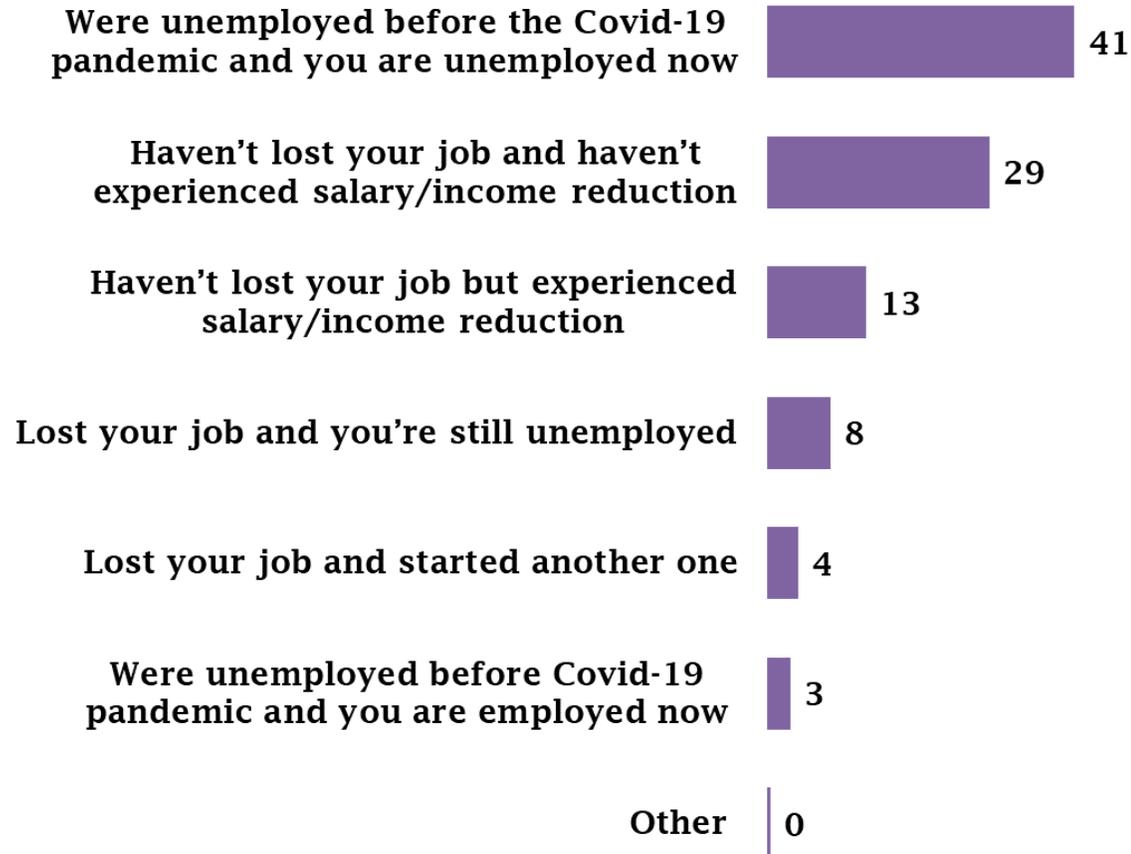
## Employment

Which of the following best describes your situation? Please tell me about the activity that you consider to be primary. (q3 X Age)



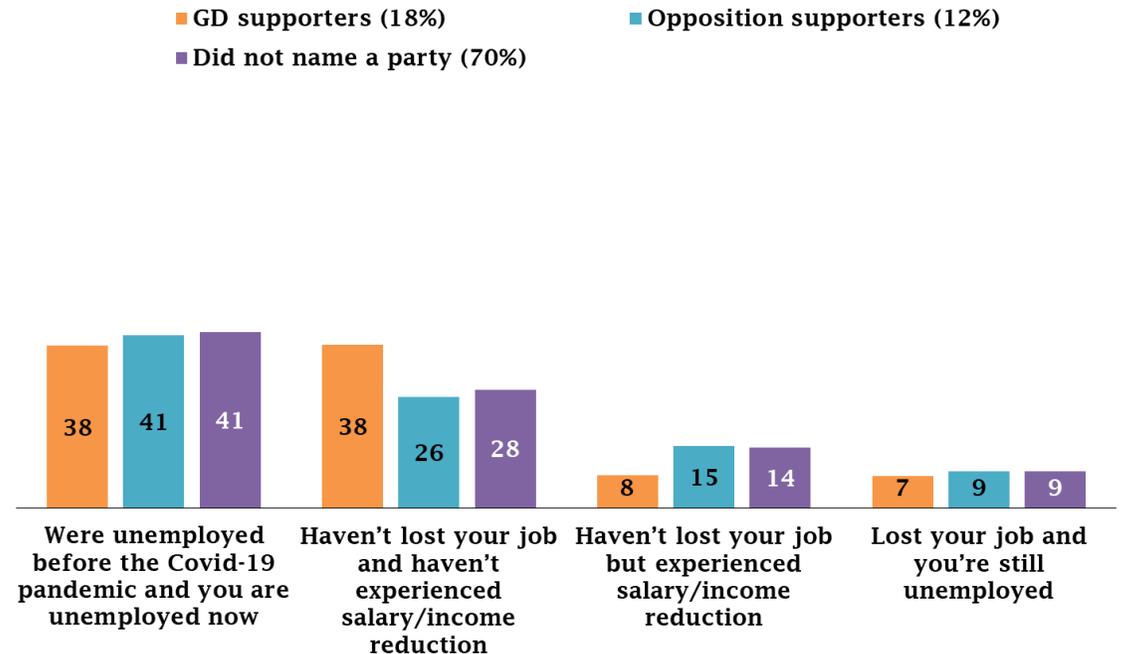
# Employment and the pandemic

Which of the following best describes your situation? Since the start of the Covid-19 pandemic in Georgia, you: (q13)



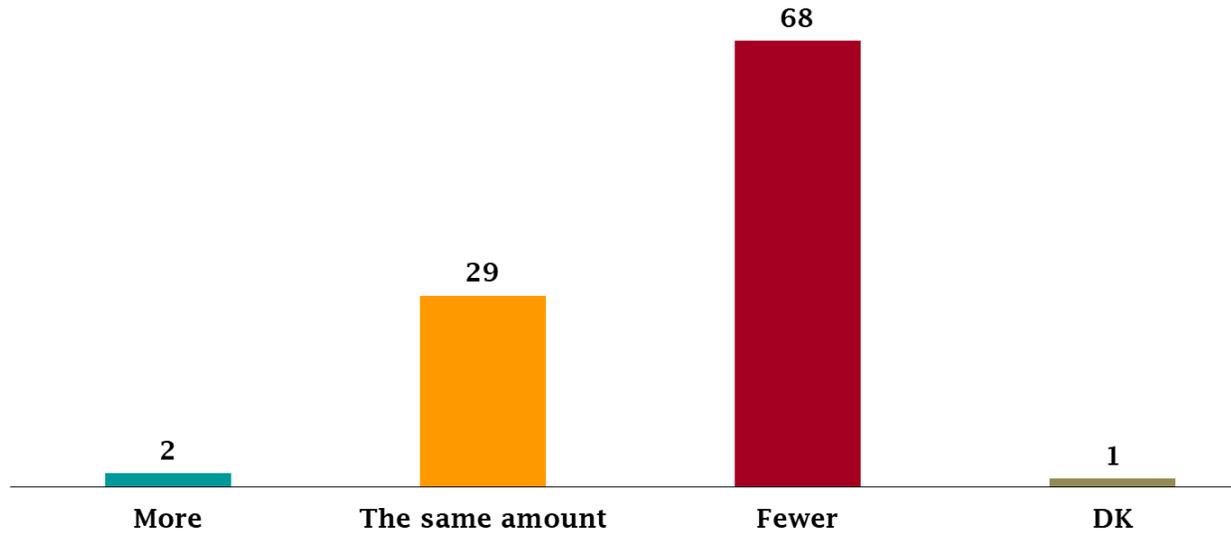
## Employment and the pandemic

Which of the following best describes your situation? Since the start of the Covid-19 pandemic in Georgia, you: (q13 X Party closest to you) Part 1



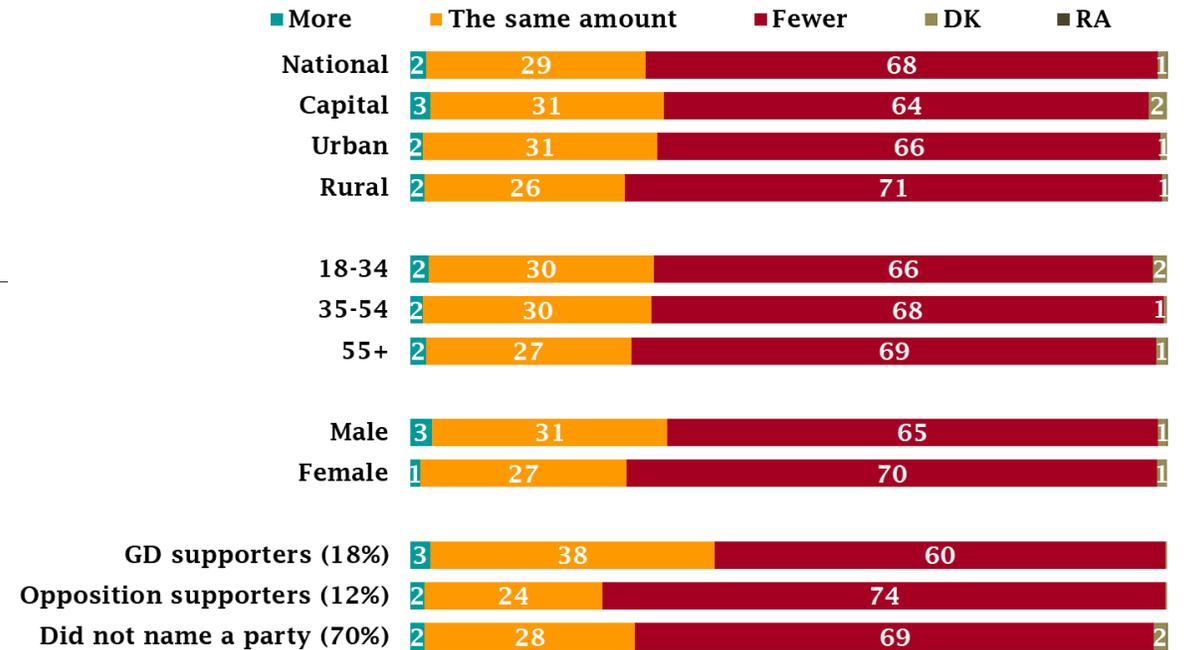
# Current financial standing

Thinking about your current situation, are you personally able to afford more, the same amount or fewer products, goods, and services than you could before the start of Covid-19 pandemic (March 2020)? (q12)



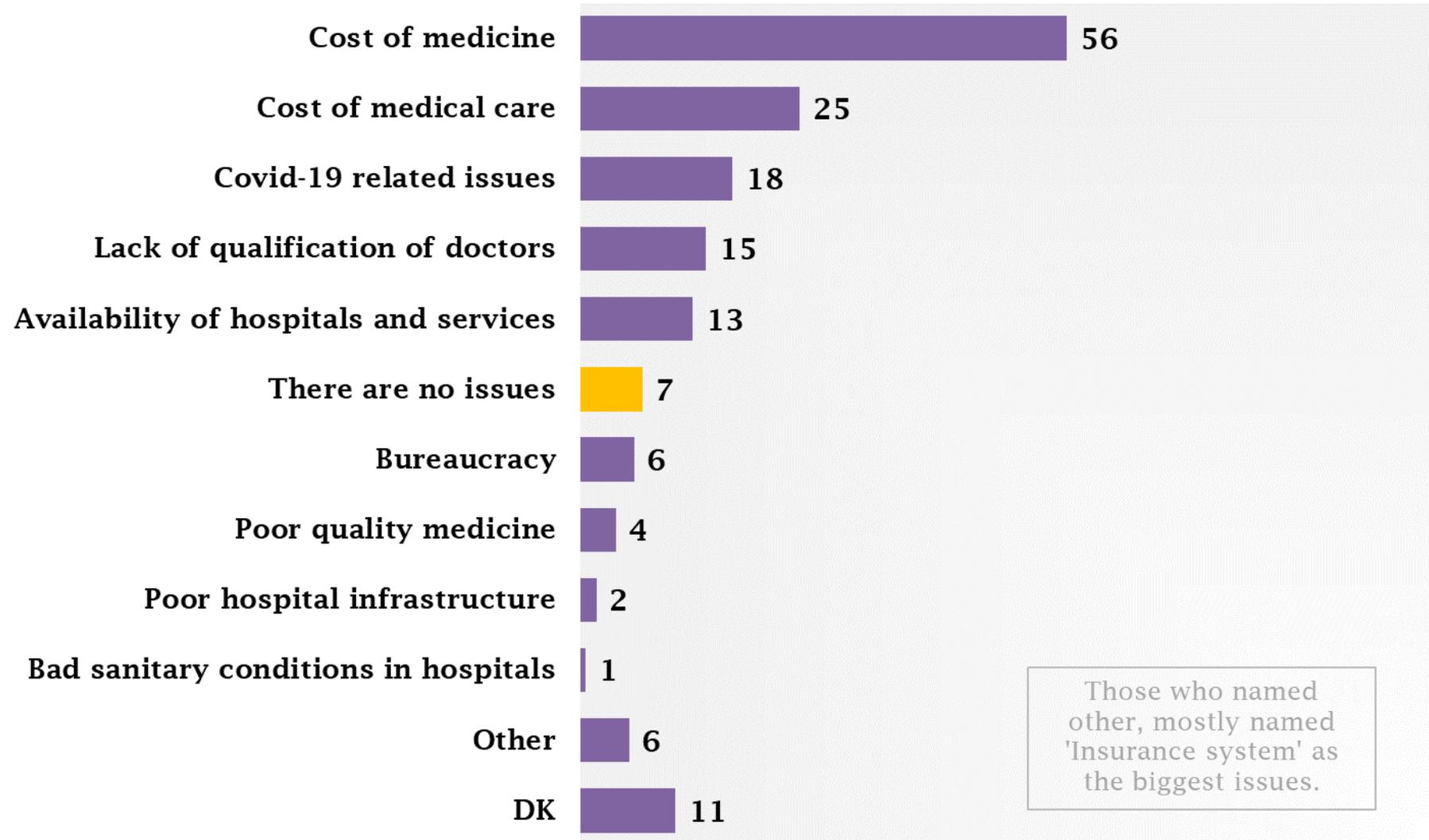
# Current financial standing

Thinking about your current situation, are you personally able to afford more, the same amount or fewer products, goods, and services than you could before the start of Covid-19 pandemic (March 2020)? (q12 X Settlement, Age, Gender, Party closest to you)



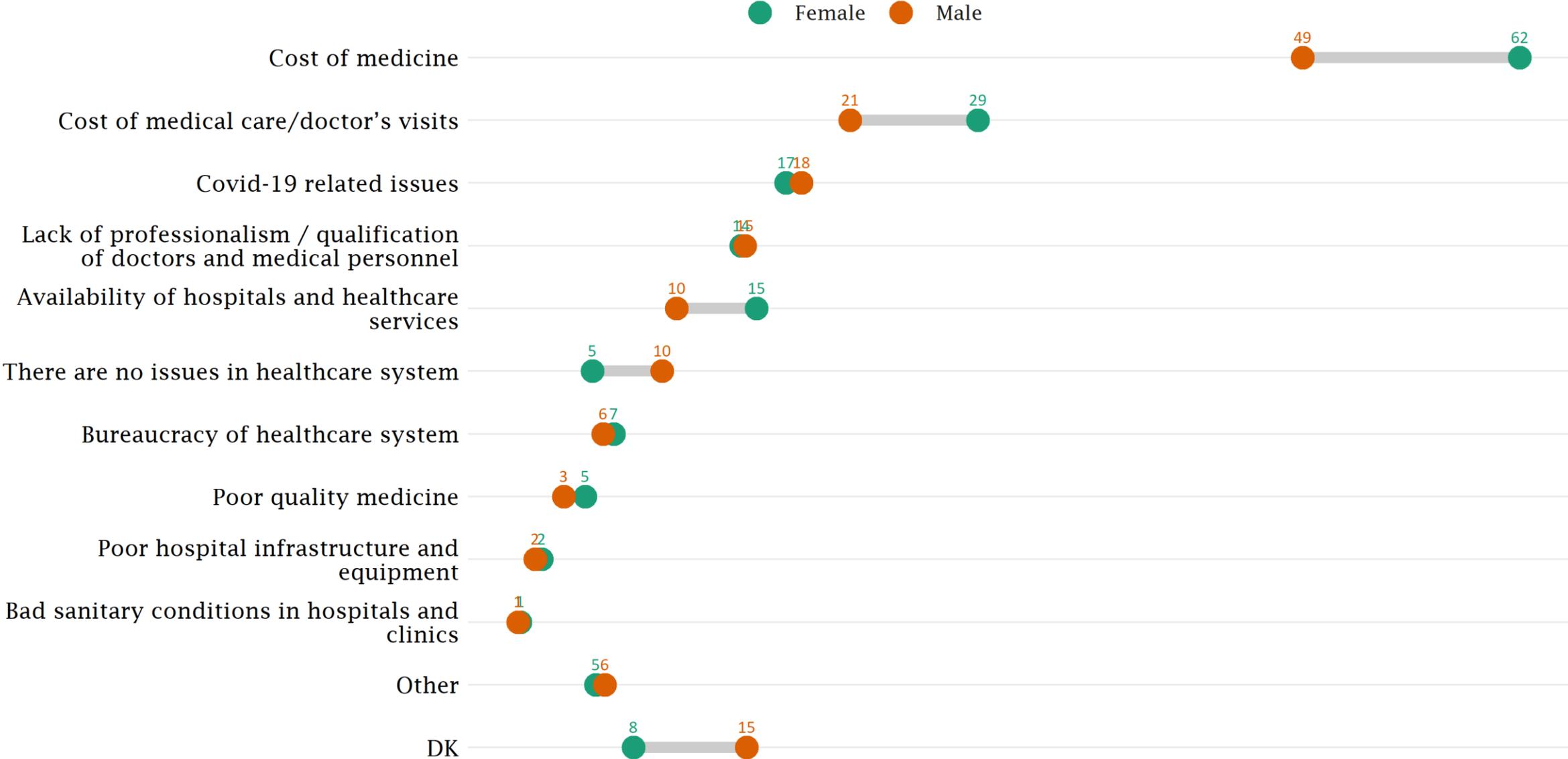
# Healthcare issues

What is the biggest issue facing the healthcare system today? Up to three answers (q15) Open question



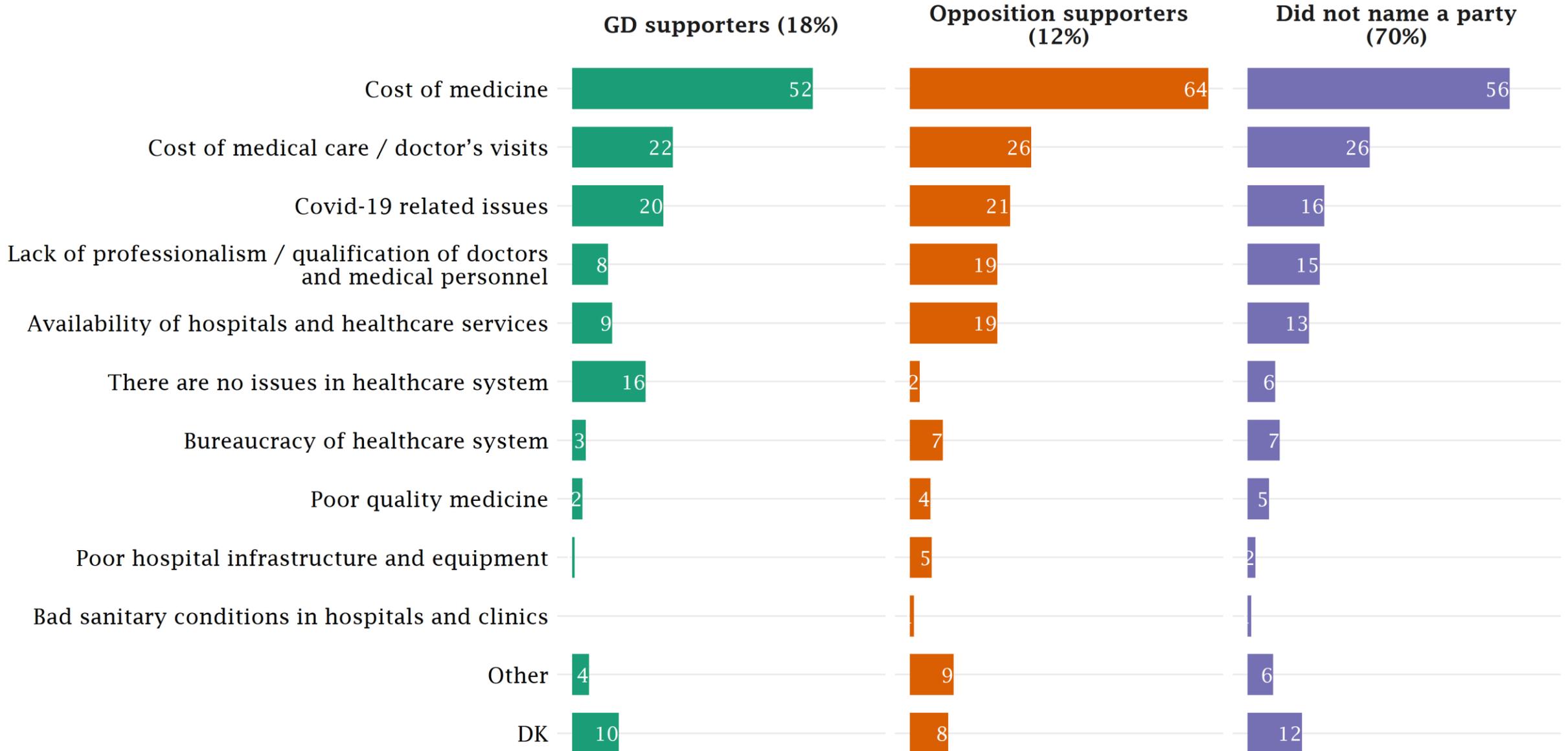
# Healthcare issues

What is the biggest issue facing the healthcare system today? Up to three answers (q15 X Gender) Open question



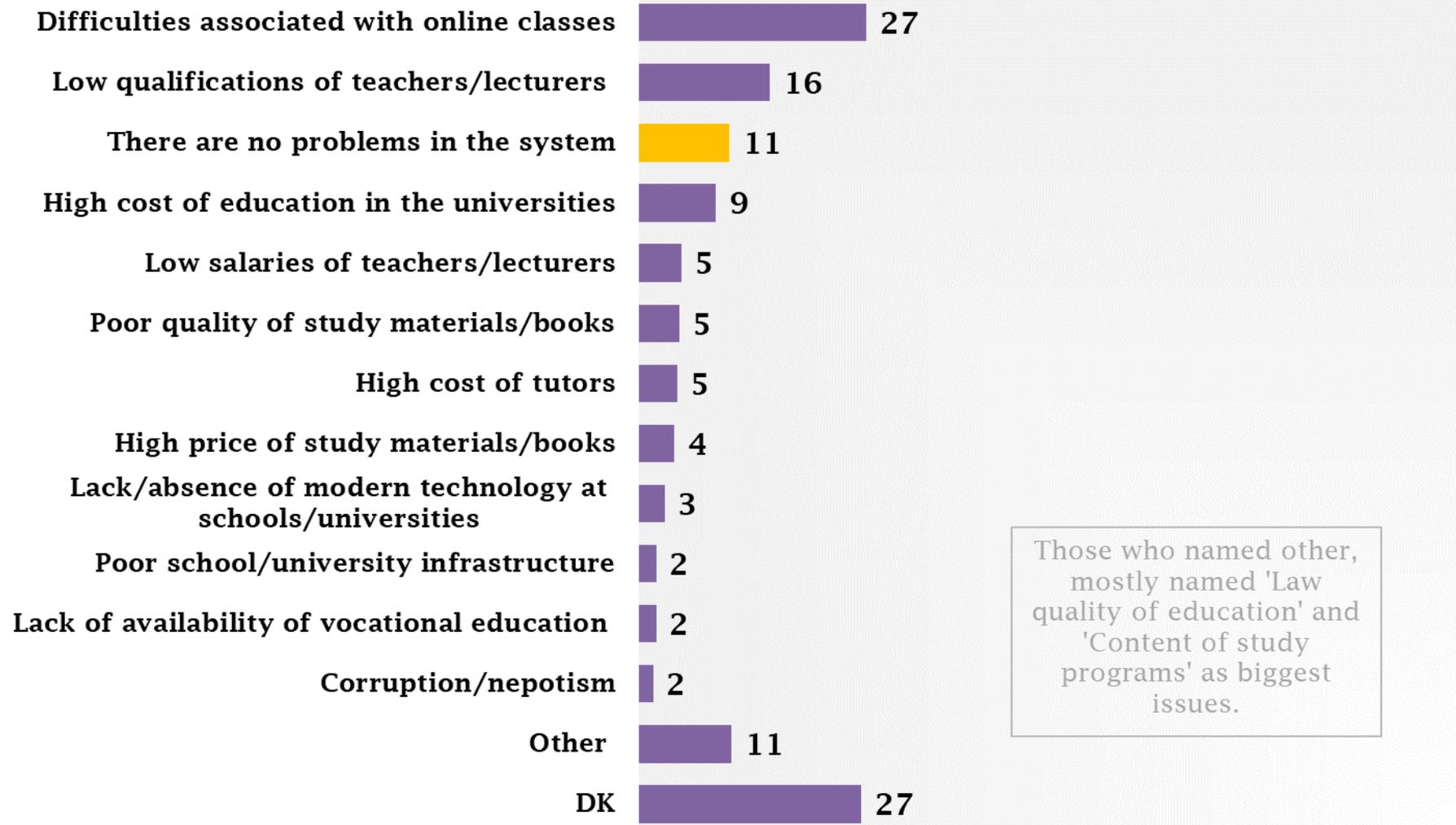
# Healthcare issues

What is the biggest issue facing the healthcare system today? Up to three answers (q15 X Party closest to you) Open question



# Education issues

What is the biggest issue facing the education system in Georgia today? Up to three answers (q11) Open question



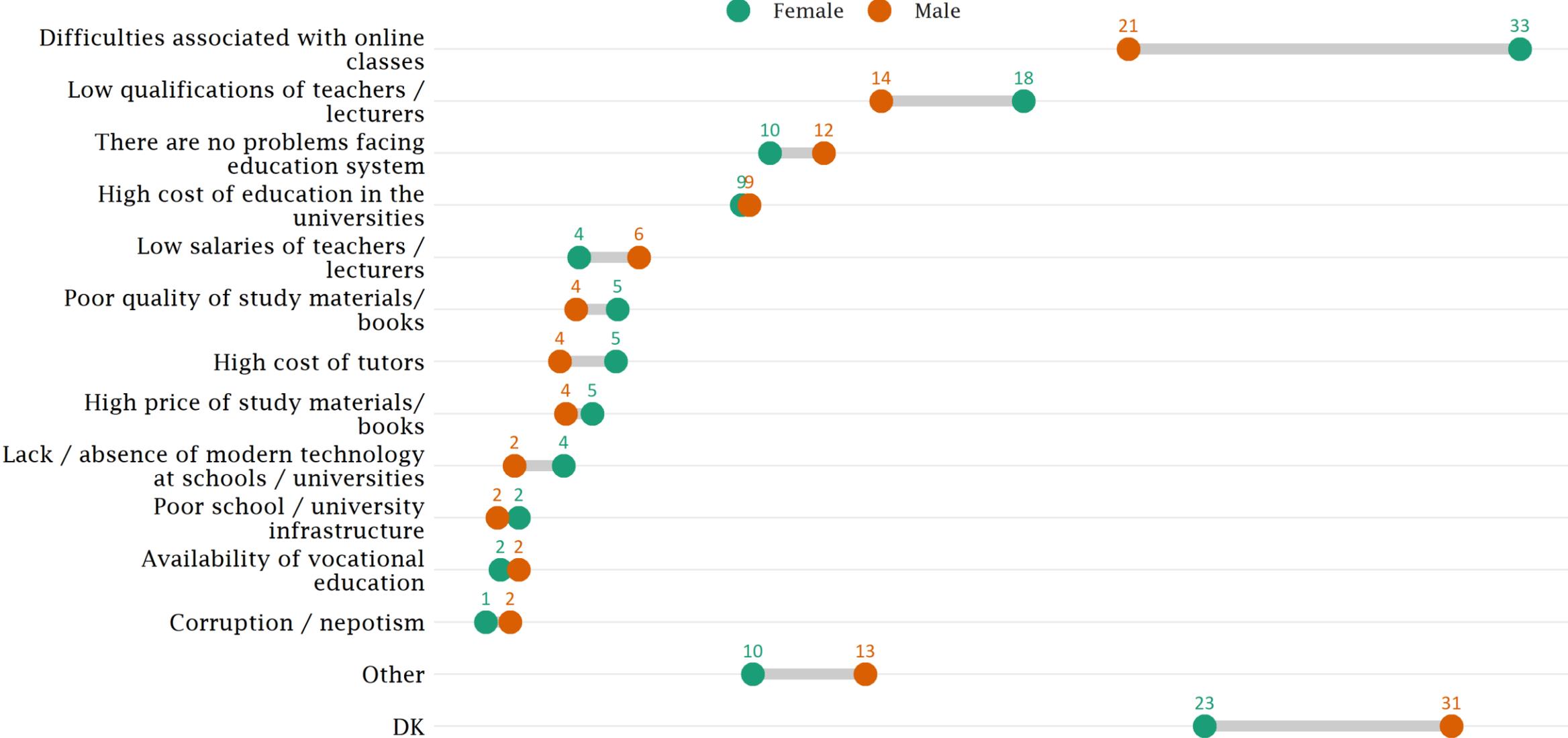
# Education issues

What is the biggest issue facing the education system in Georgia today?  
Up to three answers (q11 X Settlement) Open question



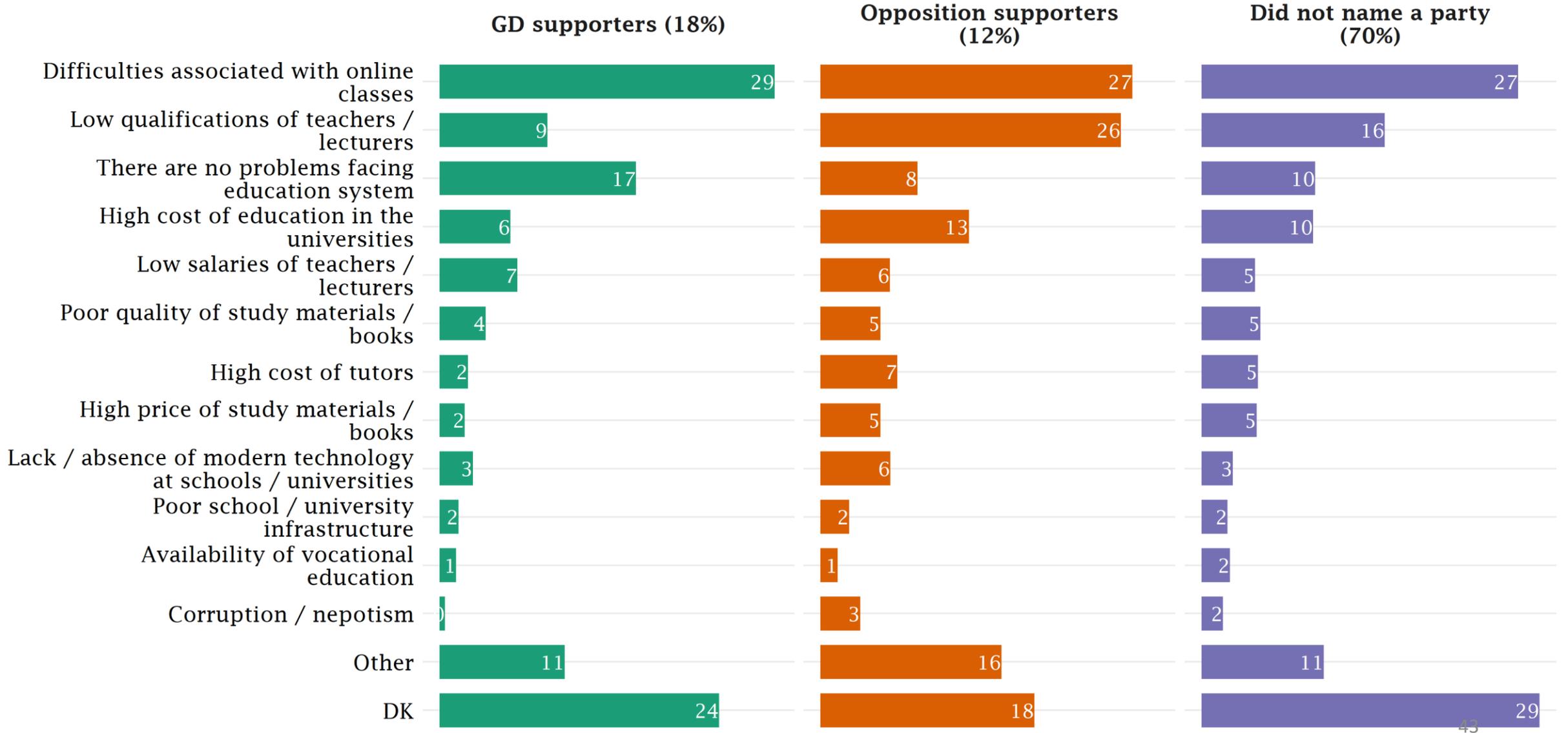
# Education issues

What is the biggest issue facing the education system in Georgia today?  
Up to three answers (q11 X Gender) Open question



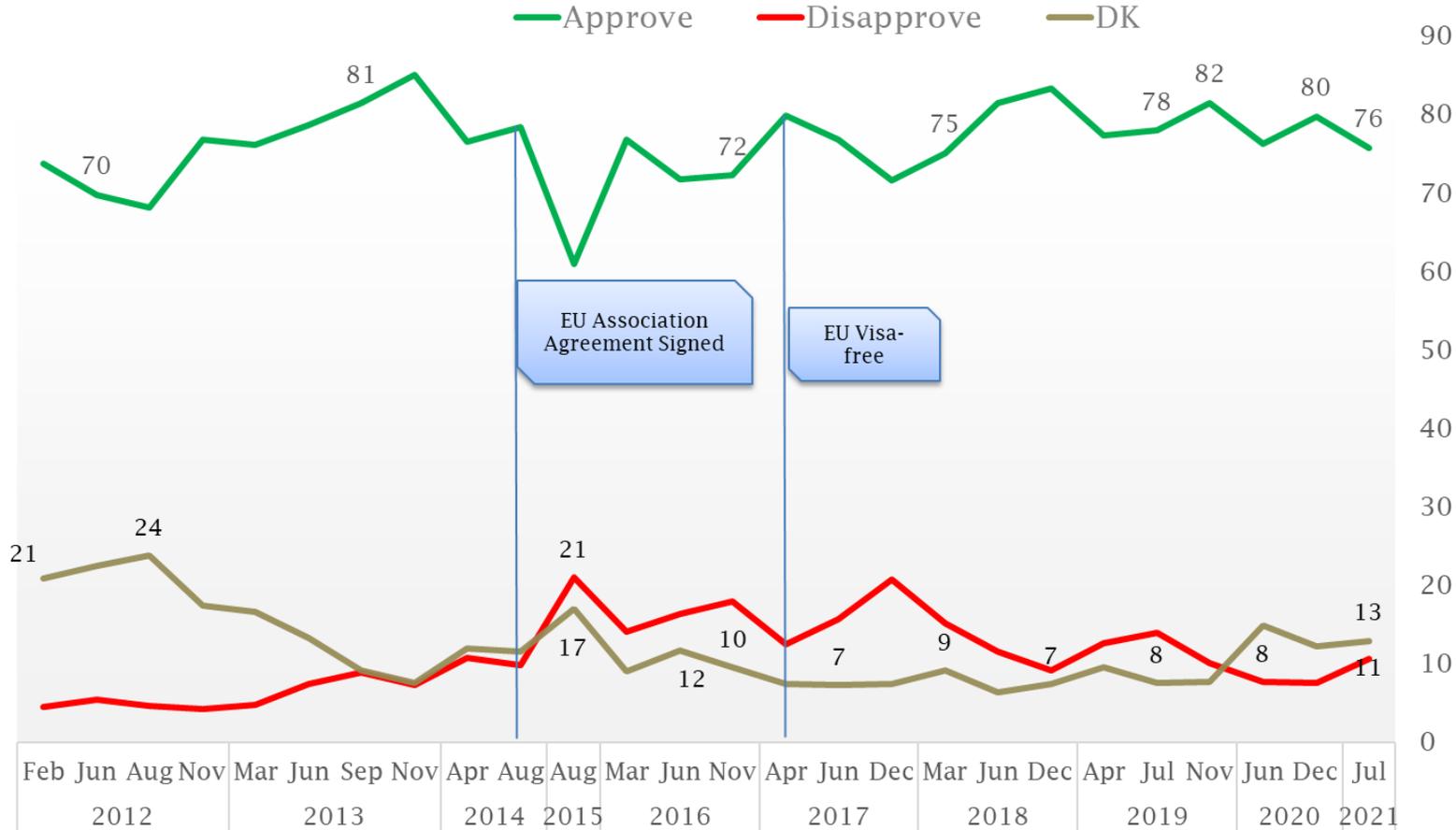
# Education issues

What is the biggest issue facing the education system in Georgia today?  
Up to three answers (q11 X Party closest to you) Open question



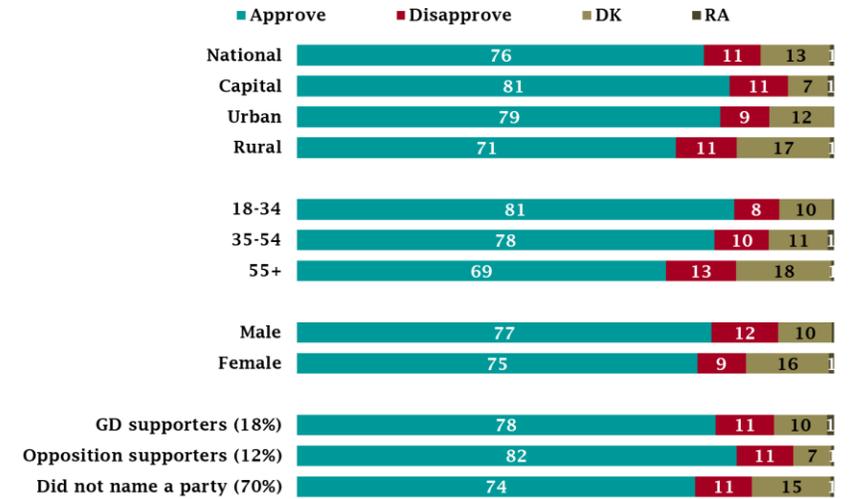
# EU membership support

Do you approve or disapprove of Georgian government's stated goal to join the EU? (q23)



## EU membership support

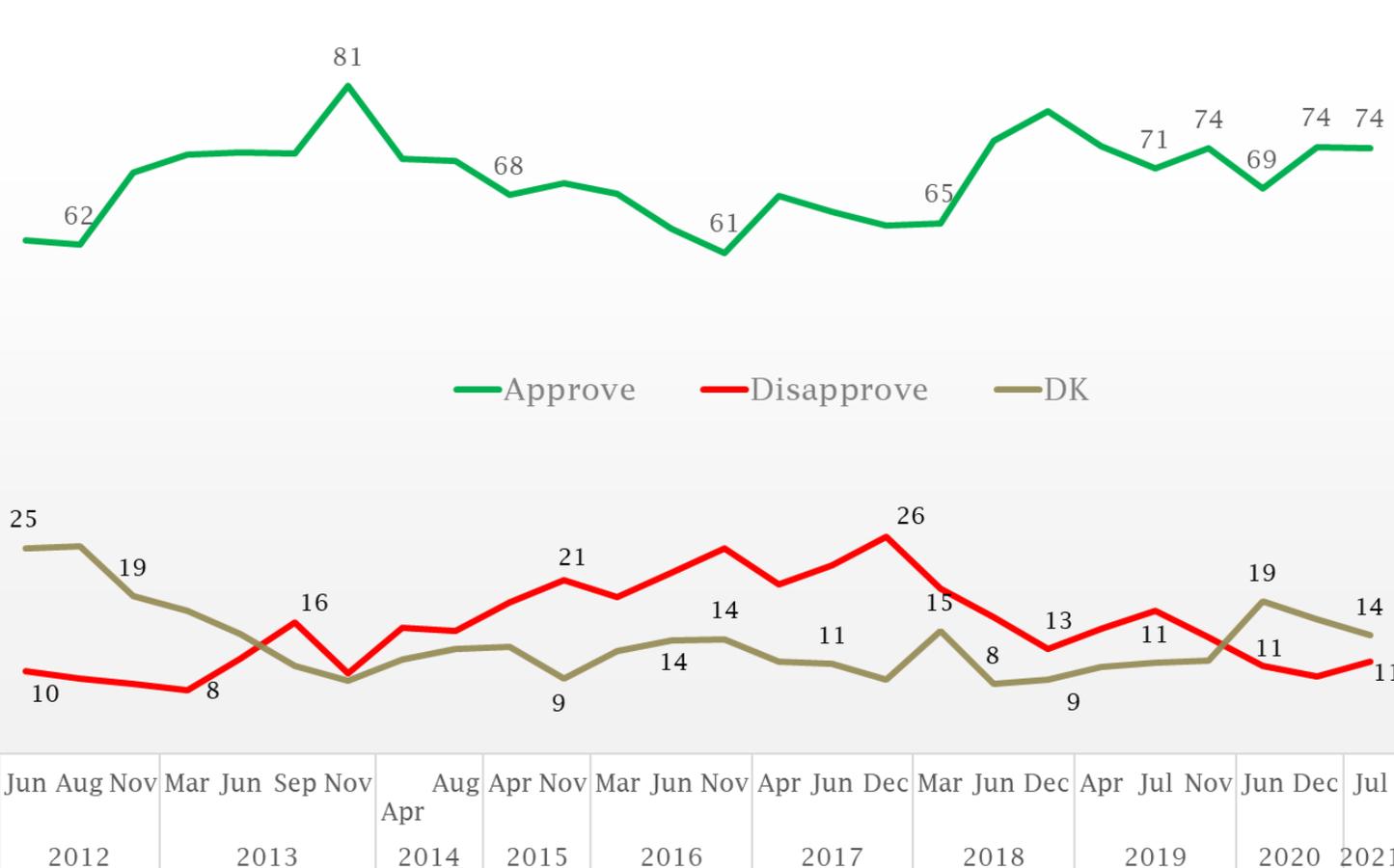
Do you approve or disapprove of Georgian government's stated goal to join the EU? (q23 X Settlement, Age, Gender, Party closest to you)



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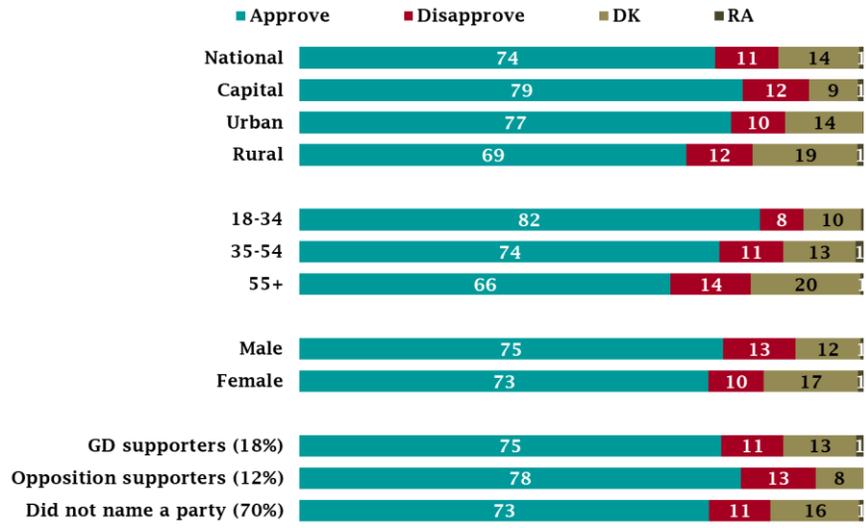
# NATO membership support

Do you approve or disapprove of Georgian government's stated goal to join the NATO? (q24)



## NATO membership support

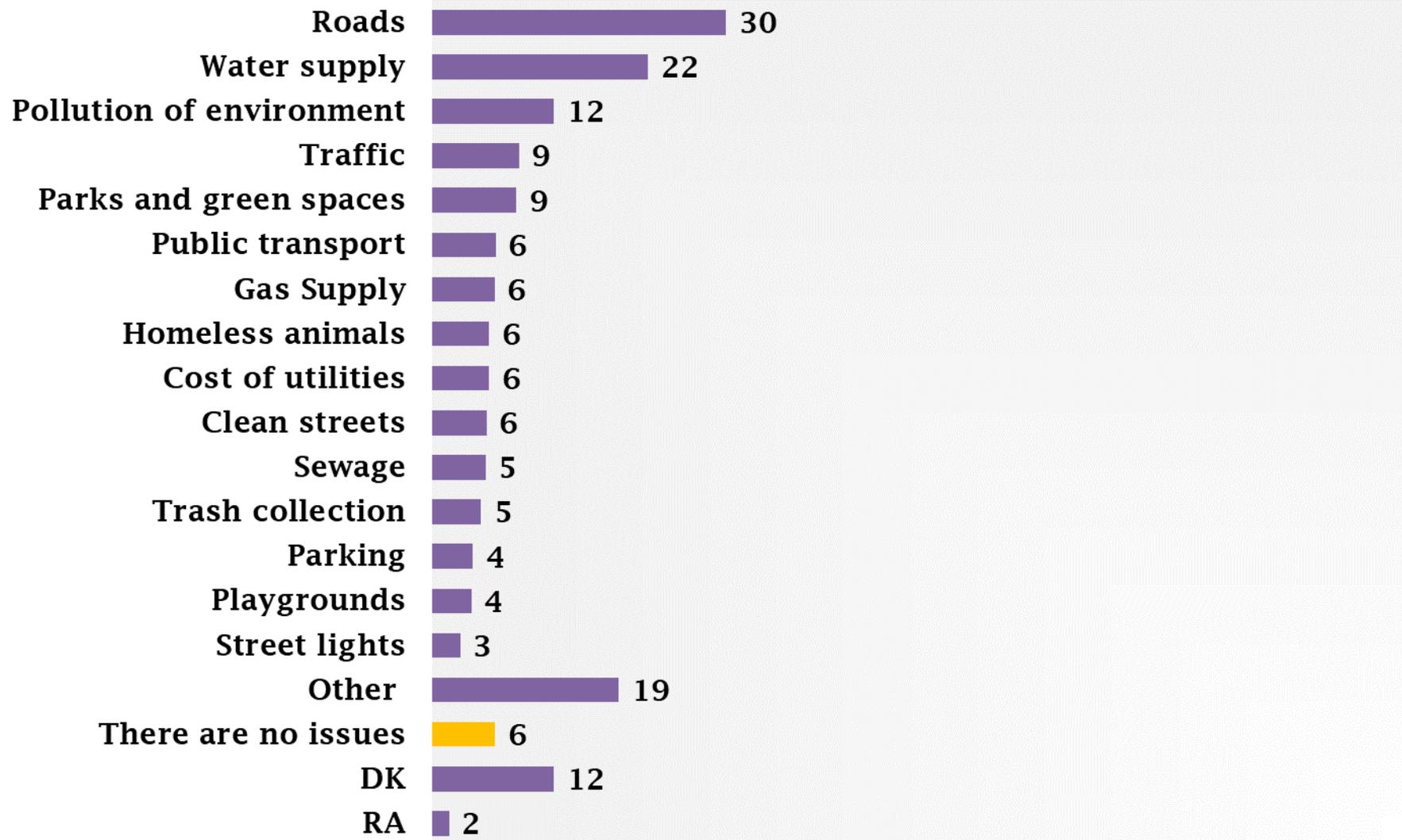
Do you approve or disapprove of Georgian government's stated goal to join the NATO? (q24 X Settlement, Age, Gender, Party closest to you)



In 2020-2021 survey method changed from face-to-face to telephone.

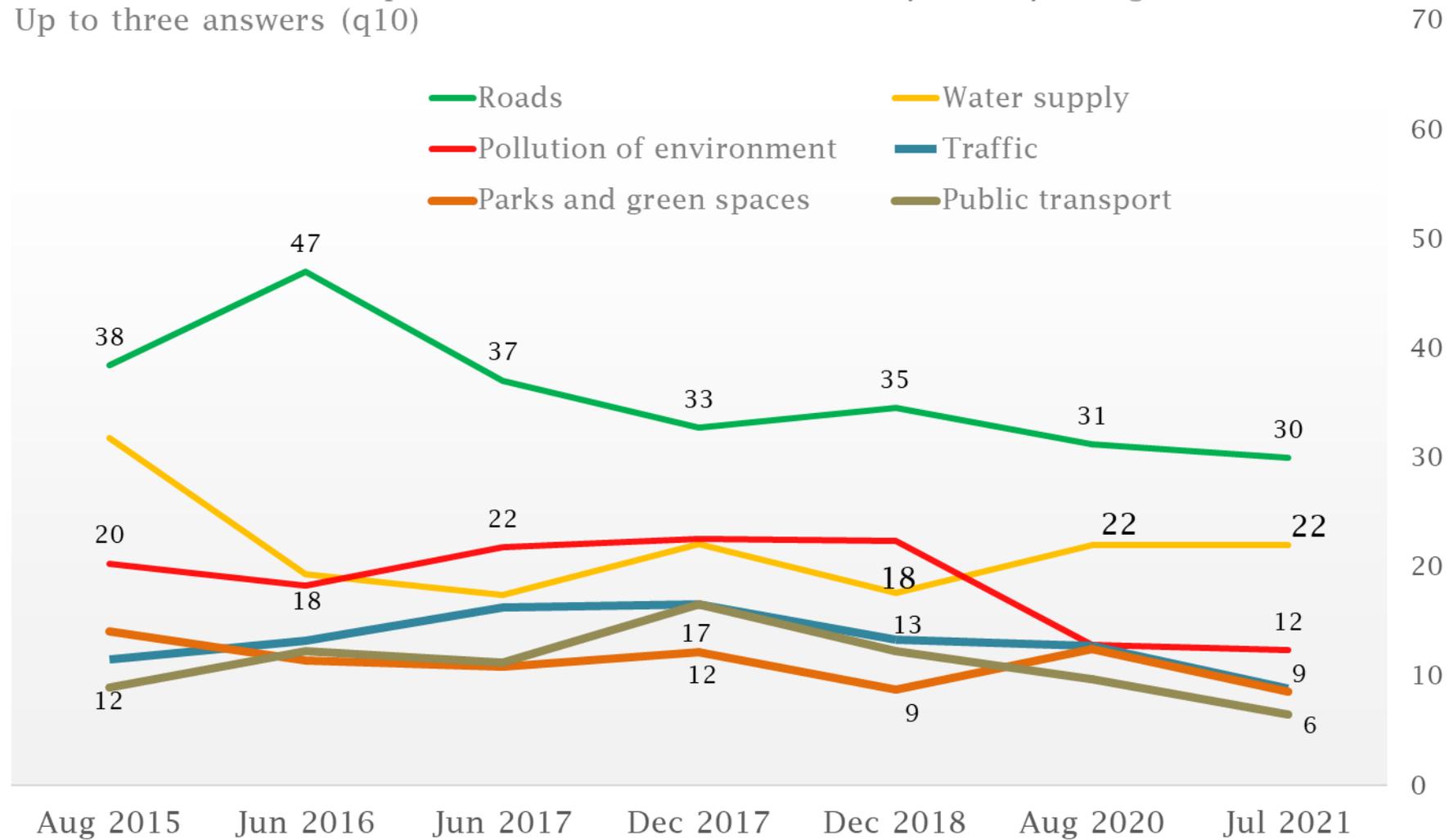
# Local issues

What are three most important infrastructural issues in your city/village? Up to three answers (q10) Open question



# Infrastructural issues

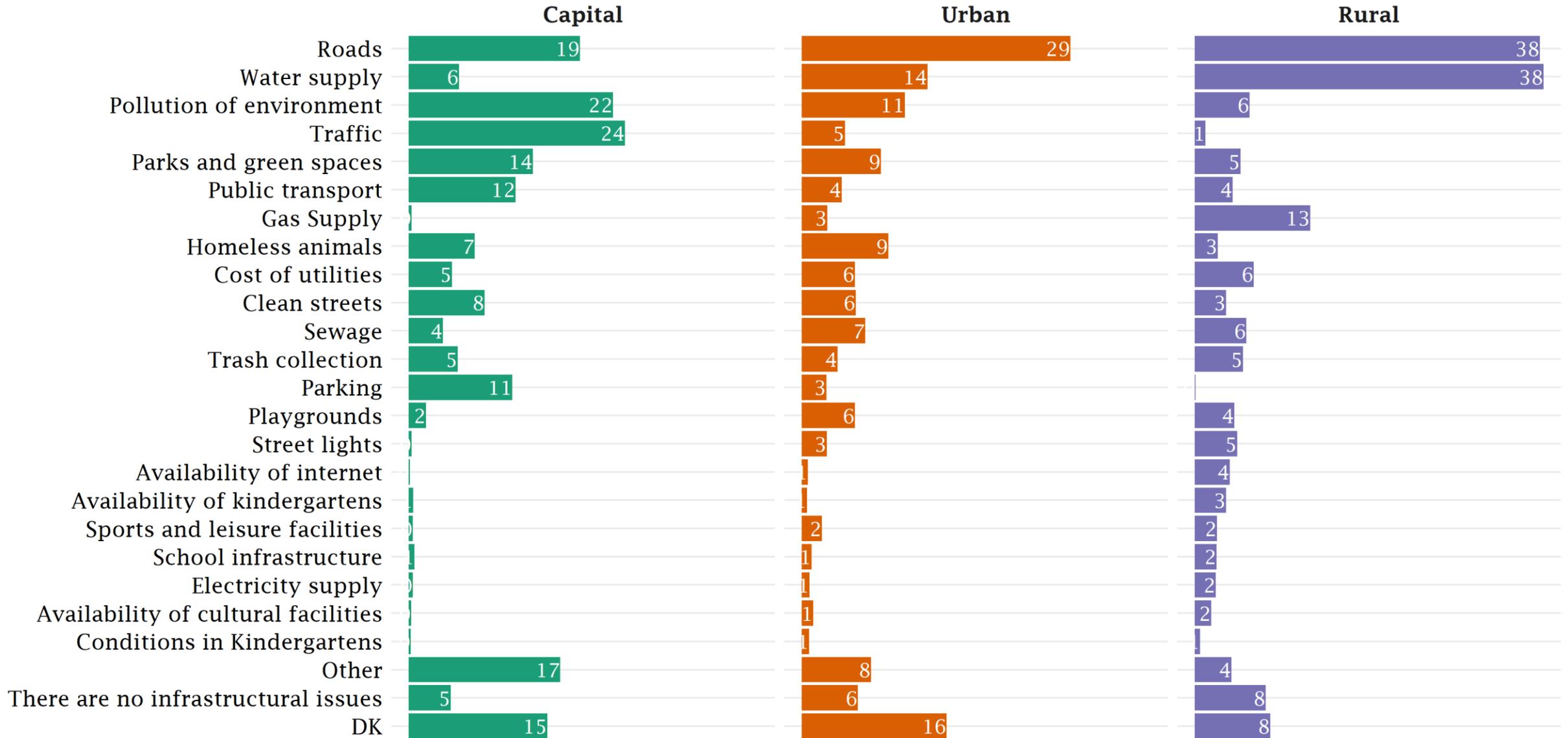
What are three most important infrastructural issues in your city/village?  
Up to three answers (q10)



In 2020-2021 survey method changed from face-to-face to telephone.

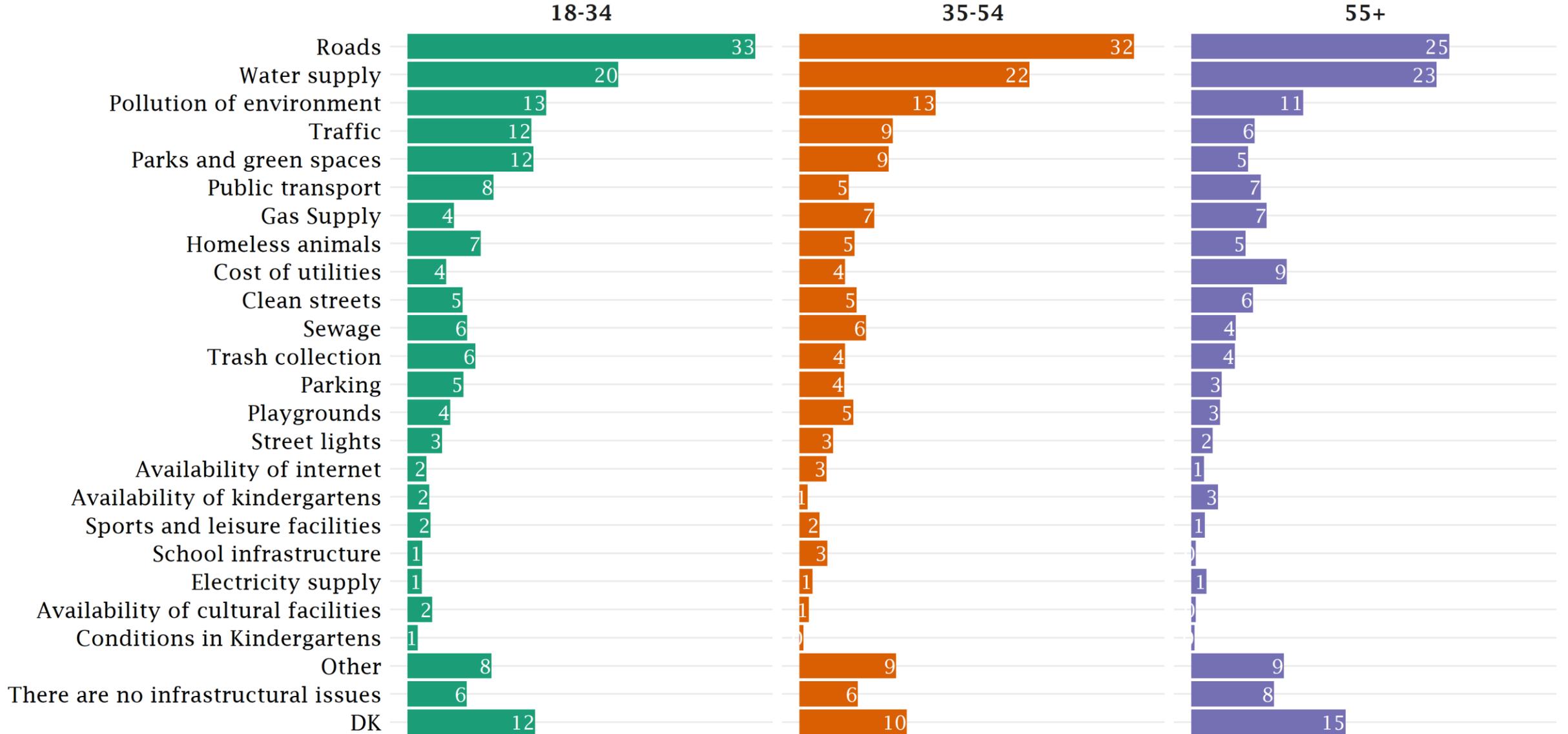
# Local issues

What are three most important infrastructural issues in your city/village? Up to three answers (q10 X Settlement) Open question



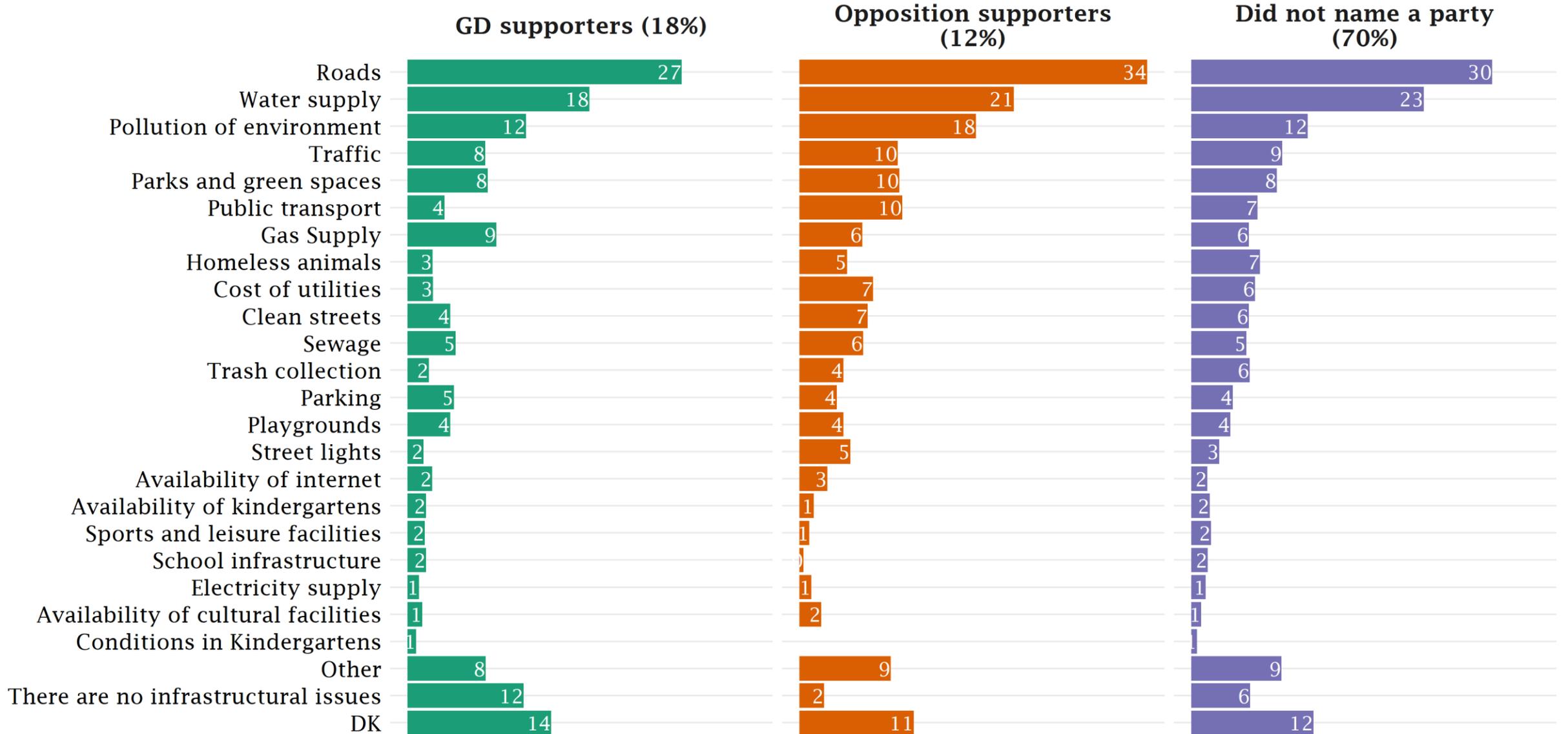
# Local issues

What are three most important infrastructural issues in your city/village? Up to three answers (q10 X Age) Open question



# Local issues

What are three most important infrastructural issues in your city/village? Up to three answers (q10 X Party closest to you) Open question



## CHAPTER V

# PERFORMANCE OF INSTITUTIONS



# Performance of institutions

Please tell me, how would you rate the performance of the following institutions? (q7)

■ Good ■ Average ■ Bad ■ DK ■ RA

Tbilisi Mayor (Tbilisi only)



Your Sakrebulo (Outside Tbilisi)



Tbilisi Sakrebulo (Tbilisi only)

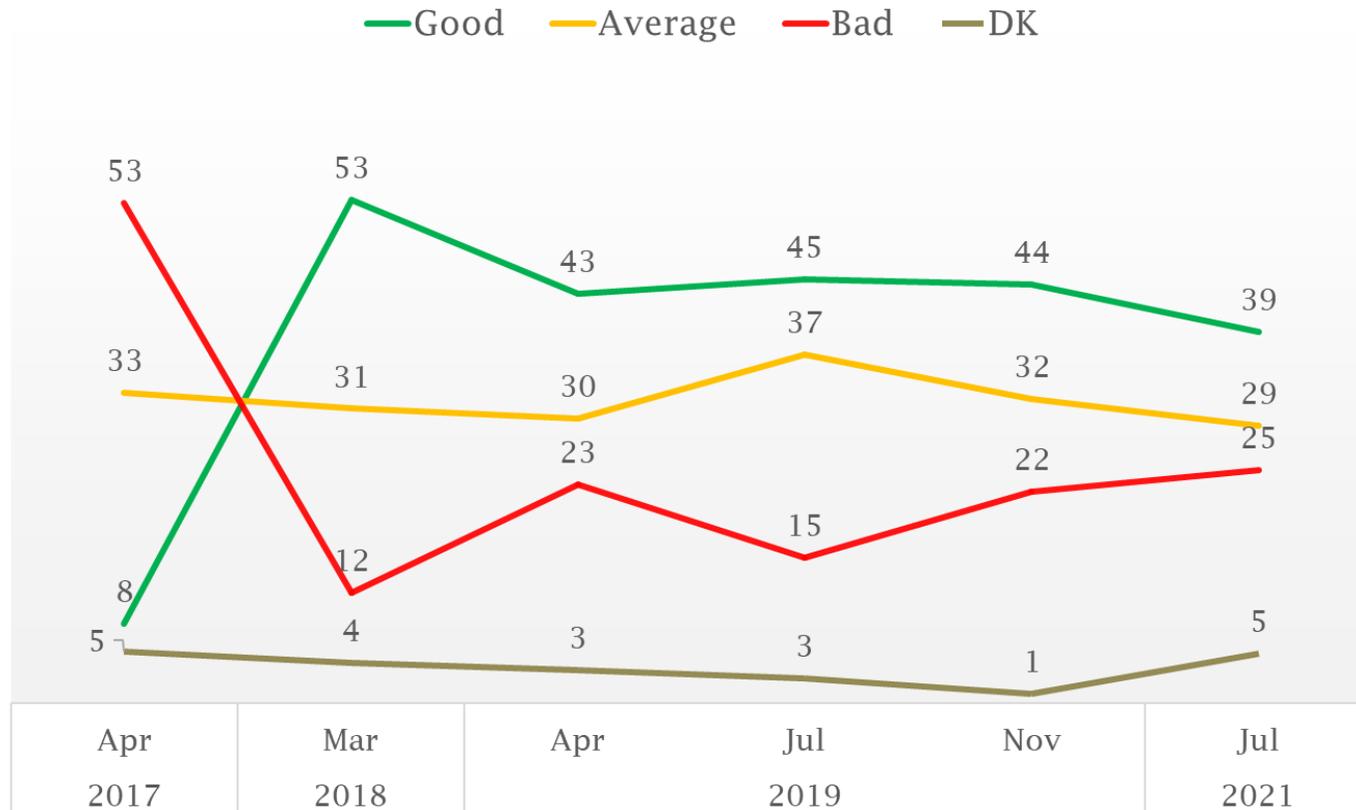


The Parliament



# Performance of Tbilisi Mayor

How would you rate the performance of Tbilisi Mayor? (q7\_2)  
Tbilisi



In 2020-2021 survey method changed from face-to-face to telephone.

80

70

60

50

40

30

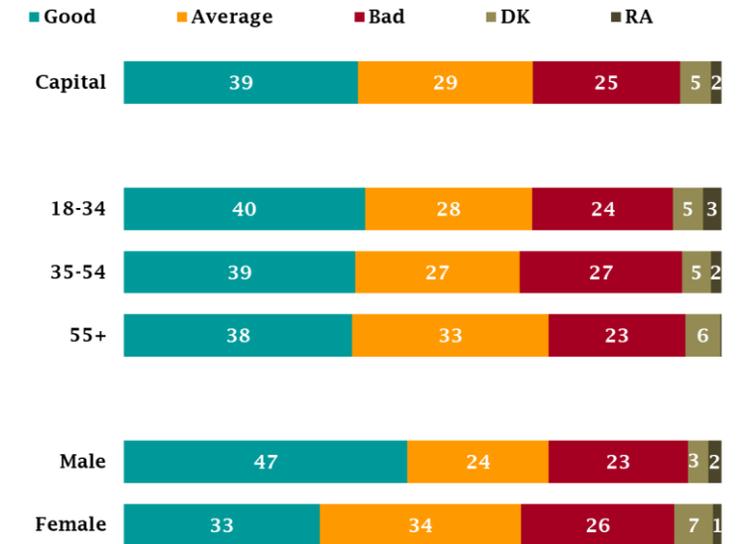
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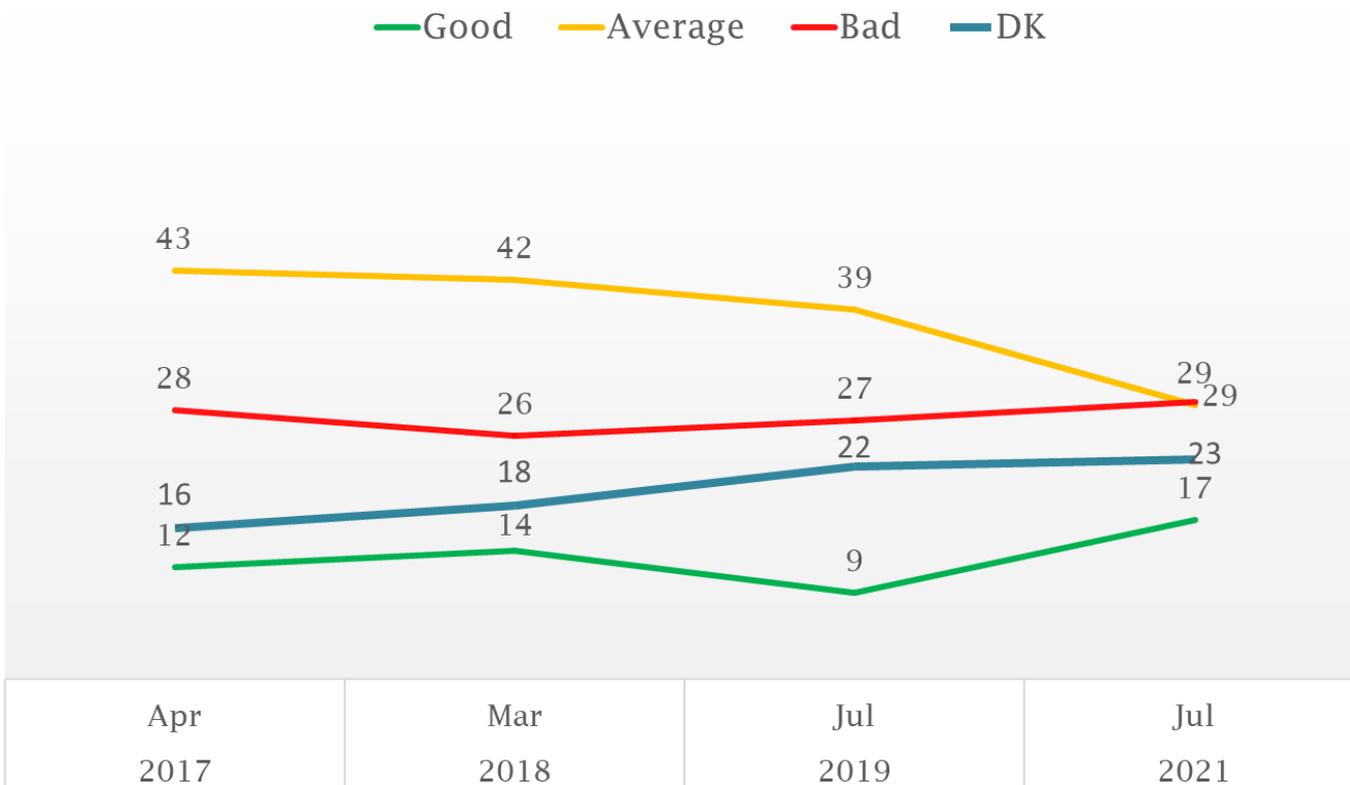
## Performance of Tbilisi Mayor

Please tell me, how would you rate the performance of the following institutions? Tbilisi Mayor (q7\_2 X Settlement, Age, Gender) Tbilisi



# Performance of Tbilisi Sakrebulo

How would you rate the performance of your Sakrebulo? (q7\_3)  
Tbilisi only

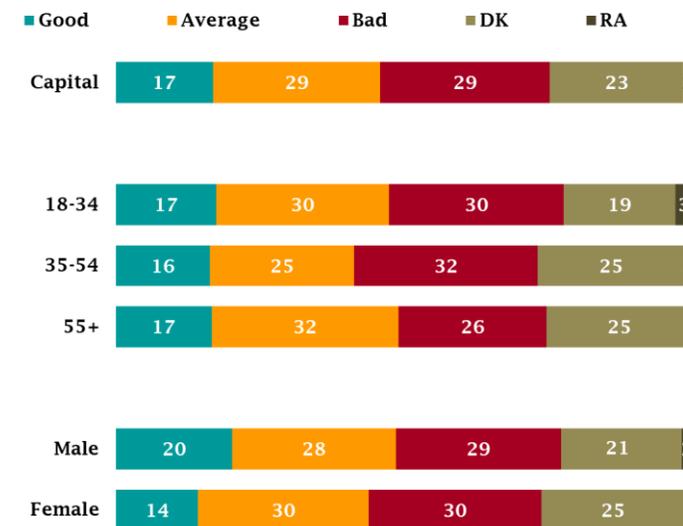


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80  
70  
60  
50  
40  
30  
20  
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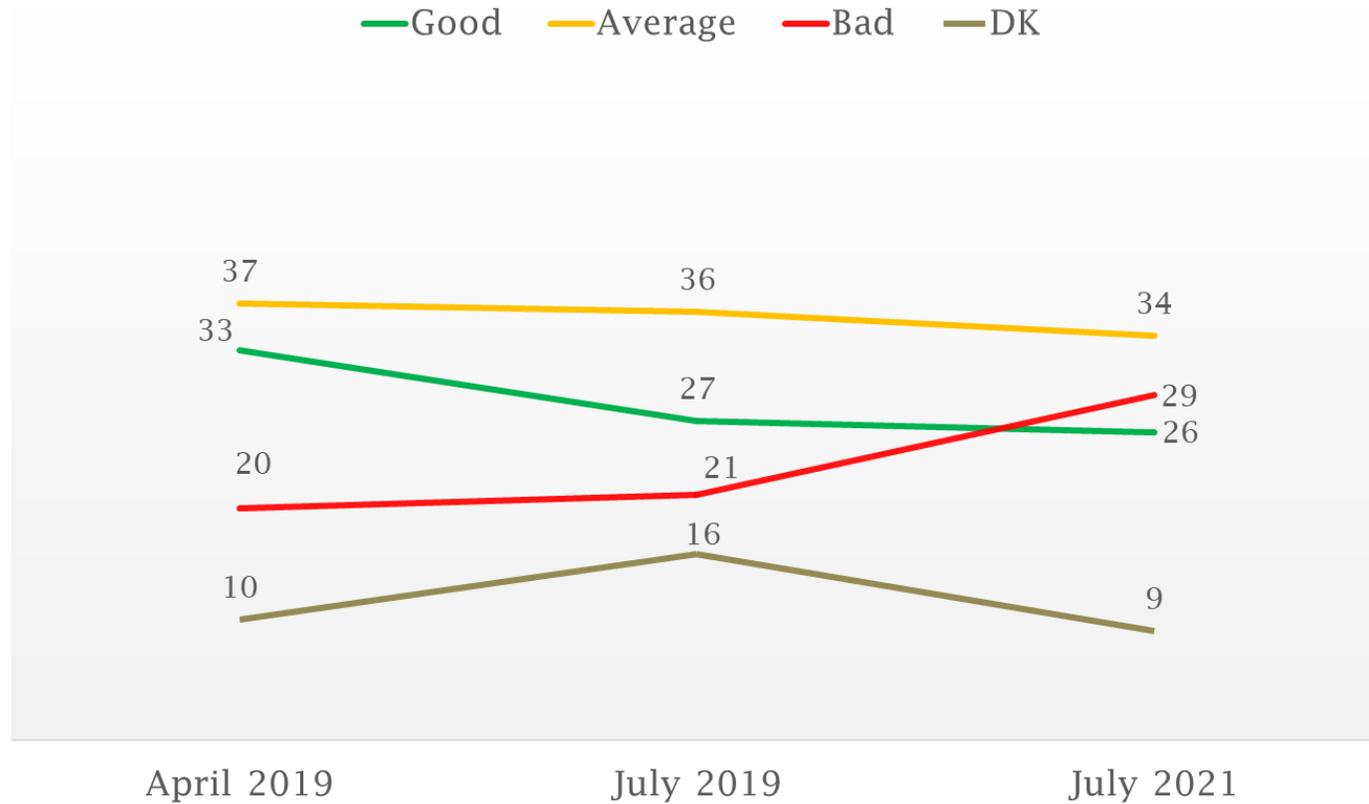
## Performance of Tbilisi Sakrebulo

Please tell me, how would you rate the performance of the following institutions? Your Sakrebulo (q7\_3 X Settlement, Age, Gender) Tbilisi



# Performance of Sakrebulo

How would you rate the performance of your Sakrebulo? (q7\_4) Outside Tbilisi



In 2020-2021 survey method changed from face-to-face to telephone.

70

60

50

40

30

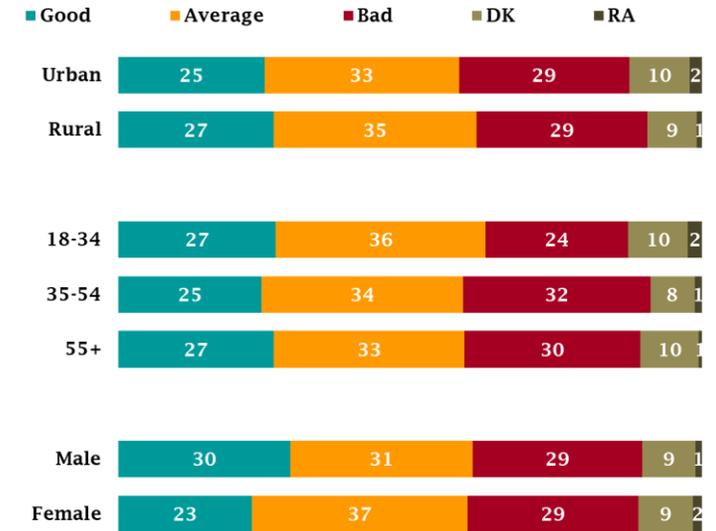
20

10

0

## Performance of Sakrebulo

Please tell me, how would you rate the performance of the following institutions? Your Sakrebulo (q7\_3 X Settlement, Age, Gender) Outside Tbilisi



By  
11%

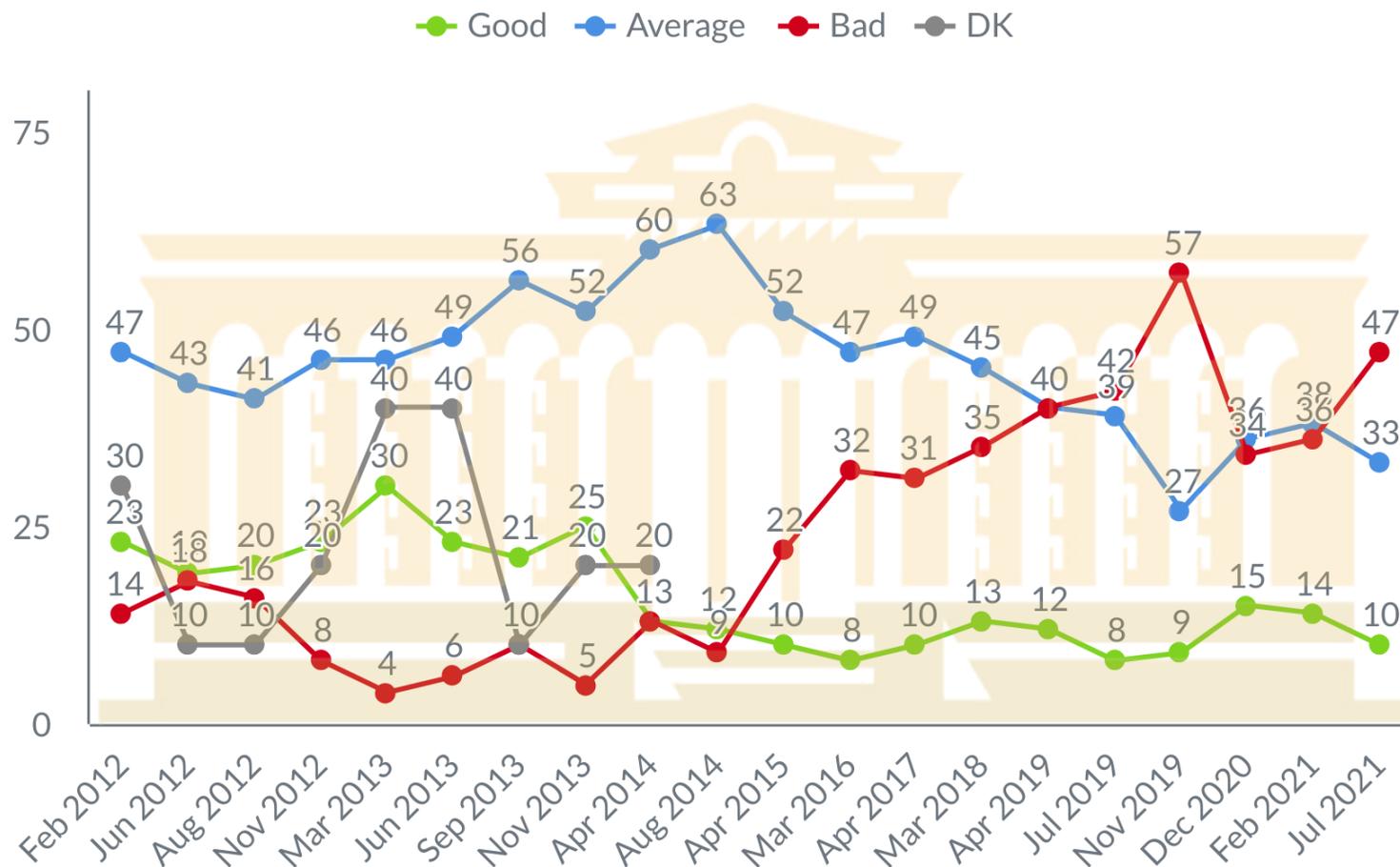
Negative  
assessment  
increased

Tbilisi  
Most **critical** towards  
the parliament

No age or  
gender differences

Majority of opposition  
supporters and undecided  
assess it negatively

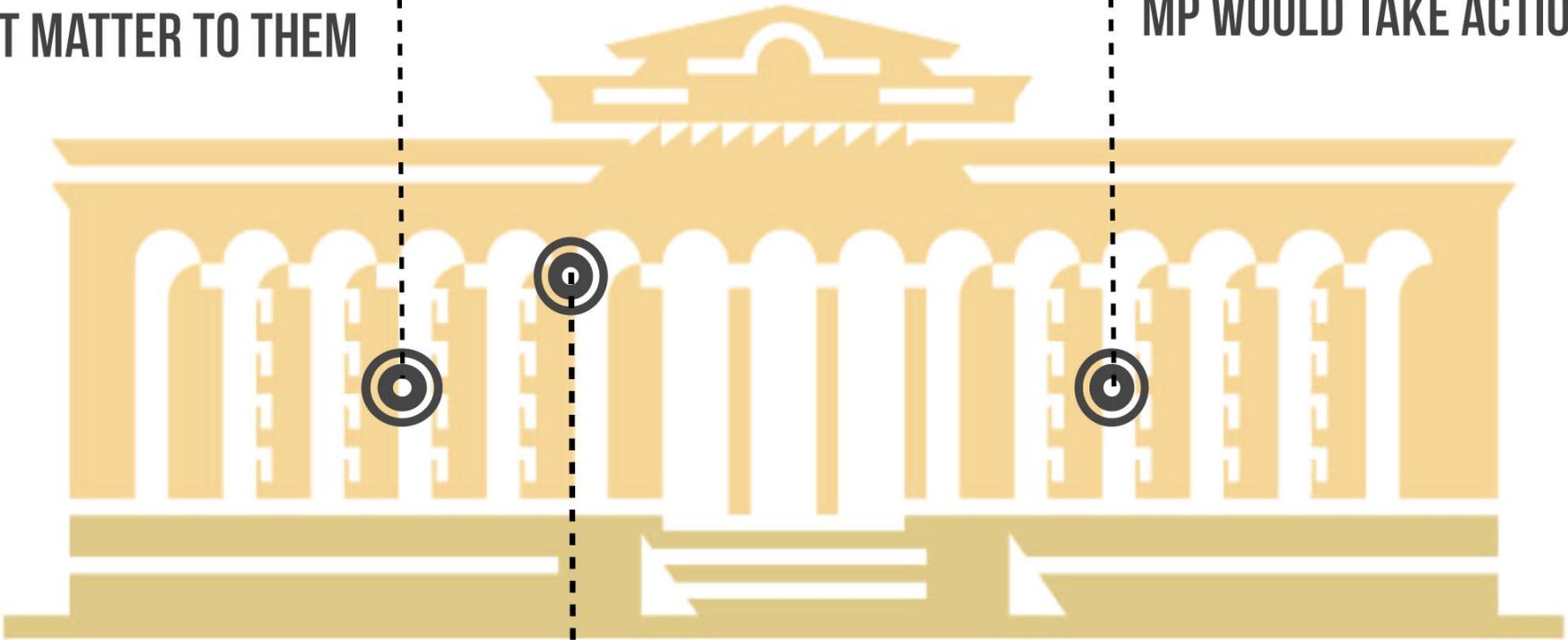
# How Would You Rate Performance of the Parliament?



# ATTITUDES TOWARDS THE PARLIAMENT

**55%** SAY PARLIAMENT IS NOT  
PASSING LEGISLATION ON  
ISSUES THAT MATTER TO THEM

**54%** DISAGREE THAT IF HE/SHE  
TOLD MP ABOUT THE PROBLEM,  
MP WOULD TAKE ACTION



ONLY **24%** AGREES THAT PARLIAMENT  
REGULARLY COMMUNICATES WITH THE PUBLIC

## Parliament and public

Please, tell me, how much do you agree or disagree with the following statements? (q25)

■ Agree ■ Disagree ■ DK ■ RA

Parliament is passing legislation on issues that matter to me



If I tell the member of the Parliament about issues in my community, he/she will take action to help solve the problem



Parliament communicates regularly with citizens



## Local government and public

Please, tell me, how much do you agree or disagree with the following statements? (q27)

■ Agree ■ Disagree ■ DK ■ RA

If I tell a member of my Sakrebulo about issues in my community, he/she will take action to help solve the problem



My local government (Sakrebulo, Mayor's office) is making decisions that matter to me



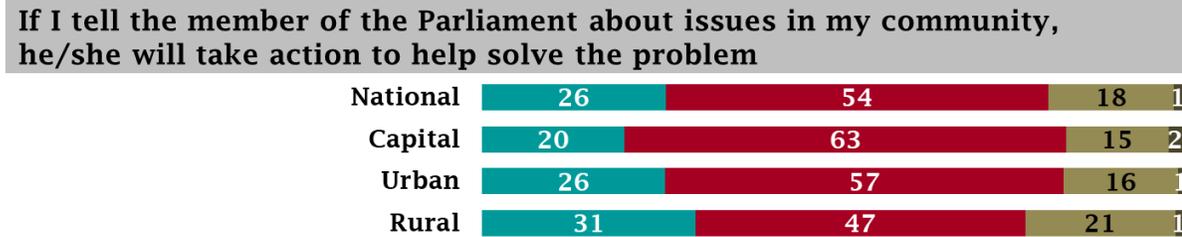
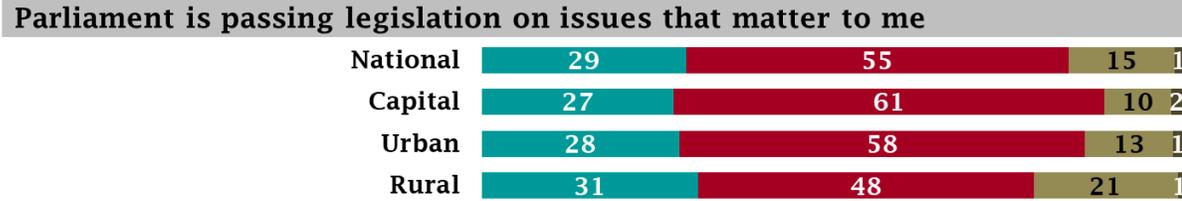
My local government (Sakrebulo, Mayor's office) communicates regularly with citizens



# Parliament and public

Please, tell me, how much do you agree or disagree with the following statements? (q25 X Settlement)

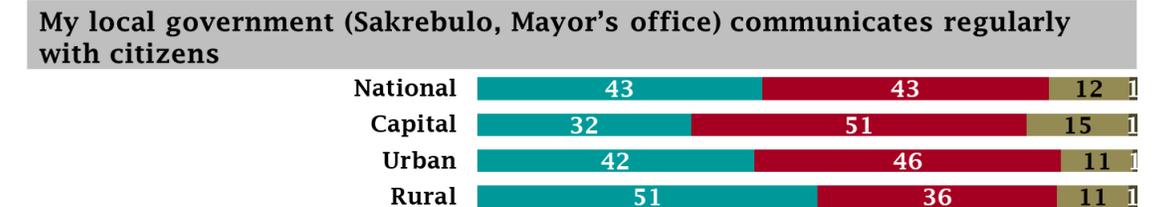
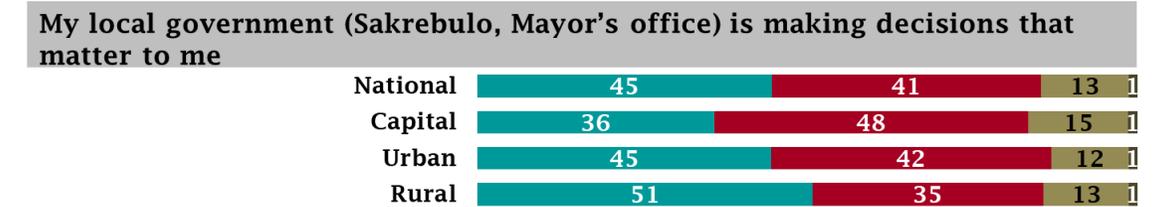
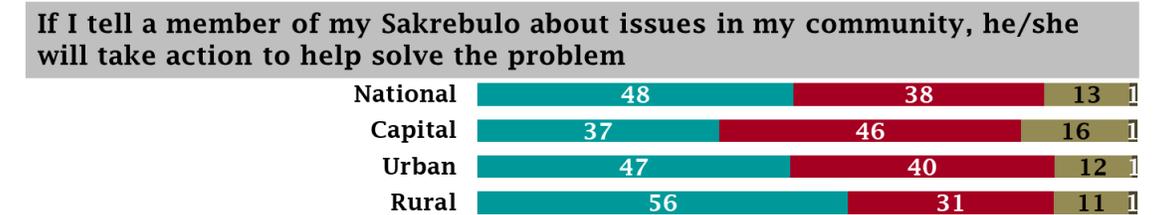
■ Agree ■ Disagree ■ DK ■ RA



# Local government and public

Please, tell me, how much do you agree or disagree with the following statements? (q27 X Settlement)

■ Agree ■ Disagree ■ DK ■ RA



## Parliament and public

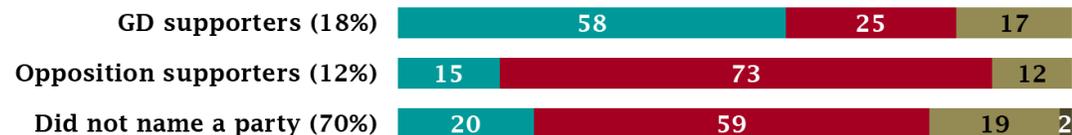
Please, tell me, how much do you agree or disagree with the following statements? (q25 X Party closest to you)

■ Agree ■ Disagree ■ DK ■ RA

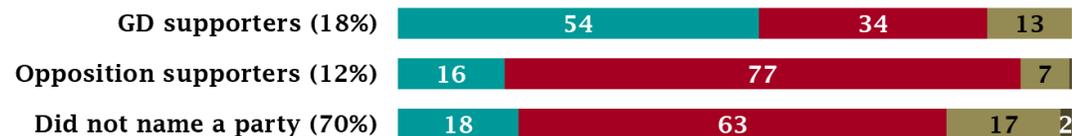
### Parliament is passing legislation on issues that matter to me



### If I tell the member of the Parliament about issues in my community, he/she will take action to help solve the problem



### Parliament communicates regularly with citizens

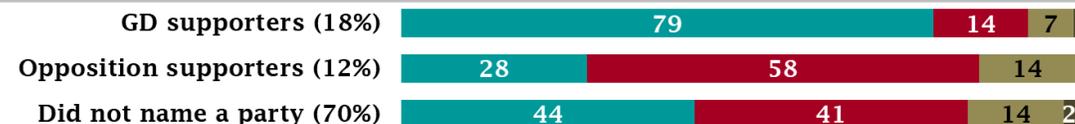


## Local government and public

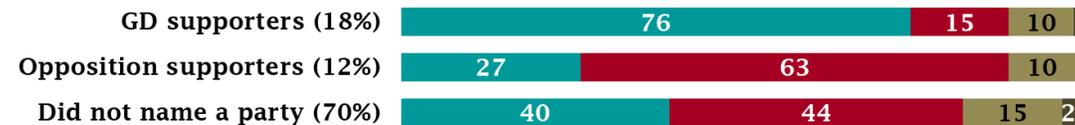
Please, tell me, how much do you agree or disagree with the following statements? (q27 X Party closest to you)

■ Agree ■ Disagree ■ DK ■ RA

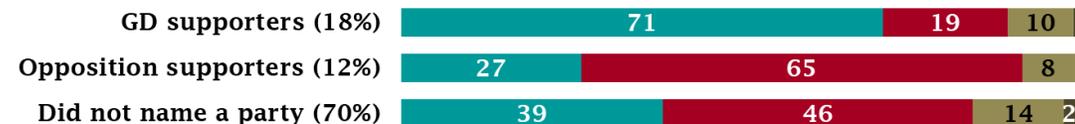
### If I tell a member of my Sakrebulo about issues in my community, he/she will take action to help solve the problem



### My local government (Sakrebulo, Mayor's office) is making decisions that matter to me

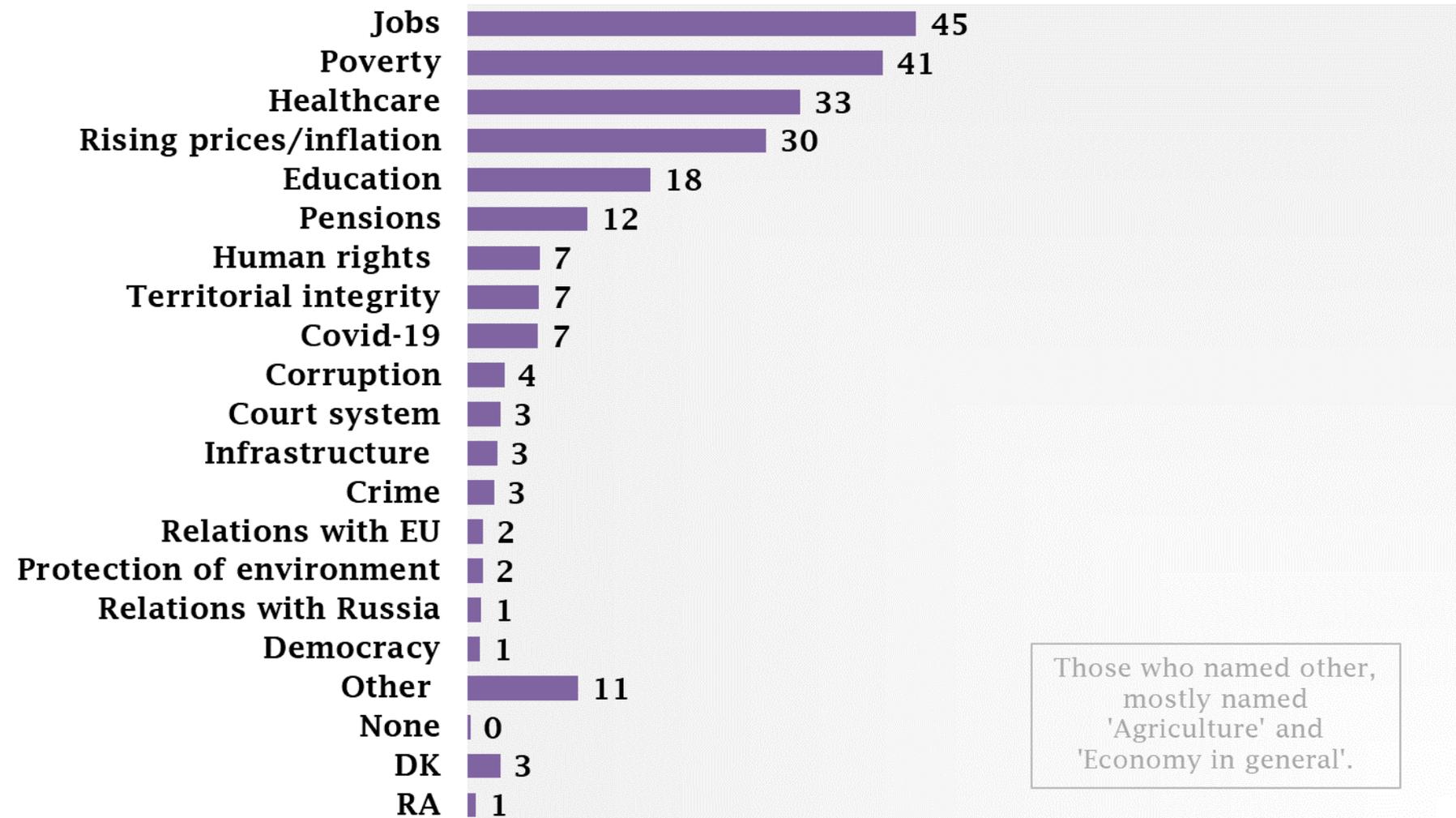


### My local government (Sakrebulo, Mayor's office) communicates regularly with citizens



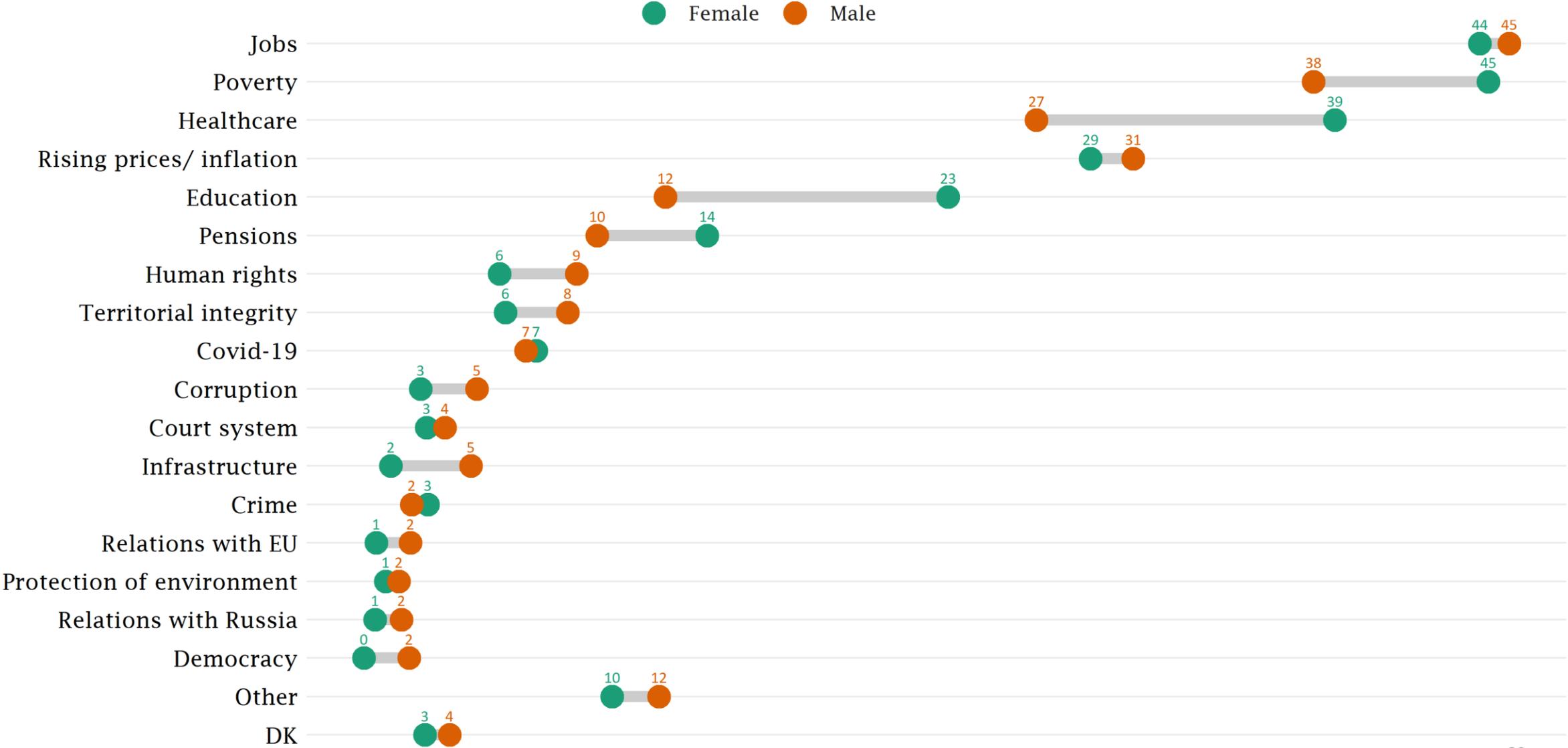
# Priorities for the parliament

What are the three issues you would want political parties in Parliament to focus on in the coming year? Up to three answers (q26) Open question



# Parliament's priorities

What are the three issues you would want political parties in Parliament to focus on in the coming year? (q26 X Gender) Open question



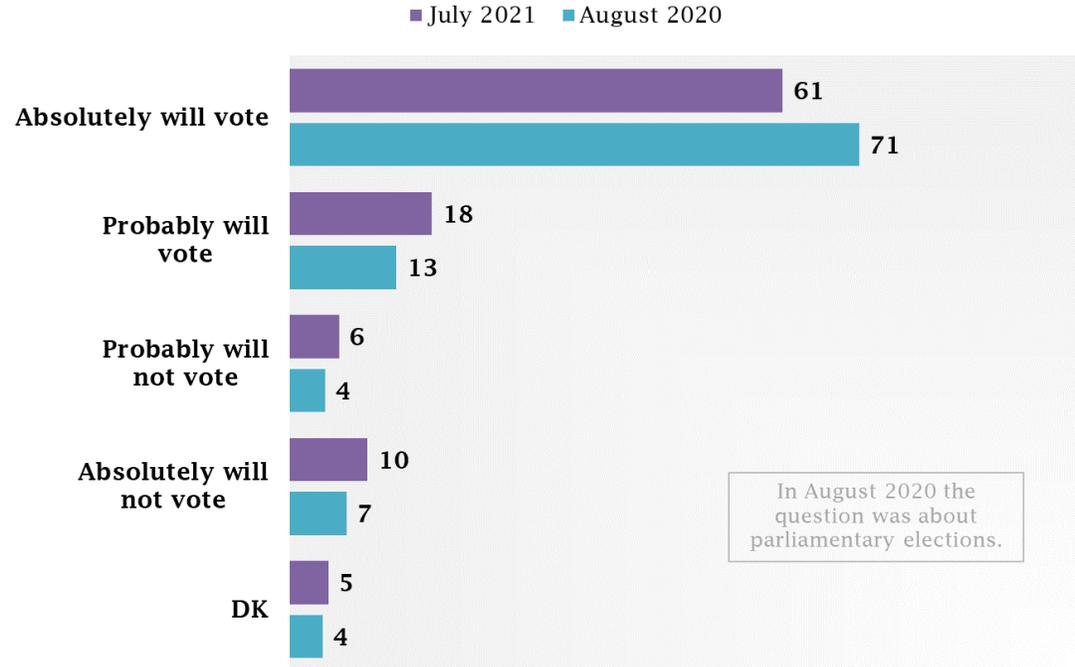
CHAPTER VI

PARTIES AND ELECTIONS



# Intention to vote

If local government elections were held tomorrow, would you vote? (q28)

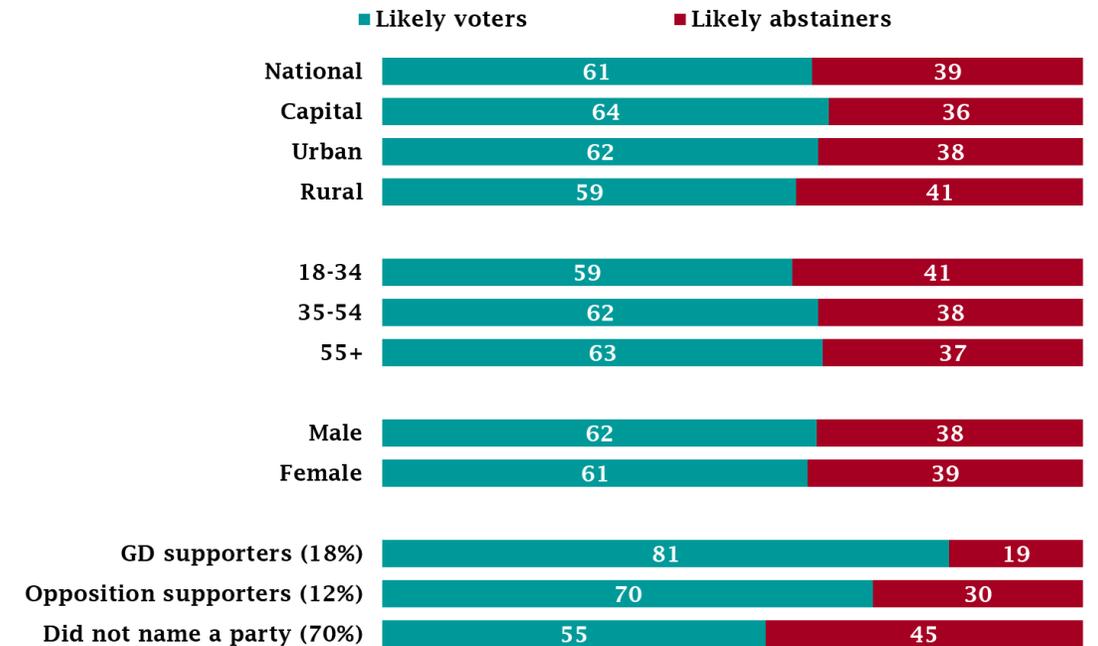


Percentage of people saying they would absolutely vote:

- 2017 June poll - 61%
- 2014 April poll - 60%

# Intention to vote

If local government elections were held tomorrow, would you vote? (q28 X Settlement, Age, Gender, Party closest to you)

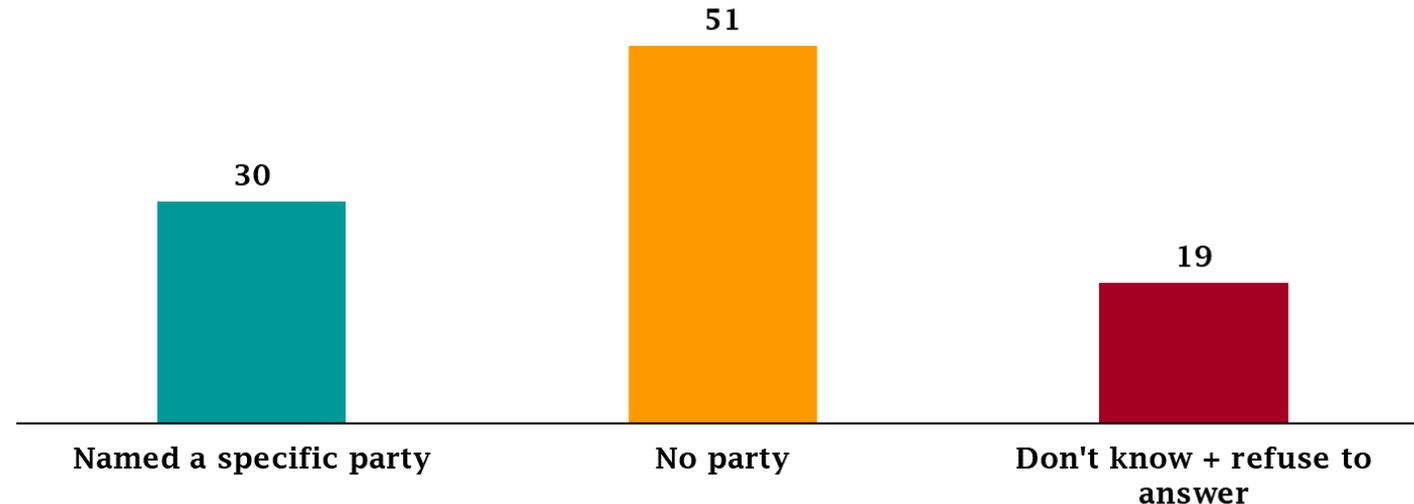


# Majority of Georgians do not know or do not say which party is closest to them. Only 30% of citizens named a political party closest to them.

*Declared support for individual parties are so low that they cannot be taken as a guide to the outcome of future elections.*

*The numbers seen in the final election tallies will look considerably different than the numbers presented in this poll as the results will depend on how these undecided ultimately cast their ballots.*

*Which party is closest to you? (q8)*  
**Open Question**



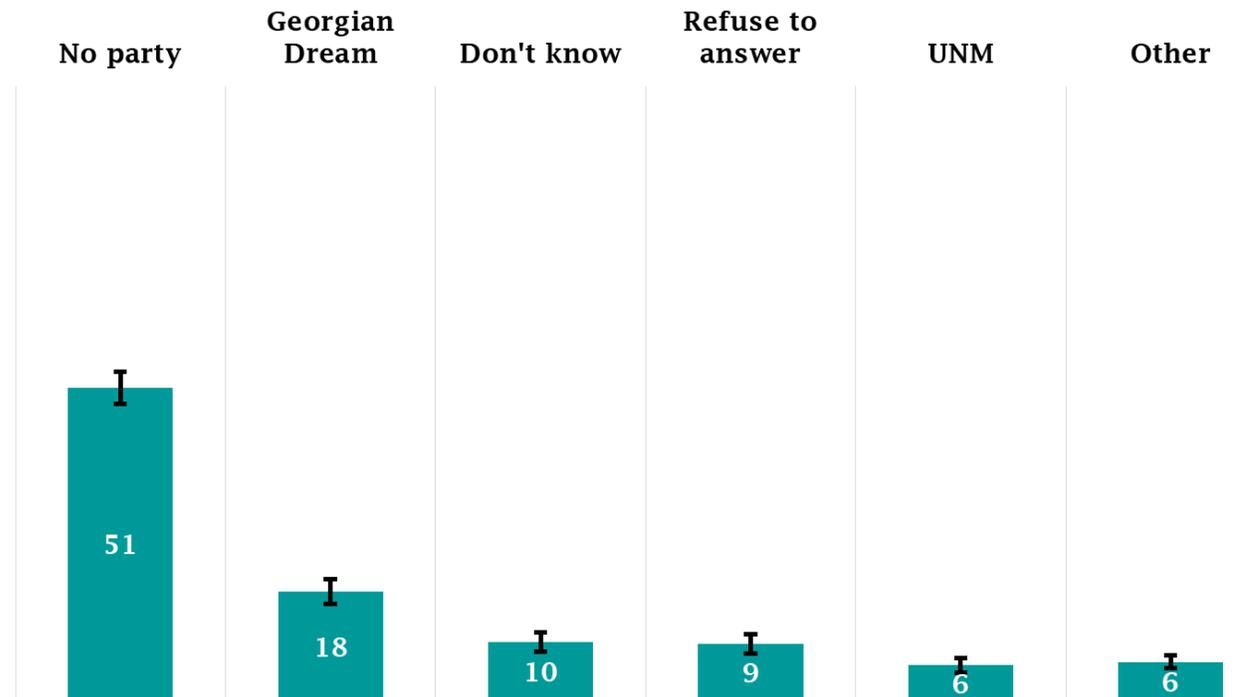
# Majority of Georgians do not know or do not say which party is closest to them. Only 30% of citizens named a political party closest to them.

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*The numbers seen in the final election tallies will look considerably different than the numbers presented in this poll as the results will depend on how these undecided ultimately cast their ballots.*

*Which party is closest to you? (q8) Open Question*

## Whole Sample



# Majority of Georgians remain politically undecided. Although citizens plan to vote, many have not yet determined which party they support.

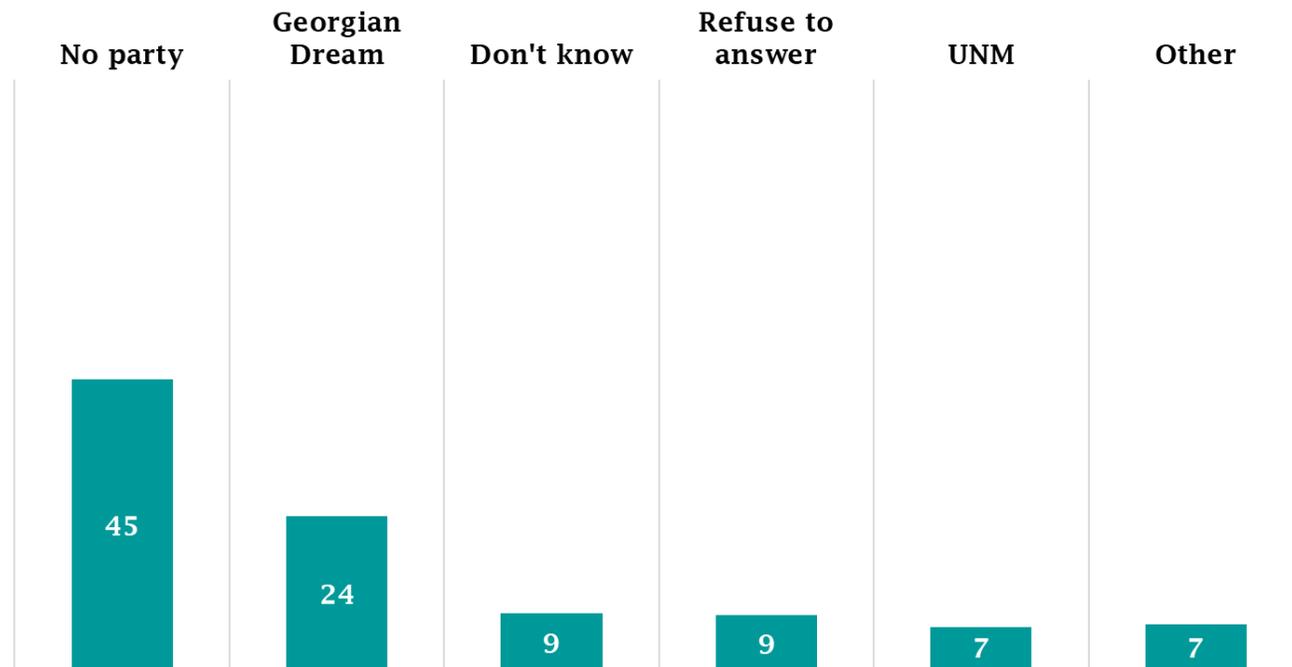


Which party is closest to you? (q8) Open Question  
**Likely voters (61%)**



*Declared support for individual parties are so low that they cannot be taken as a guide to the outcome of future elections.*

*The numbers seen in the final election tallies will look considerably different than the numbers presented in this poll as the results will depend on how these undecided ultimately cast their ballots.*



## CHAPTER VII

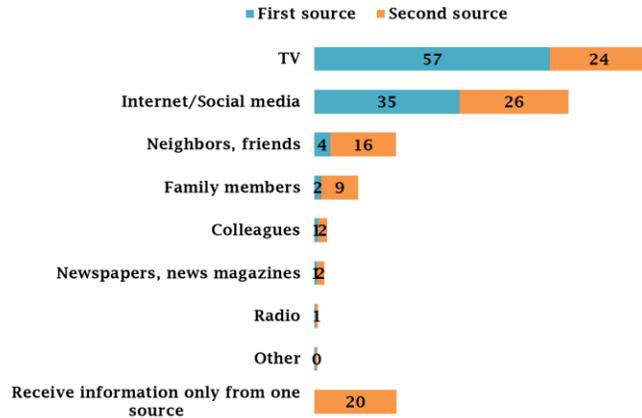
# SOURCES OF INFORMATION



# Dramatic rise of social media since 2014

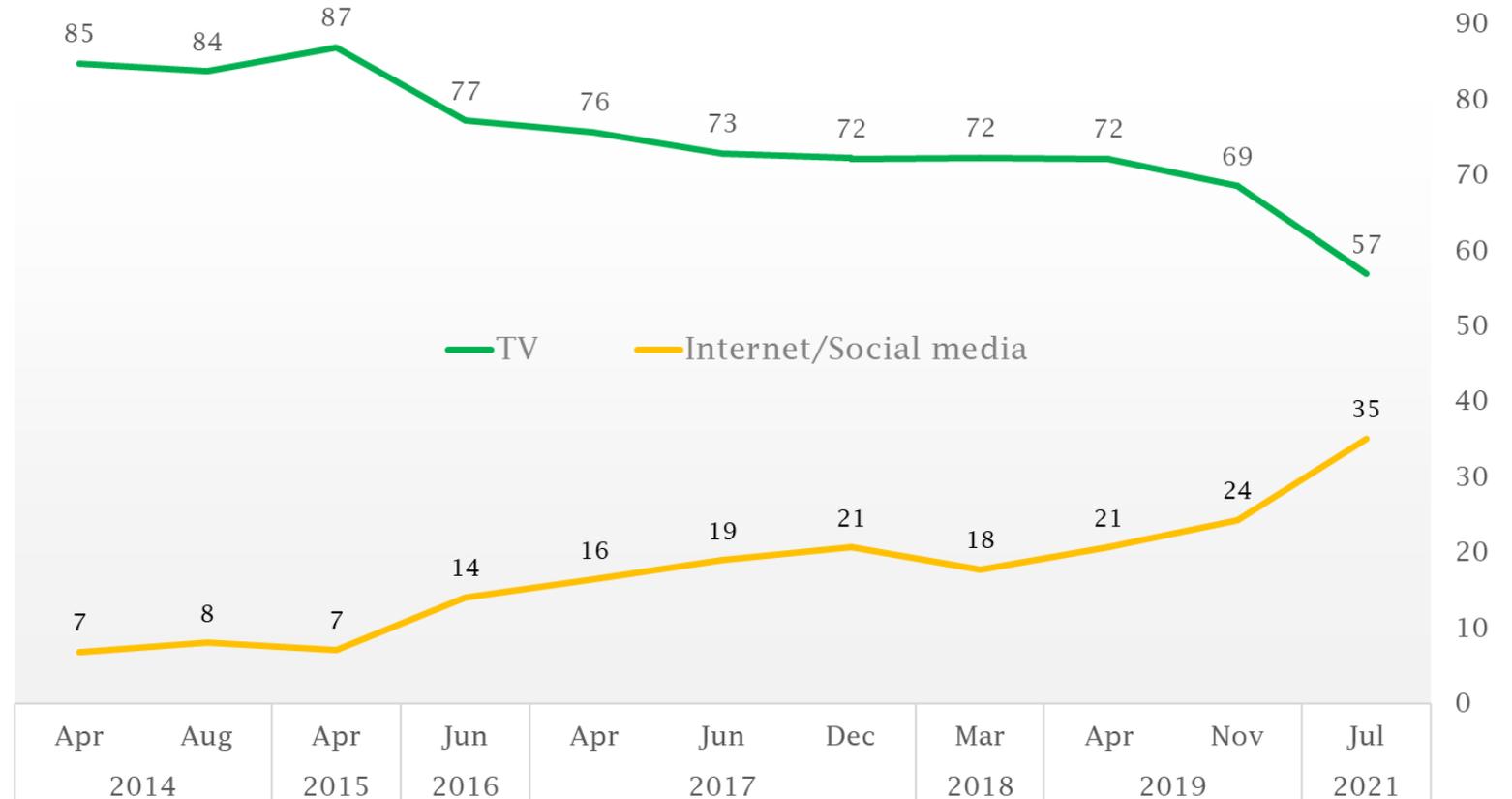
## Information sources

What are your main sources of information for receiving news about Georgian politics and current events? Please tell me, which is your first main source of information. And what is your second main source of information about Georgian politics and current events? (q29, q30)



## Information sources

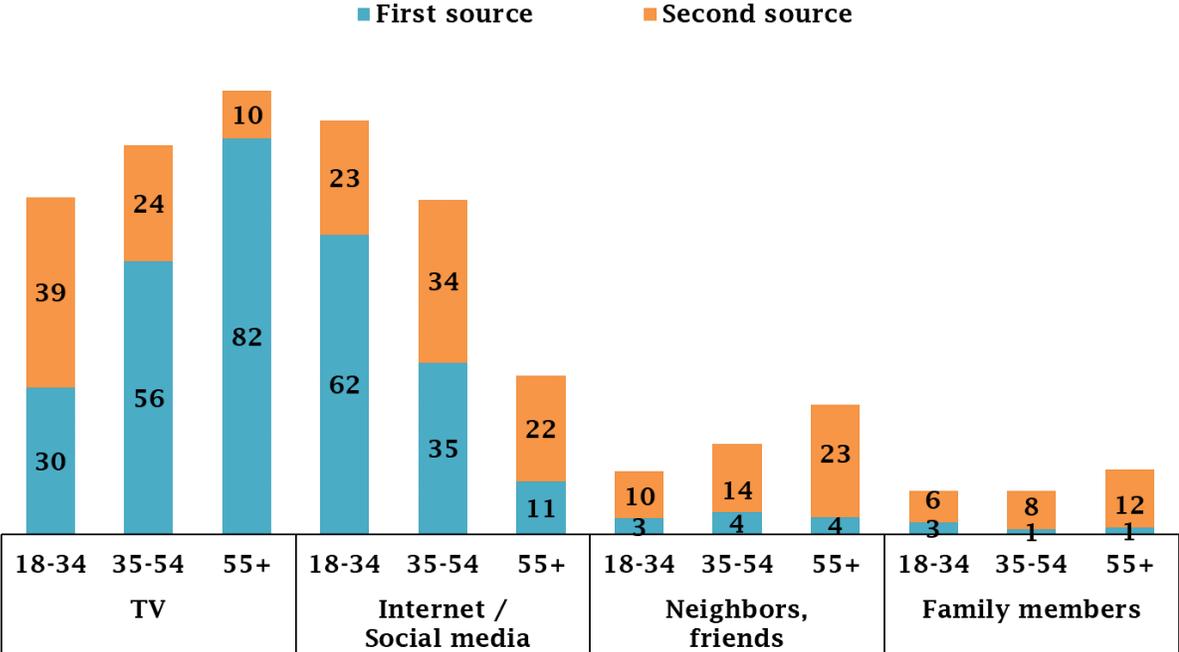
What are your main sources of information for receiving news about Georgian politics and current events? Please tell me, which is your first main source of information. (q29)



In 2020-2021 survey method changed from face-to-face to telephone.

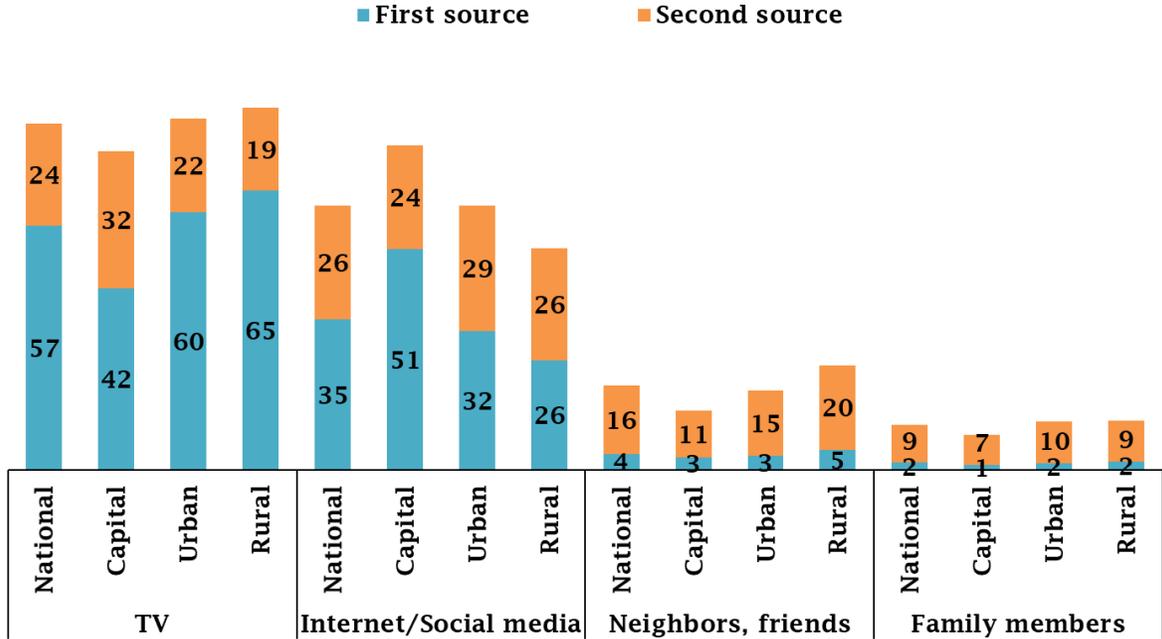
# Information sources

What are your main sources of information for receiving news about Georgian politics and current events? Please tell me, which is your first main source of information. And what is your second main source of information about Georgian politics and current events? (q29, q30 X Age) Part 1



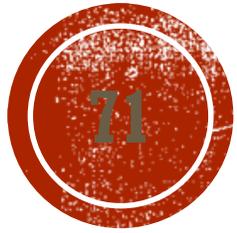
# Information sources

What are your main sources of information for receiving news about Georgian politics and current events? Please tell me, which is your first main source of information. And what is your second main source of information about Georgian politics and current events? (q29, q30 X Settlement) Part 1



# NDI-CRRC POLLS

AVAILABLE AT:



→ [WWW.NDI.ORG/GEORGIA-POLLS](http://WWW.NDI.ORG/GEORGIA-POLLS)

→ [WW.CAUCASUSBAROMETER.ORG](http://WW.CAUCASUSBAROMETER.ORG)